

Monday 19th & Tuesday 20th September 2016 Evoluon Center, Eindhoven, Netherlands





Datamation: Linking the disadvantaged Digitally

Chetan Sharma - Datamation Group

S-10: Digital Communities







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DATAMATION (ISO 9008:2001 ISO 27001 – INNOVATING KNOWLEDGE, RESEARCH & CAPACITY BUILDING WITH COMMUNITIES

- Serving for over 25 years.
- Pragmatic business model.
- Investments in technology, people and community.
- Decentralized National operations.
- ▶ Internal organic growth.
- Operations from 15 locations in India & International affiliate offices.









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सत्यमेव जयते







- Diversified portfolio of services
- *Research & Evaluation
- *Digitization & Document Management
- *ICT delivery
- *Application Programming
- * E-Services
- *GIS applications

































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- Training & Capacity Building
- Customer Relationship Marketing (CRM) Services
- Database Marketing
- Image Processing
- Market Research
- Logistics and Fulfillment











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- Involved client servicing
- Competitiveness integral to business strategy.
- Client retention-90%.
- ► Projected jobs at Datamation by FY $2016-2017 \rightarrow 5000+$
- Statutory compliant.
- 3600 employees spread over 30 locations.











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Datamation: Harvard
Business & COL Best
Practice:

- Jobs within Datamation are set aside for the vulnerable.
- Recruitment from the voluntary groups & grass roots community structure.
- Rural ICT Delivery.









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Datamation Social Responsibility Initiatives: Maternal Child Health through Mobile Technology in partnership with Vodafone Foundation



*Database of pregnant | New mothers gets | Set up from field survey | *Volunteers in 560 | Villages | *Customized messages

immunization, child care, maternal care, immunizat pre & post-natal care delivered on Entry level handsets.







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Datamation Foundation-UNESCO-Delhi Govt.Gender Resource Centre Case Study

- Centre Case Study
 *Gender Resource Centre in North-East Delhi
 reaches out to the disadvantaged women.
- *Basic Literacy, Health, Skills & Enterprise Development enabled by the ICTs.















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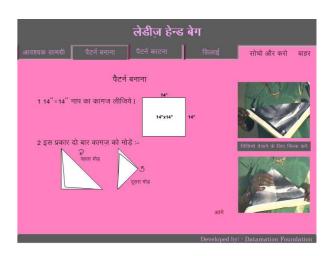
Skills Development from Digital Platforms

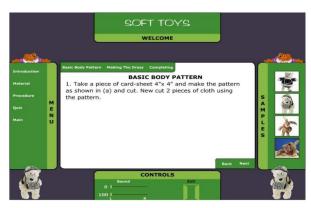
Skills enrichment on income-generation modules.















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Integrated Digitally enabled Human Development

 Legal counseling, Health Care are critical service offerings.

 Community mobilization for `rights based approach to life'.

Community mobilization against domestic

violence.





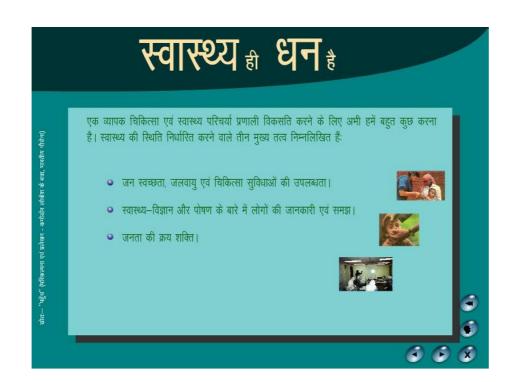


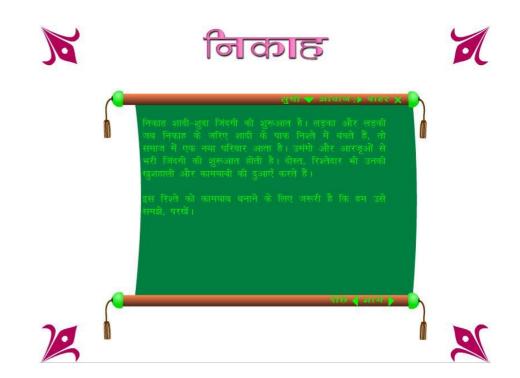


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Integrated Gender Development

 Integrated focus on development issues getting addressed by digitally.







Global





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Forward-Backward Market Linkages for Micro-Insurance, Micro-Credit & Micro-Enterprise development







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and PhotoShop are printed on the fabrics.



