

Session 2

Content, Creation, Communication,
Copyrights

2:45 – 4:15 pm

1. **Alfredo Ronchi**, Secr. Gen. EC MEDICI & Prof. Politecnico Milano
2. **Alan Shark**, Ex. Dir. PTI-Public Technology Institute and Ass. Prof. Rutgers University
3. **Stéphanie Bacquere**, Founder and Co-CEO NOD-A France
4. **Patrick-Yves Badillo**, Prof. Univ. Geneva and Director Medi@LAB
5. **Giovanna Di Marzo Serugendo**, Prof. Univ. Geneva
6. **Ismael Dia**, Sen. Dir. Government Accounts, GovDelivery Europe
7. **Irene Toporkoff**, Co-founder & CEO WORLDCRUNCH
8. **Mario Po**, Ex. Dir. Azienda & **Andrea Frascati**, Bus. Dev. Man. SmartP@per, Italy

Moderation: **Hugo Kerschot**, Managing Director IS-practice, Belgium

What is CONTENT?

Start with “bricks and mortar” of the Information Society:
data/open data/open public data

Data => Information => Knowledge

Looking for added **value**:

- (e)Democracy
- Insights in business, society, culture...
- Innovation
- ...



Smarter Citizens

Through Open Data?



What cities start with?

xls, csv, json files...

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1	Nádraží Holešovice	Sever	sm. podchod term. BUS, sm. TRAM
2	Nádraží Holešovice	Sever	terminál BUS dálková doprava
3	Nádraží Holešovice	Sever	sm. podchod k nást. a hale ED
4	Nádraží Holešovice	Sever	Výtah k TRAM sm. Trojská, Výstavišti
5	Nádraží Holešovice	Sever	Výtah ul. Mochovská, obch. centrum
6	Hloubětín	Hloubětín	Výtah ul. Podlipanská
7	Hloubětín	Hloubětín	Výtah - z nástupiště u vestibulu Sever
8	Budějovická	Jih	2x výtah - BUS směr Roztyly
9	Chodov	Chodov	2x výtah - BUS směr Koleje JM
10	Chodov	Chodov	Výtah ul. Kolbenova, TRAM sm. Lehovec, Palmovka
11	Kolbenova	Prosek	2x výtah, Prosecká ul., BUS sm. Letňany, Hloubětín
12	Prosek	Prosek	Výtah, Prosecká ul., BUS sm. Palmovka, Kobylisy
13	Prosek	Prosek	Výtah, Vysoká ul., BUS sm. Kobylisy, Stěžkov
14	Prosek	Prosek	výtah - klíč od DS jen oprávněné osoby
15	Roztyly	Roztyly	Plošina, vlevo sm. Seydlerova ul., P+R, poliklinika LIPA
16	Nové Butovice	Západ	výstup vlevo sm. Seydlerova ul., P+R, poliklinika LIPA
17	Nové Butovice	Západ	výstup vpravo prostranství před vestibulem, sm. Petřílkova ul.
18	Nové Butovice	Západ	výstup vpravo dozadu sm. Petřílkova ul. DC, BUS noční, výstupní zast.
19	Nové Butovice	Západ	Výtah - BUS sm. Prosek, TRAM z centra
20	Nové Butovice	Ládví	Výtah - BUS sm. Bohnice, TRAM do centra
21	Ládví	Ládví	BUS terminál
22	Ládví	Ládví	Výtah k BUS terminálu
23	Zličín	Zličín	Výtah sm. Sluneční nám., Petřílkova ul., BUS náhradní doprava
24	Zličín	Hůrka	sm. Sluneční nám., Petřílkova ul., BUS náhradní doprava
25	Hůrka	Hůrka	sm. ul. V Hůrkách, park
26	Hůrka	Hůrka	sm. Mlýnská, sídl. NB, poliklinika LIPA, OC, Petřílkova ul.
27	Hůrka	Hůrka	

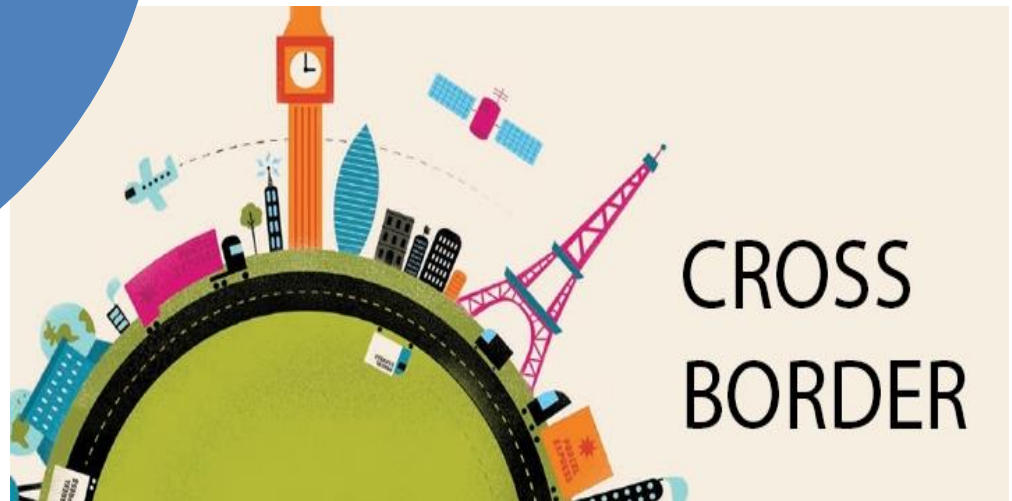
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3	Alisier blanc (Sorbus aria)	Alignement	Rue Diderot	92130	Issy-les-Mou	http://arcod.iris@ville-issy.fr	http://arcod.iris@ville-issy.fr		48.826.424.960
4	Arbre aux 40 écus (Ginkgo biloba)	Alignement	Rue de l'Egal	92130	Issy-les-Mou	http://arcod.iris@ville-issy.fr	http://arcod.iris@ville-issy.fr		48.816.776.820
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29	Mûrier à feuilles de platane (Platanus orientalis)	Bosquet	Parc Bienheu	92130	Issy-les-Mou	http://arcod.iris@ville-issy.fr	http://arcod.iris@ville-issy.fr		48.823.983.960
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43	Houx commun (Ilex aquifolium)	Isolé	Parc de Nah	92130	Issy-les-Mou	http://arcod.iris@ville-issy.fr	http://arcod.iris@ville-issy.fr		48.816.183.000
44	Noisetier (Corylus avellana)	Isolé	Square de W	92130	Issy-les-Mou	http://arcod.iris@ville-issy.fr	http://arcod.iris@ville-issy.fr		48.822.623.680
45	Olivier (Olea europaea)	Isolé	Square de M	92130	Issy-les-Mou	http://arcod.iris@ville-issy.fr	http://arcod.iris@ville-issy.fr		48.826.363.680
46	Platan de l'Orient (Platanus orientalis)	Isolé	Parc des Vari	92130	Issy-les-Mou	http://arcod.iris@ville-issy.fr	http://arcod.iris@ville-issy.fr		48.830.072.750
47	Prunier 'Mirabelle de Nain isolé	Isolé	Jardin Botani	92130	Issy-les-Mou	http://arcod.iris@ville-issy.fr	http://arcod.iris@ville-issy.fr		48.817.768.450
48	Sapin de Corée (Abies koraiensis)	Isolé	Parc Rodin	92130	Issy-les-Mou	http://arcod.iris@ville-issy.fr	http://arcod.iris@ville-issy.fr		48.818.174.410
49	Saule pleureur (Salix babingtonii)	Isolé	Parc Henri Bi	92130	Issy-les-Mou	http://arcod.iris@ville-issy.fr	http://arcod.iris@ville-issy.fr		48.820.483.900

