

# Software Supply Chain Management:

## Enabling Cybersecurity Assurance for Network-Connectable Medical Devices

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# Software Supply Chain Risk Management:

*Technological Advances in Network-Connectable Medical Devices and Systems*

## Before

Devices were physically connected to patients



Data obtained from devices was stored locally on paper



Devices were physical products



Care was hand-administered at the health care location



Physical access was needed to view health data



## Now



Devices are connected wirelessly to patients and other devices



Data obtained from devices are stored in the cloud



Devices include software and databases of health information



Care is available to patients in the palm of their hand through apps



Health data can be accessed anywhere on earth

# Software Supply Chain Risk Management:

*Network-Connectable Medical Devices are Source Vectors for Exploitation*

Sloppy manufacturing 'hygiene' is compromising privacy, safety/security;

- IoT risks provide vectors for exploitation of privacy & financial data
- IoT risks range from virtual harm to physical harm

Medical devices & health data systems provide hackers with vital information:

- Lack of timely software updates/patches
- Compromised devices infecting other systems and exposing patients to increased risks attributable to cyber exploitation



# Software Supply Chain Risk Management:

*Healthcare Concerns for Network-Connectable Medical Devices and Systems*

POPULAR SCIENCE

HEALTH

**HACKED MEDICAL DEVICES MAY BE THE BIGGEST CYBER SECURITY THREAT**

HealthcareIT News

TOPICS SIGN UP MAIN MENU

**Threat matrix: Malware and hacking pose dangers to medical devices**

CSO

NEWS

**Attackers targeting medical devices to bypass hospital security**

**SECURITYWEEK**  
INTERNET AND ENTERPRISE SECURITY NEWS, INSIGHTS & ANALYSIS

**Medical Devices Used as Pivot Point in Hospital Attacks: Report**

**HealthData**  
Management

**Lax medical device security needs urgent action**

**BloombergBusiness**

**Hospital Drug Pump Can Be Hacked Through Network, FDA Warns**

## Key points:

1. Connected medical end-points
2. One stop treasure-trove of data
3. Cost of a data breach
4. Loss of reputation
5. Cyber exploitation -> physical harm

**LAW360**

**FDA Warning Wire: Faulty Devices Used in Patients**

# Software Supply Chain Risk Management:

## *Healthcare Concerns for Network-Connectable Medical Devices and Systems*

Ponemon Institute research reveals risks to medical devices and why clinicians & patients are at risk:

Medical devices are very difficult to secure

Accountability for medical device security is lacking

Mobile devices usage is affecting security posture in healthcare

Medical device security practices are not the most effective

Testing of medical devices rarely occurs



# Software Supply Chain Risk Management:

## *Healthcare Concerns for Network-Connectable Medical Devices and Systems*

**Ponemon Institute research reveals risks to medical devices and why clinicians & patients are at risk:**

**“How likely is an attack on one or more medical devices built or in use by your organization?”**

- 67% of *device makers* believe attack is likely
- 56% of *device users* believe attack is likely