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Citadel ... on the Move Apps

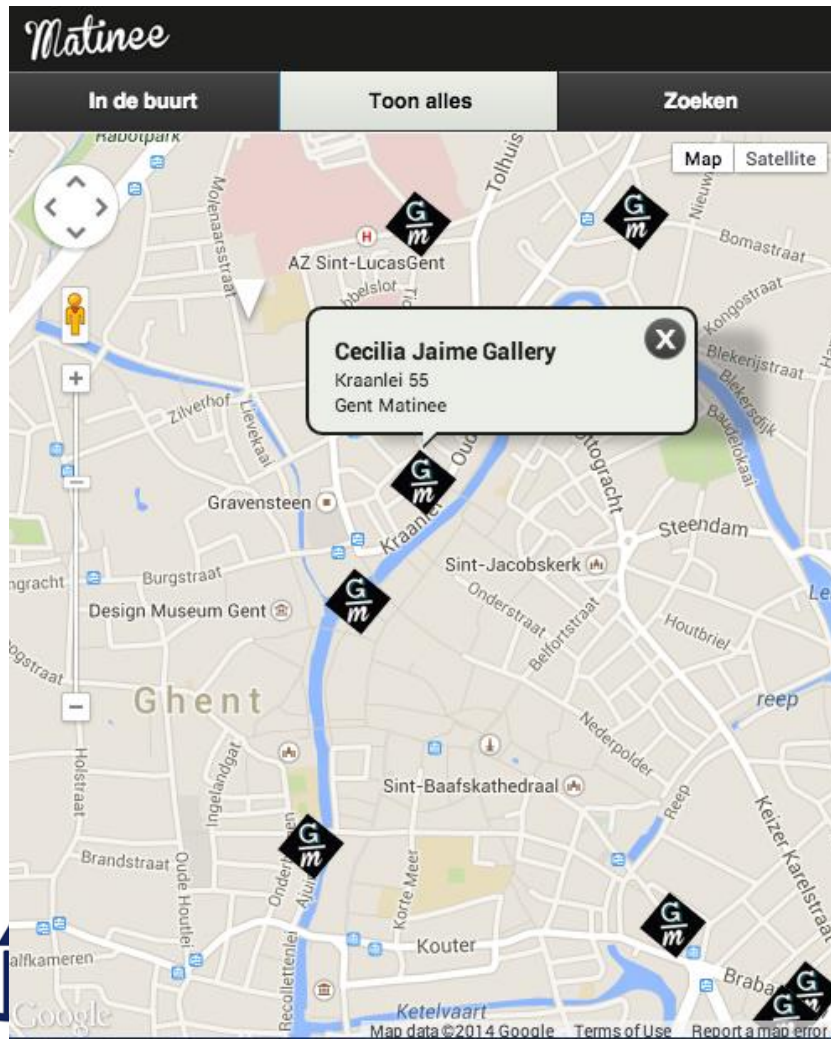
With Citadel,
you can
display your
open data on
a map in 5
minutes!

... and Citadel
Apps work
everywhere!

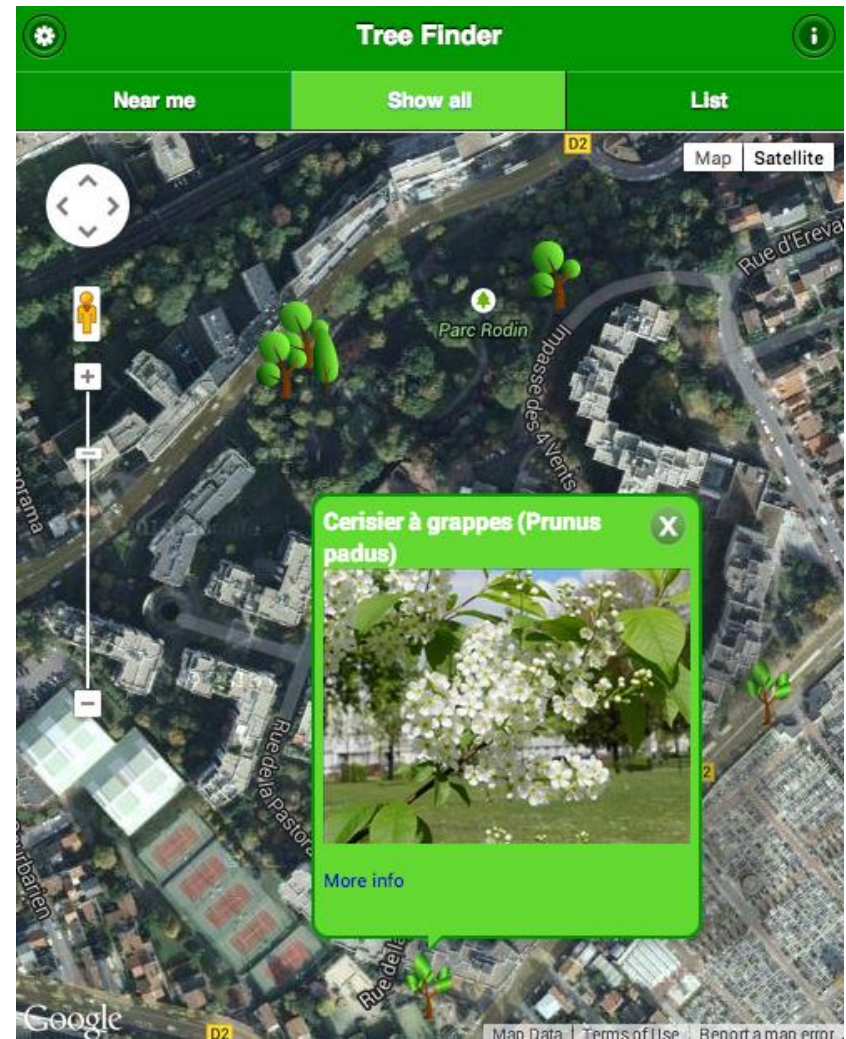


Apps Made with Citadel

Gent Art Galleries



Issy Tree Finder



Apps Made with Citadel

Prague for Mams/Dads & Kids

- Playgrounds
- Barrier-free metro access
- Pharmacies
- Smoke-free restaurants and cafés



Citadel Results: Network

- More than 55 Associate Cities & Local Authorities using Citadel



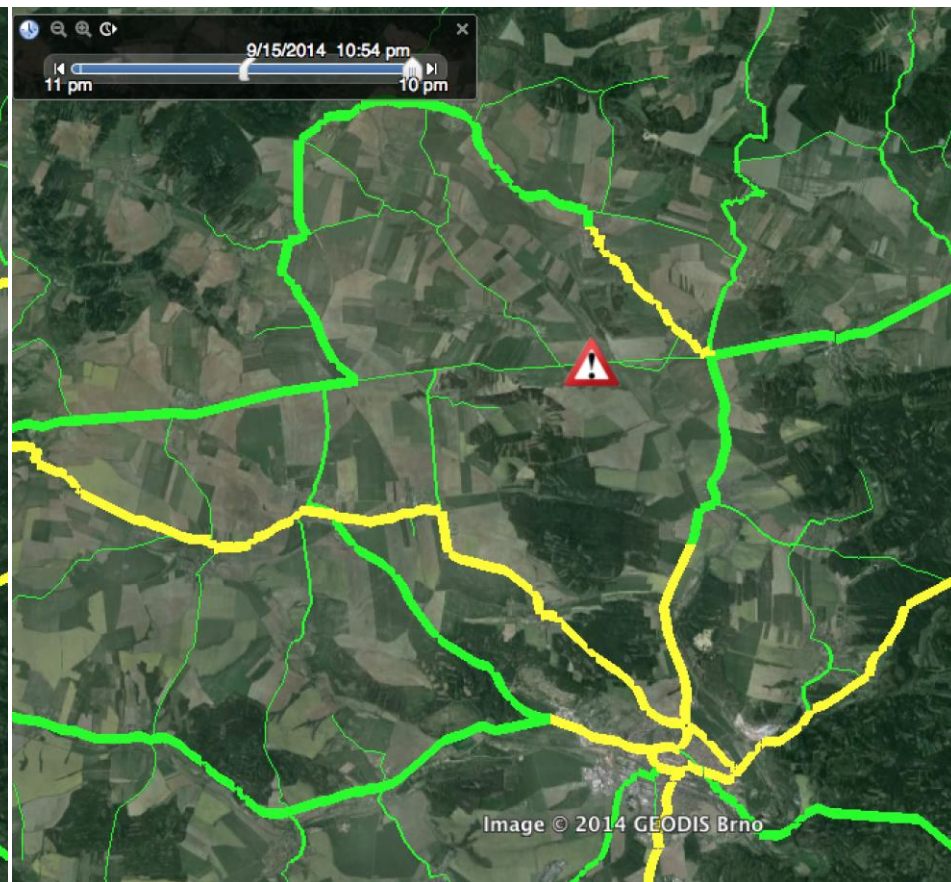
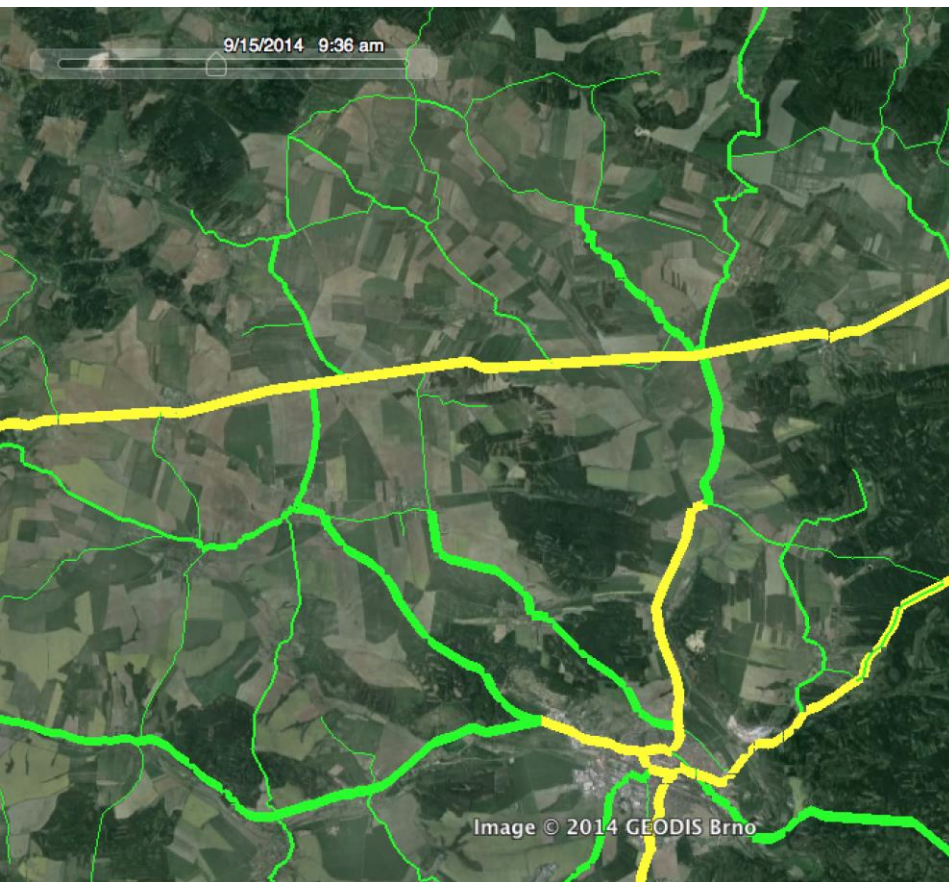
OpenTransportNet



- Creates city geo-data portals
- Opens and visualises more complex and large amounts of geo-data
- Makes it easy for innovators to create new services
- Focused on transport-related data
- Tested in Antwerp (BE), Issy-les-Moulineaux (FR), Birmingham (UK) and Liberec (CZ)

OpenTransportNet: Traffic Volume Calculation

- Traffic volume changes after a simulated accident





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Does eContent talk to the heart?

Alfredo M. Ronchi

EC MEDICI Framework - Politecnico di Milano

Summary

- Open Data



- Intellectual Property Rights management



- eContent & Service languages



From eContent to Open Data

- Content and services sometimes are built on top of existing data sets, more than ten years ago the European Commission created a framework to improve the added value reuse of public data sets.



- The recently emerged keyword “Open Data” represents one of the nowadays’ challenges. Institutions and companies are investing time and resources in order to turn such a concept into reality.



Open Data

Open data refers to the idea that certain data should be freely available for use and re-use.

Dealing with Open Data we must take into consideration, among the others, two main aspects:

- the public body can legally dispose of the processed data using them freely and eventually re-firing them as it may consider useful?
- How it can be wise to behave in managing their rights?