**Patients have already suffered adverse events and attacks:**

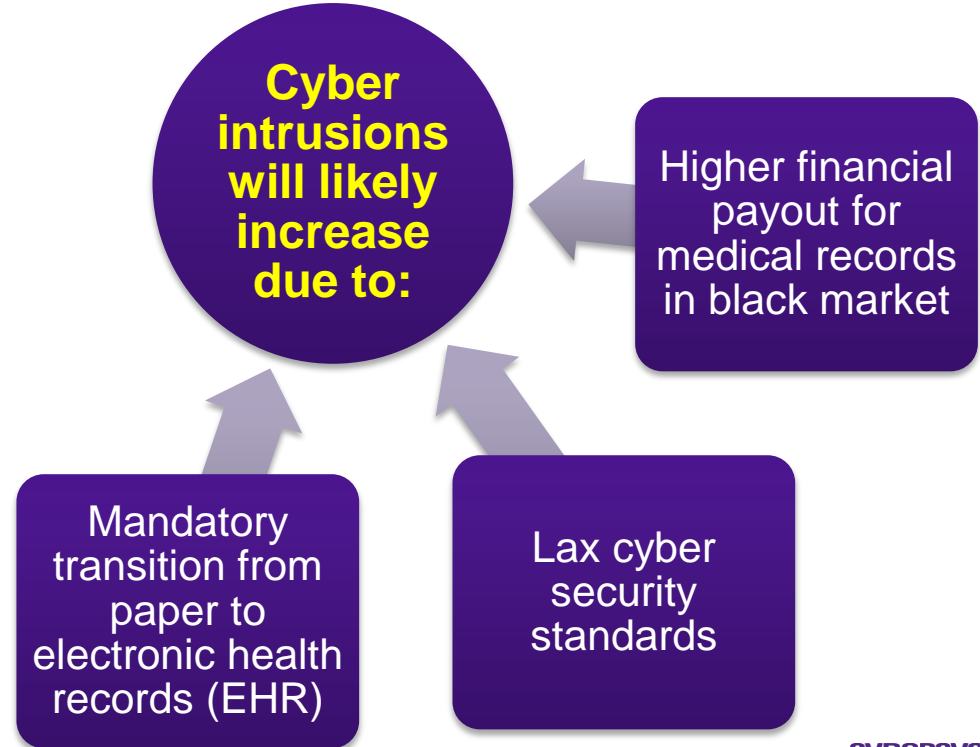
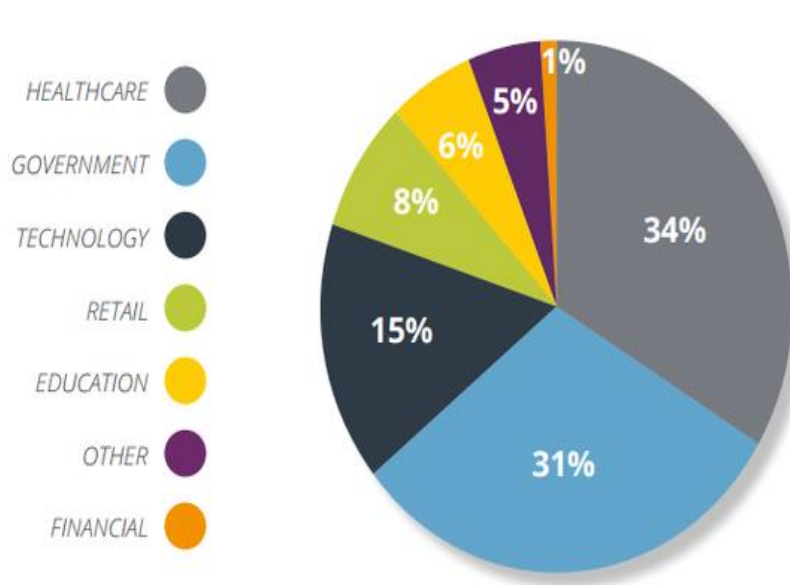
- 38% of device users are aware of inappropriate therapy or treatment due to an insecure medical device
- 37% - an attacker took control of the device



# Software Supply Chain Risk Management:

*Need for Cybersecurity Assurance: Healthcare is target-rich for breaches*

Number of Records Breached by Industry:



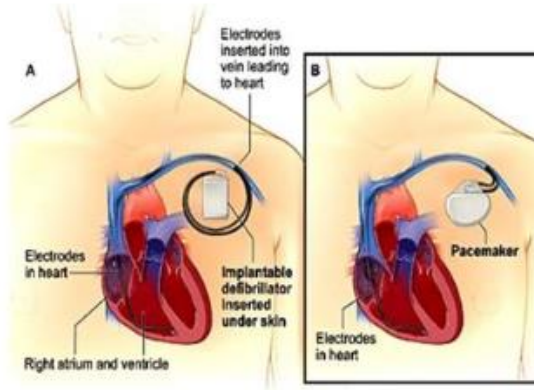


# Software Supply Chain Risk Management:

## Examples of Hacking Network-Connectable Medical Devices

### ***Pacemaker/Implantable Cardioverter Defibrillator (ICD)***

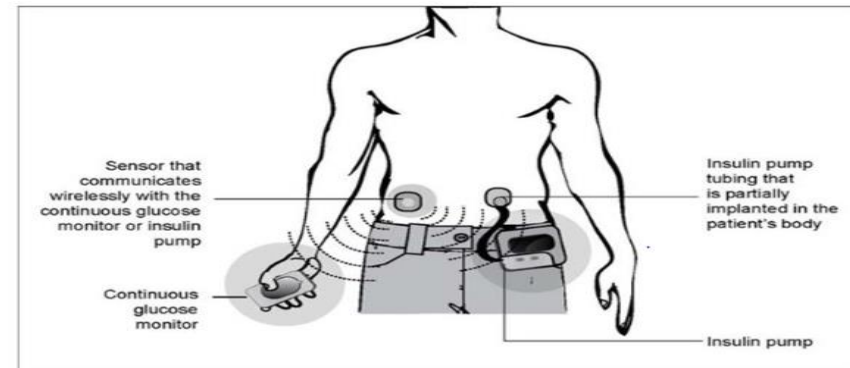
"We are potentially looking at a worm with the ability to commit mass murder," Barnaby Jack added.



**i** ...the software I developed allows the shutting off of the pacemaker or ICD, reading and writing to the memory of the device and, in the case of ICDs, it allows the delivering of a high voltage shock of up to 830 volts.

Barnaby Jack

*Continuous Glucose Monitoring System and Insulin Pump*



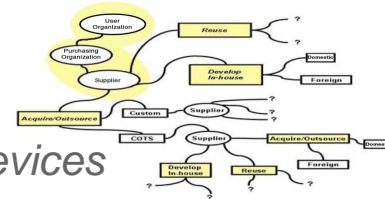
**WIRED**

## HACKER CAN SEND FATAL DOSE TO HOSPITAL DRUG PUMPS



# Software supply chain risk management

*Mitigating third-party risks attributable to exploitable software in medical devices*



## Increased risk from supply chain due to:

Increasing dependence on globally sourced medical devices and software

- Varying levels of development/outourcing controls
- Lack of transparency in process chain of custody
- Varying levels of acquisition 'due-diligence'

Residual risk

- Tainted products with malware, exploitable weaknesses (CWEs) and vulnerabilities (CVEs)
- Defective and unauthentic/counterfeit products

Growing technological sophistication among adversaries

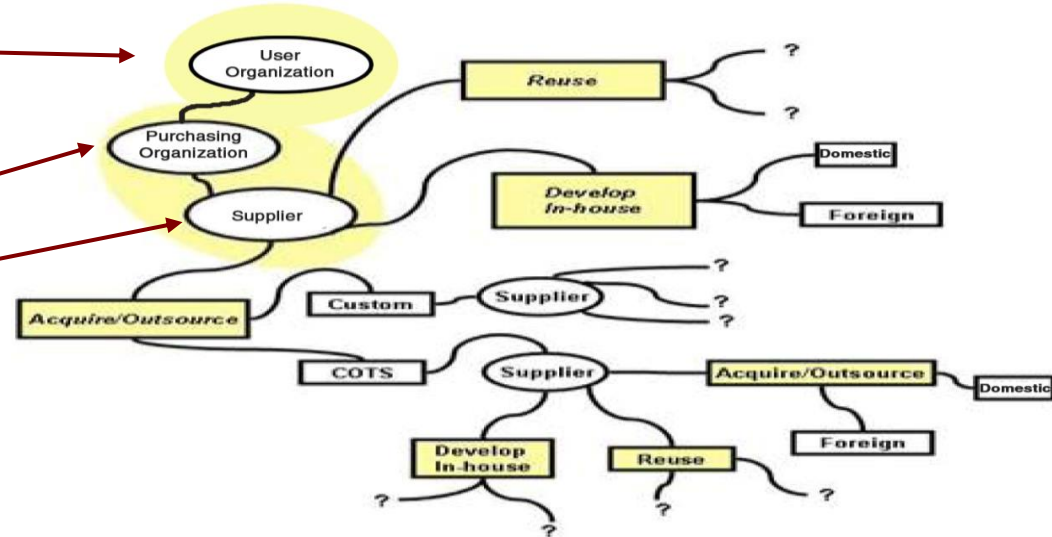
- Internet enables adversaries to probe, penetrate, & attack remotely
- Supply chain attacks can exploit products and processes