European Regulations

- "The Directive on the re-use of public sector information provides a common legal framework for a European market for government-held data (public sector information). It is built around two key pillars of the internal market: transparency and fair competition." (PSI)
- Directive 2003/98/CE – 17 Nov 2003 - GUCE n L 345 del 31 Dec 2003 also known as PSI Directive is the Reference document in the field of Public Bodies data re-use in the European Union
- This Directive aims to facilitate the "creation of products and services in information content, based on public sector documents, extended to the whole community, to promote the effective use across national borders, the use of public sector documents due to private companies, in order to obtain value-added products and services and to limit distortions of competition on the market .
- It focuses on the economic aspects of re-use of information rather than on the access of citizens to information. It encourages the Member States to make as much information available for re-use as possible. It addresses material held by public sector bodies in the Member States, at national, regional and local levels, such as ministries, state agencies, municipalities, as well as organisations funded for the most part by or under the control of public authorities (e.g. meteorological institutes). The Directive covers written texts, databases, audio files and film fragments; it does not apply to the educational, scientific, broadcasting and cultural sectors.
- Directive 2013/37/UE - 26 June 2013 revision of the Directive has been adopted by the Union legislator. Member States now have 2 years to transpose the provisions of the revised Directive into national law. In July 2014, the Commission published guidelines to help the Member States transpose the revised rules and to indicate best practice in several fields of importance for the re-use of public sector information.
- Directives put obligations only on Member States. Therefore the Commission has adopted a separate decision to allow re-use of its own documents - going beyond the rules of the PSI Directive.

DIGITAL AGENDA FOR EUROPE

Implementation of the directive

13 Member States have adopted specific PSI re-use measures:

- Belgium (Federal, Flanders, Walloon, French, German, Brussels)
- Cyprus
- Germany
- Greece
- Hungary
- Ireland
- Italy
- Luxembourg
- Malta
- Romania
- Spain
- Sweden
- United Kingdom

3 member states used previous laws

- Austria
- Denmark
- Slovenia

9 member states adapted their regulations

- Bulgaria
- Croatia
- Czech Republic
- Estonia
- Finland
- France
- Latvia
- Lithuania
- Netherlands
- Poland
- Portugal
- Slovak Republic

Ownership, Intellectual Property, Privacy, etc

All the Public Bodies are mainly concerned about data ownership, intellectual property, privacy.

These questions take us to directly refer to aspects ranging between:

- the origin of the data set (responsible of the project , data providers , harvesting procedure, ..)
- the procedure activated in order to collect them at the time (who did the harvesting, information type, etc)
- the intellectual rights ownership and transfer (who is the actual owner, which rights have been transfered, etc)
- protection of sensitive data and related citizens' privacy issues
- statistic confidentiality (process to make data anonymous)



Privacy Issues

Release and re-use of public bodies datasets may impact citizens' privacy.

- Public domain data (datasets)
- Sensitive data

Personal information represent a wide range of data they include any data concerning any identifiable individual and in some countries applies even to companies if their data may involve individuals.

Typical sensitive data are: Name, Surname, private address, phone, VAT and Social Security numbers, email, car registration plate and even photo and voice recording.

Personal data in addition means physical, physiologic, psychic, economic, social and cultural identity.

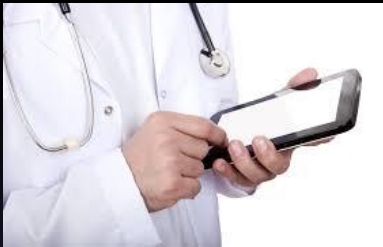
Off-limits data are the ones pertaining the intimate sphere of the individual: racial or ethnic origins, religious or philosophical beliefs, political issues, enrolment in political parties, associations plus health conditions, sexual behaviours and more

My data belongs to me

"Internet has a huge memory. Pictures, data and personal information will be stored, sold, duplicated and spread before you can utter the words "My data belongs to me". But what about the human right of data privacy? This issue will generate legal, technological and moral discussions for years to come, when actions need to be taken."



Internet Content & Services



- *ICT is stimulating changes in the way most people earn their incomes; altering the balance between our roles as consumer and producers; changing the way we educate succeeding generation and train ourselves; changing the fruition of world's cultural heritage; transforming the delivery of health care; altering the way we govern ourselves; changing the way we form communities; altering the way we obtain and communicate information; contributing to bridge some cultural or physical gaps; and modifying pattern of activity among the elderly.*

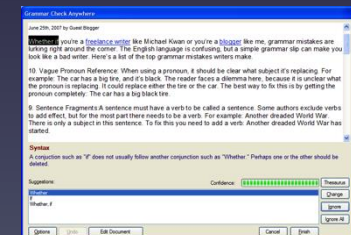
In recent times the digital domain, once strictly populated by professional users and computer scientists, open up to former digitally divided. Technology is evolving toward a mature “calm” phase, “users” are overlapping more and more “citizens” and they consider technology and eServices as an everyday commodity, to buy a ticket, to meet a medical doctor, to access weather forecast even to initiate “social” relation.



- How such a new wave influenced cultural diversity and languages? Till what extent eContent and Services are available in local languages? Is the Internet a melting pot creating a new lingua franca the “Engtternet”? After different waves jeopardising cultural diversity such as the different aspects of globalisation including global markets and infrastructures the Internet and related services are a potential silver bullet to kill diversities. This aspect takes us to carefully consider the importance to preserve “diversity”, especially in the digital age. Which is the real value of diversity?

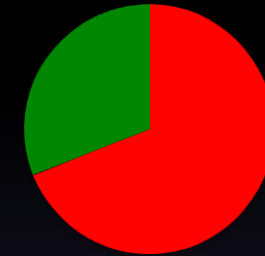
Communication

- *We all know that the world population today is bigger than the number of people that lived on the planet earth since the human race appeared, but incredibly today is easier to disseminate ideas and content through the planet reaching individuals. This is one of the effects of the global inter-communication in the digital era. Moreover global software tools are unleashing everyday creativity no regards about citizenship, language, gender or census.*
- On one hand the digital age is enabling better opportunities to exploit local cultures and knowledge due to minorities, on the other hand such a “global village” jeopardizes minorities and local cultures playing the role of standardization agent.
- A kind of English language, the one generated by spelling and grammar checkers, and translators is still placed in pole position but very close we find Chinese language quickly improving its ranking.



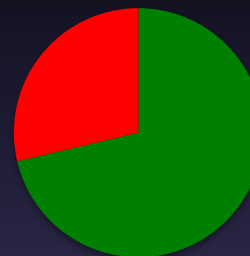
Citizens and Languages

- Let's get a little bit into figures; accordingly with the latest International Telecommunication Union (ITU) survey 2014 on a world population round 7,1 billion we find a 61% of people not using at all the Internet and 39% of Internet active users where the gap between developing and developed countries is 31% to 77%. If we consider the subdivision by macro-regions of the world we find in 2013, again thanks to ITU surveys, Africa 16%, Americas 61%, Arab States 38%, Asia Pacific 32%, Commonwealth 52% and Europe 75%.
- More interesting are figures about Internet subscription subdivided by region subdivided by fixed or mobile connections. We find in 2013 an average value of 9.8% for fixed broadband line subscribers. In developed world this figure is 27.2% while in developing world is 6.1%. If we switch to wireless broadband the situation is quite different. The average value is 29.5% where 74.8% is due to developed world and 19.8% to developing world.
- The presence of different languages on the web may be summarized as W3Techs.com found in 2014, they ranked the first 36 languages but we can limit our insight to the first ten.



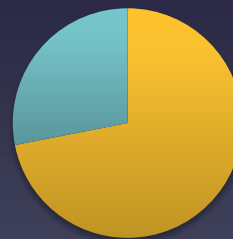
Internet Use

■ 69% Not Using
■ 31% Using



Digital Gap

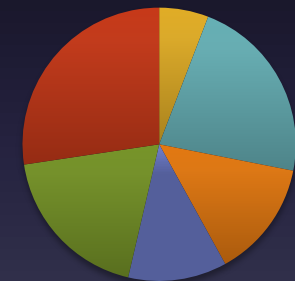
■ 77% Industrial
■ 31% Emerging



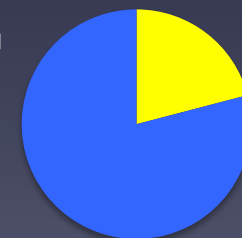
Fixed / Mobile

■ 6,1% Emerging
■ 27,2% Industrial

User x Macro Regions



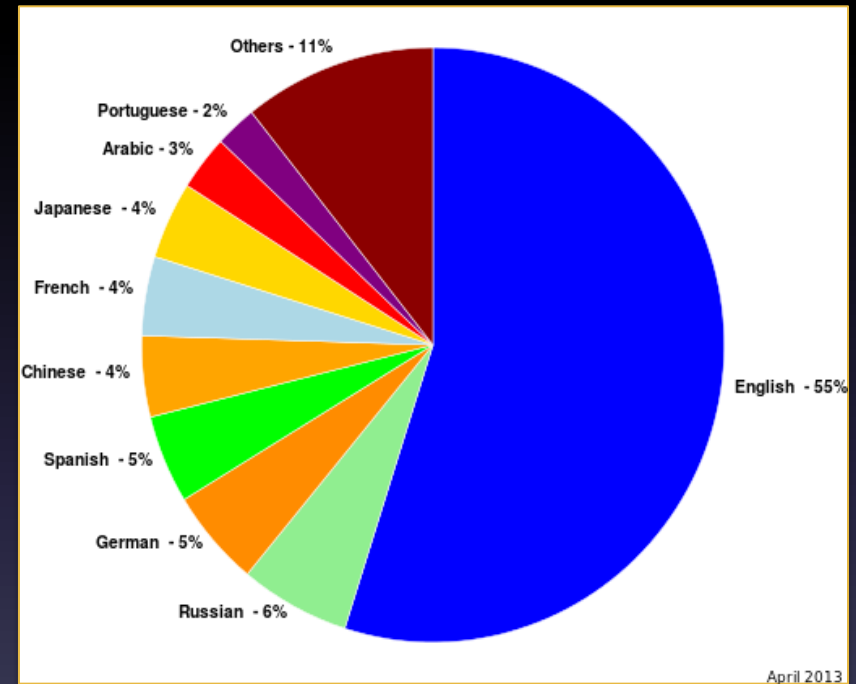
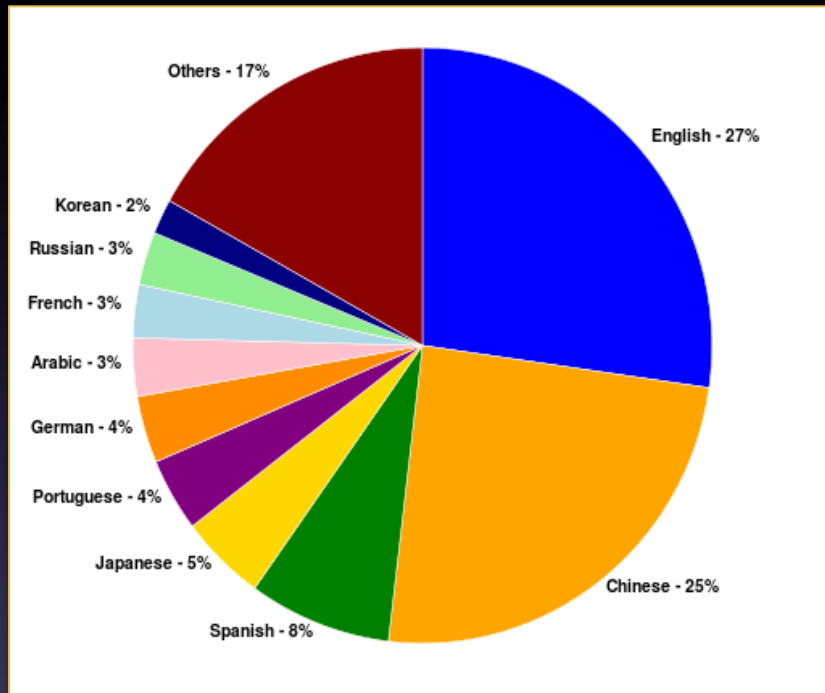
■ 16% Africa
■ 61% Americas
■ 38% Arab States
■ 32% Asia Pacific
■ 52% Commonwealth
■ 75% Europe