**Software in the supply chain is often the vector of attack**

# Software supply chain risk management

*Mitigating third-party risks attributable to exploitable software in medical devices*

- Enterprise-level:
  - Regulatory compliance
  - Changing threat environment
  - Business case
- Program/project-level:
  - Cost
  - Schedule
  - Performance



Who makes risk decisions?

Who determines 'fitness for use' criteria for technical acceptability?

Who "owns" residual risk from tainted products?

Note: "Tainted" products: corrupted with malware, or exploitable weaknesses and/or vulnerabilities

# Software Supply Chain Risk Management:

Testing Software & Enabling Cybersecurity Assurance for Network-Connectable Devices

## Software is buggy

How many exploitable weaknesses and vulnerabilities are in your systems and devices?

## Input processing

Any software processing input can be attacked: network interfaces, device drivers, user interface, etc..

## Hackers use binary analysis & fuzzing techniques to find vulnerabilities

These are used to exploit or launch attacks

These can also be discovered & mitigated by suppliers; should be used in test criteria for acceptance testing

# Software Supply Chain Risk Management:

*Proactive Control with Procurement Language for Supply Chain Cyber Assurance*

Product  
Development  
Specification and  
Policy

Security Program

System Protection  
and Access Control

Product Testing and  
Verification

Deployment and  
Maintenance

SYNOPSYS

**Procurement  
Language for Supply  
Chain Cyber  
Assurance**

*Exemplar  
(freely available for download; used  
by other organizations)*

<https://www.synopsys.com/software-integrity/resources/white-papers/procurement-language-risk.html>

# Software Supply Chain Risk Management:

## *Underwriters Labs Cybersecurity Assurance for Network-Connectable Devices*



- UL Cybersecurity Assurance Program (**UL CAP**) provides independent testing and certification of network-connectable devices
- UL CAP uses Synopsys Software Integrity tool suite to comprehensively address software issues in systems and devices
- UL CAP is **Product Oriented & Industry Specific** with these goals:
  - Reduce software vulnerabilities
  - Reduce weaknesses, minimize exploitation
  - Address known malware



**UL 2900-3: Organizational Processes**

**UL 2900-2-1, -2-2: Industry Specific Requirements (currently for ICS & healthcare systems & devices)**

**UL 2900-1: CAP General Requirements/**

# Software Supply Chain Risk Management:

*Enabling Cybersecurity Assurance for Network-Connectable Medical Devices*

## **Software security tools and services can be used in assisting:**

- Governments and industry in establishing certification labs for medical devices;
- Healthcare service providers in testing network-connectable medical devices and equipment; and
- Manufacturers in implementing best practices for securing medical devices and mitigating risks to patients and health care providers.

**Cybersecurity Assurance: It's an multi-team effort!**

# Thank You



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See [State of Fuzzing 2017](#) to gain insight in software development where further testing remains

Synopsys named a [Leader in AppSec Testing in Gartner's 2017 Magic Quadrant](#)