BroadBand

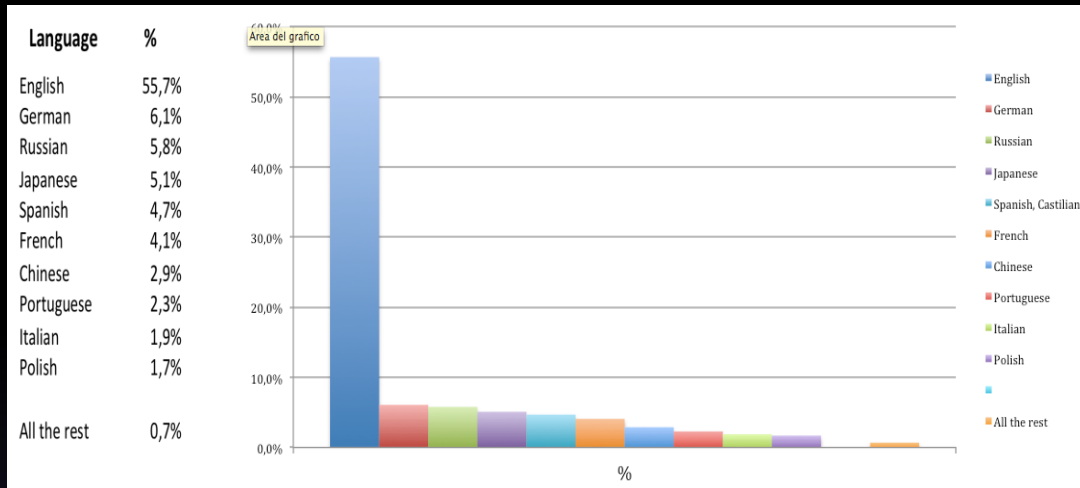
■ 19,8% Emerging
■ 74,8% Industrial

Internet Users By Language / Web Languages



April 2013

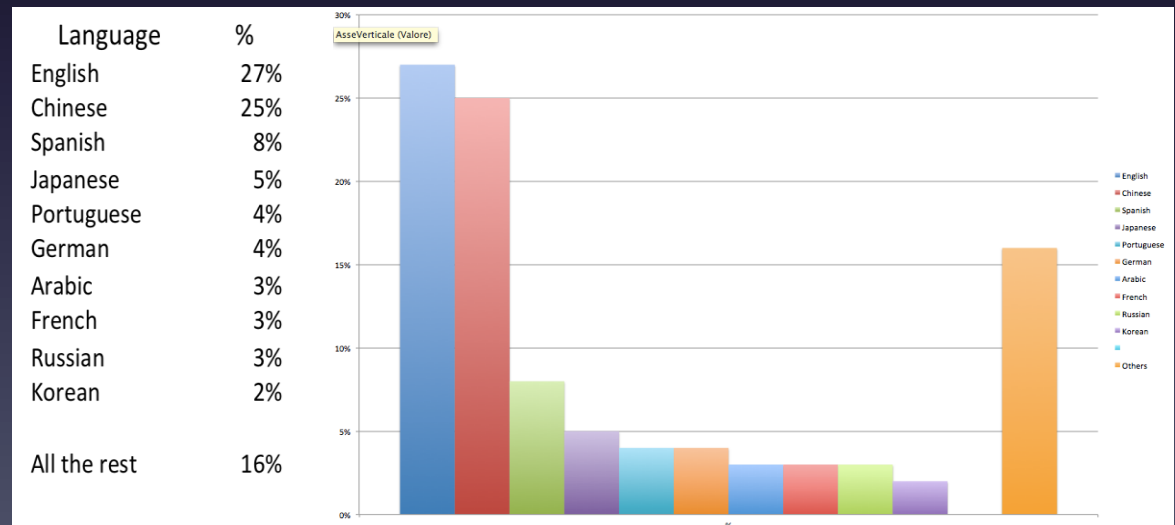
Top 10 On Line Languages



The first ten content languages for websites as of 12 March 2014

Global Internet Languages

"Number of Internet Users by Language", *Internet World Stats*, Miniwatts Marketing Group, 31 May 2011, accessed 22 April 2012 - explanations on the methodologies used in the survey
<http://w3techs.com/technologies>



New languages, new formats

New devices and communication standards are inspiring new languages built on abbreviations, phonetic equivalences, graphic signs and emoticons, will the 140 chars tweet become the new structure of verses?



Smart phones and tablets are breaking time and space barriers including formerly divided people in the emerging cultural phenomenon. This is true both for young generation but even for elderly people that find tablets and smart phones more user friendly than "old" computers

Digital technology is offering new ways to express creativity in different fields: music, images, videos, physical objects and more, enabling young generation to express their feeling and contribute to the creative industries.





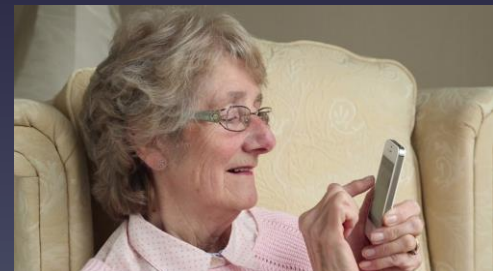
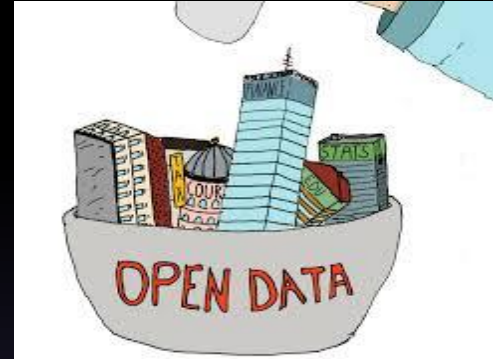
mother tongue

"If you talk to a man in a language he understands, that goes to his head. If you talk to him in his language, that goes to his heart"

[Nelson Mandela]

Final remarks

- Open data, availability, ownership, IPR
- Privacy and personal information
- eContent & Services in local languages



Content, Creation, and Communications Understanding The Value

Dr. Alan R. Shark

Executive Director Public Technology Institute
Associate Professor of Practice Rutgers
University School of Public Affairs &
Administration

Why is Content Important?

- ❧ 65% of Americans are dissatisfied with how government works (Gallup Poll, 2013)
- ❧ 70% of Americans don't trust government to do the right thing (Pew Research Center, 2013), and;
- ❧ 85% of Americans are frustrated with government (Pew)
- ❧ 61% of the world population do not trust government (Edelman Trust Index, 2014)

OPEN GOVERNMENT

Since his first full day in office, President Obama has prioritized making government more open and accountable and has [taken substantial steps](#) to increase citizen participation, collaboration, and transparency in government.

Data.gov, the central site for U.S. Government data, is an important part of the Administration's overall [effort](#) to open government.

Open Data in the United States

A large number of cities, counties, and states have open data sites.

- [Cities.Data.gov](#)
- [Counties.Data.gov](#)
- [States.Data.gov](#)

U.S. States

38

U.S. Cities and
Counties

46

International
Countries

46

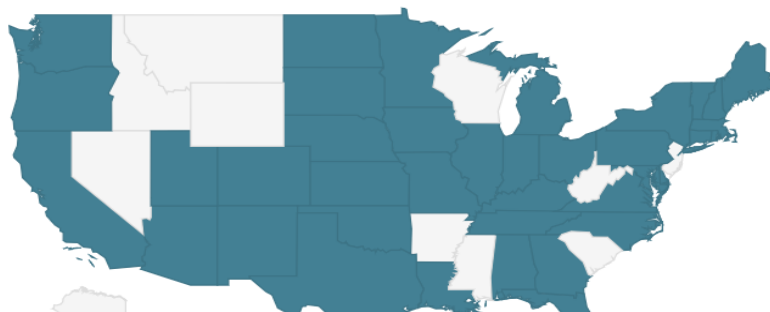
International
Regions

163

Download the full list of Open Data Sites in the following formats: [\[CSV\]](#) | [\[EXCEL\]](#)

A number of local governments in the United States have launched their own sites with access to machine-readable data.

US States



Register or Login

open data PHILLY

Connecting people with data

Data on the Philadelphia region is plentiful. Search and find that data on OpenDataPhilly and begin transforming your city.

Search for data

Sponsored by: OpenDesks.com - Work Anywhere

Sponsored by: OpenDesks.com - Work Anywhere

Sponsored by: OpenDesks.com - Work Anywhere

iSepta by Forge38

NEED INSPIRATION?
VISIT THE IDEA GALLERY

DATA

- All Data
- Arts / Culture / History
- Budget / Finance
- Economy
- Education
- Elections / Politics
- Environment
- Food
- Health / Human Services
- Parks / Recreation
- Planning / Zoning
- Public Safety

dataMontgomery

Sign Up Sign In

[Montgomery County Home](#)
[openMontgomery](#)
[engageMontgomery](#)
[MC311](#)
[Video Guides](#)
[Help](#)

Welcome to dataMontgomery

Direct access to County datasets in consumable formats is available here, offering the public an opportunity to review and analyze raw data, and the opportunity to use it for a variety of purposes. Included is the opportunity to use datasets in the development of Smartphone apps that create value for residents and better connect them to County government services.

FY14 Budget

This dataset includes the Fiscal Year 2014 Council-approved operating budget for Montgomery County.

Food Inspection

Inspection results from the License & Regulatory Services Program for all licensed retail food establishments in Montgomery County.

Completed MC311 Service Requests

Information on all MC311 Service Requests received (via email or phone) since July 1, 2012. This data is updated daily.

Residential Permits

Data for all Residential Building Permits issued since 2000, including status and work performed.

AT&T 3G 11:00 AM 100%

Back Issues

Most Common

Six Most Commonly Reported Issues

Trash, Dumping, Graffiti

Illegal Dumping, Trash, Recycle

Animals

Stray Animals and Other Animal Issue

Streets & Lighting

Lights, Sidewalks, Potholes, Signals

Parking

Meters and Enforcement

City Code Violations & Abandoned Vehicles

Code Enforcement, Water Wasting

City Parks

Lighting, Restrooms, Sprinklers

Request Additional Information

Did not find what you were looking for?

AT&T 3G 11:01 AM 100%

Cancel Drag Pin to Adjust Done

Used Motor Oil Pick Up

1091 G ST, SACRAMENTO

AT&T 3G 11:01 AM 99%

Back Trash, Dumping,... Next

Used Motor Oil Pick Up

Number of gallons

☐ 0

☐ 1

☒ 2

☐ 3

☐ 4

☐ 5

Number of filters

☐ 0

☒ 1

☐ 2

☒ Provide a free City issued 5 gallon oil container

Test

AT&T 3G 11:02 AM 99%

Back Trash, Dumping,... Submit

Issue

Used Motor Oil Pick Up

Location

9161 ST, SACRAMENTO

Description

Would you like to create a new request?

Free City issued 5 gallon oil container

Number Of Filters

1

Number Of Gallons

2

Contact Information

Big Mac

Thank you for submitting your request(1-36373612).

No Yes

SOLUTIONS FOR STATE AND LOCAL GOVERNMENT

GOVERNMENT TECHNOLOGY

MAGAZINE / SUBSCRIBE / NEWSLETTER / NEWS / EVENTS / REPORTS / VIDEO / ADVERTISE / CENTER
ABOUT / MORE

E-GOVERNMENT

King County, Wash.'s Open Data Turned Into Real-Time Bus Tracking App

Part of open data in the Seattle-based county to make hundreds of data sets available for citizens, innovators.

King County, Wash., Creates Residential Parking Calculator

The Right Size Parking Calculator estimates parking demand down to a single parcel of land.

BY NEWS STAFF / MAY 3, 2013



7



5

Cities often overbuild on parking. Why? Because that's the way it's been done for years -- and because residential developers fear not having enough parking.

But in the state of Washington, the **King County Metro Transit** agency has been working on a



What Do Citizens Really Want?

- ❧ Read and absorb government data?
- ❧ More information on what government does for them?
- ❧ Want more interactive apps and websites?
- ❧ More information about city services?
- ❧ Messages from elected leaders?

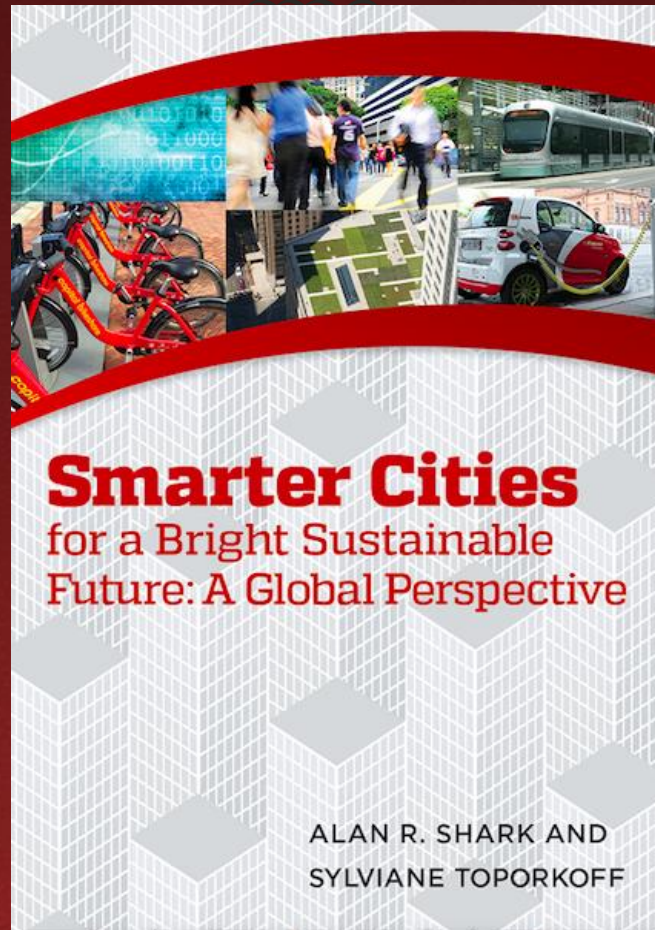
What Do Citizens Really Want?

- ❧ Read and absorb government data?
- ❧ More information on what government does for them?
- ❧ Want more interactive apps and websites?
- ❧ More information about city services?
- ❧ Messages from elected officials?

Citizens *Do* Want.....

- ❧ Citizen-centric meaningful information (not data)
- ❧ Accurate transportation information, schedules, and interactive maps.
- ❧ Transact most business online or through apps.
- ❧ Restaurant health ratings and closures.
- ❧ Really be heard on policy issues.
- ❧ Online voting.
- ❧ To trust government; administratively and politically.

Available Resources



Public Technology Institute

1420 Prince Street, 3rd Floor

Alexandria, VA 22314

United States

Contact: ashark@pti.org

PTI: www.pti.org



How to create value from data?

Stéphanie Bacquere

Founder and Co-CEO NOD-A France



Votre projet

Rechercher

Accueil

Votre Banque

Comptes
cartes et services

Bourse

Epargne et
Placements

Immobilier

Crédits
ConsommationAssurances et
Protection

Bons Plans

Vie Pr

Bienvenue

 Dernière connexion :
31/10/09 à 18h20

Accédez à vos comptes

 Vous n'avez pas de
nouveau message

Gérer ses codes d'accès

Déconnectez-vous

 Voir la démonstration des
services **Comptes**

- Comptes et relevés d'opérations
- Virements Unitaires
- Virements Permanents
- Oppositions
- Alertes SMS
- Carte/ Formule BNP Net
- Services
- Personnalisation

Titres

- Relevés en Ligne
- Les marchés en direct
- Warrants BNP Paribas
- Assurance vie
- Protection et Prévoyance
- Souscrire en ligne

Epargne Entreprise

Accueil > Comptes > Services > Télécharger ses relevés de comptes

Comptes Services

Editer un RIB

Commander un chéquier

Télécharger ses relevés de comptes

Sélectionnez vos relevés d'opérations à télécharger en Euro :

Vous pouvez télécharger les relevés d'opérations d'un ou plusieurs comptes de chèques, comptes d'épargne et de prêts sur les 30 derniers jours :

- ☐ - Tous vos comptes
- ☒ - Certains comptes
 - ☒ - Compte de chèques
 - ☐ - Prêt personnel

Sélectionnez les formats compatibles avec votre logiciel :

TXT compatible Excel MM/JJ/AAAA (,)

A propos de Money 2005

Choisissez la période de vos opérations (dans la limite des 30 derniers jours) :

- ☒ toutes vos opérations
- ☐ du au (format JJ/MM/AAAA)

Personnalisation

Mise en mémoire de vos paramètres de téléchargement :

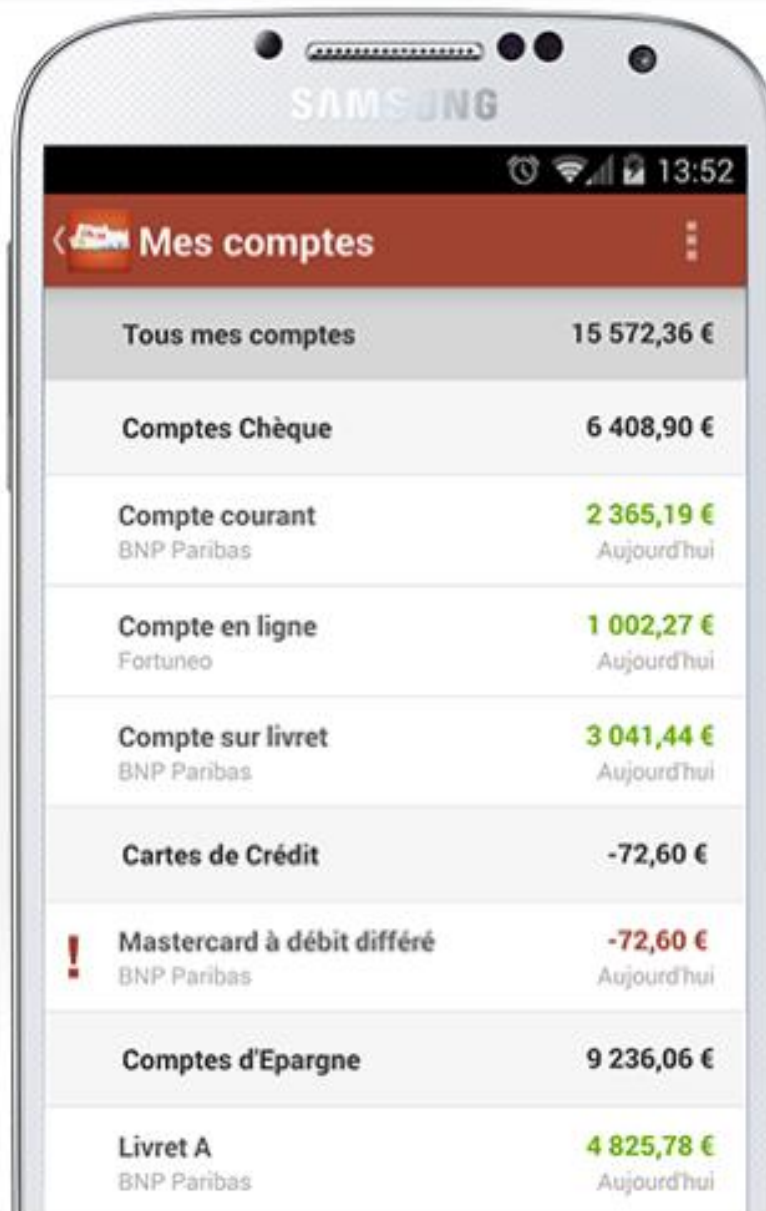
- ☒ Oui ☐ Non

Si vous optez pour la mise en mémoire de vos paramètres, ceux-ci seront pré-affichés lors de votre prochain téléchargement.

Validez

Annulez

[Contacts](#)[Aide](#)[Mentions Légales](#)



THEY WORK DIFFERENTLY !





UPGRADE NOW !

5 PRINCIPLES



ORGANIZE
SPRINTS



GATHER THE KEY
TALENTS



WORK CLOSELY
TOGETHER



PROTOTYPE AT
EVERY STAGE



CONTRIBUTE
COLLECTIVELY



CONCEPTUAL BACKGROUND

MAKERS

WIKISPEED

DIY

PROTOTYPING

DEVELOPPERS

HACKATONS

AGILE

LEAN
START-UP

MANAGEMENT

WAR
ROOM

SERIOUS
GAME
MANAGEMENT

HOLACRATY

BM
CANVAS

ENGINEERS

LEAN
MANAGEMENTT

CK

OPEN INNOVATION

DESIGN

USER CENTRIC
DESIGN

GRAPHIC
FACILITATION

CREATIVITY

DESIGN
THINKING

TAYLOR'S
FACILITATIO
N

BRAINSTORMING

CPS

GROUND BACKGROUND

CONCEPTION OF PRODUCTS AND SERVICES



HAWORTH



L'ORÉAL

LAUNCHING OF COLLABORATIVE PROJECT



CNNum
Conseil National
du Numérique



MUSEOMIX



RESPOND TO A CALL TO RFP



SYSTRA



CONSTRUCTION OF STRATEGIC VISION



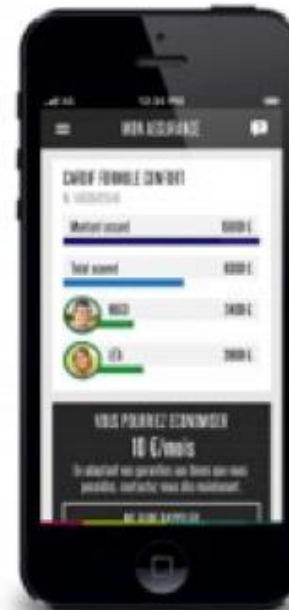
TOTAL



CREATION OF COLLABORATIVE SPACE



SEPHORA



« Makestorming has enabled us to accelerate our projects, to bring a real component of innovation but most of all to motivate our teams by making them create the solution »

Héloïse Lauret

Innovation director at BNP Paribas Cardif



**STOP PLANNING 5
YEARS!**

FOCUS ON A CONCRETE PROJECT

WORK DIFFERENTLY

MAKE IT A SUCCESS!

GO VIRAL

Stephanie @ nod-a.com

[MAKE
STOR
MING]

-nod-a-

forme
PERMANENT
.....



Innovation and social media: a “media based” golden age?

Patrick-Yves Badillo

Prof. Univ. Geneva and Director Medi@LAB

THE TEAM



SMASHing (Social Media and Innovation) is an International Research Project between Switzerland, Australia and Luxembourg



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Senior
Researcher
Strategy &
Innovation
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CRP Henri
Tudor,
Luxembourg



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Université de
Genève



Emmanuel Josserand,
Professeur,
University of
Technology,
Sydney,
Australia



Angela Von Beckh,
Doctoral candidate,
Université de Genève

Research scope and partners

Quantitative Survey

Sample of over de 150
members working on
Innovation

- example

- Chief Innovation Officer
- Responsible Innovation & Strategic partnerships

– Qualitative Survey

– Maersk

– World Bank

– INSEAD

– Kurt Salmon

– Groupe Bollere

– Easyjet

– Medimaps group

– Air Liquide

– Orange

– Standard Chart. Bank

– Case Studies

– Groupe Bollere

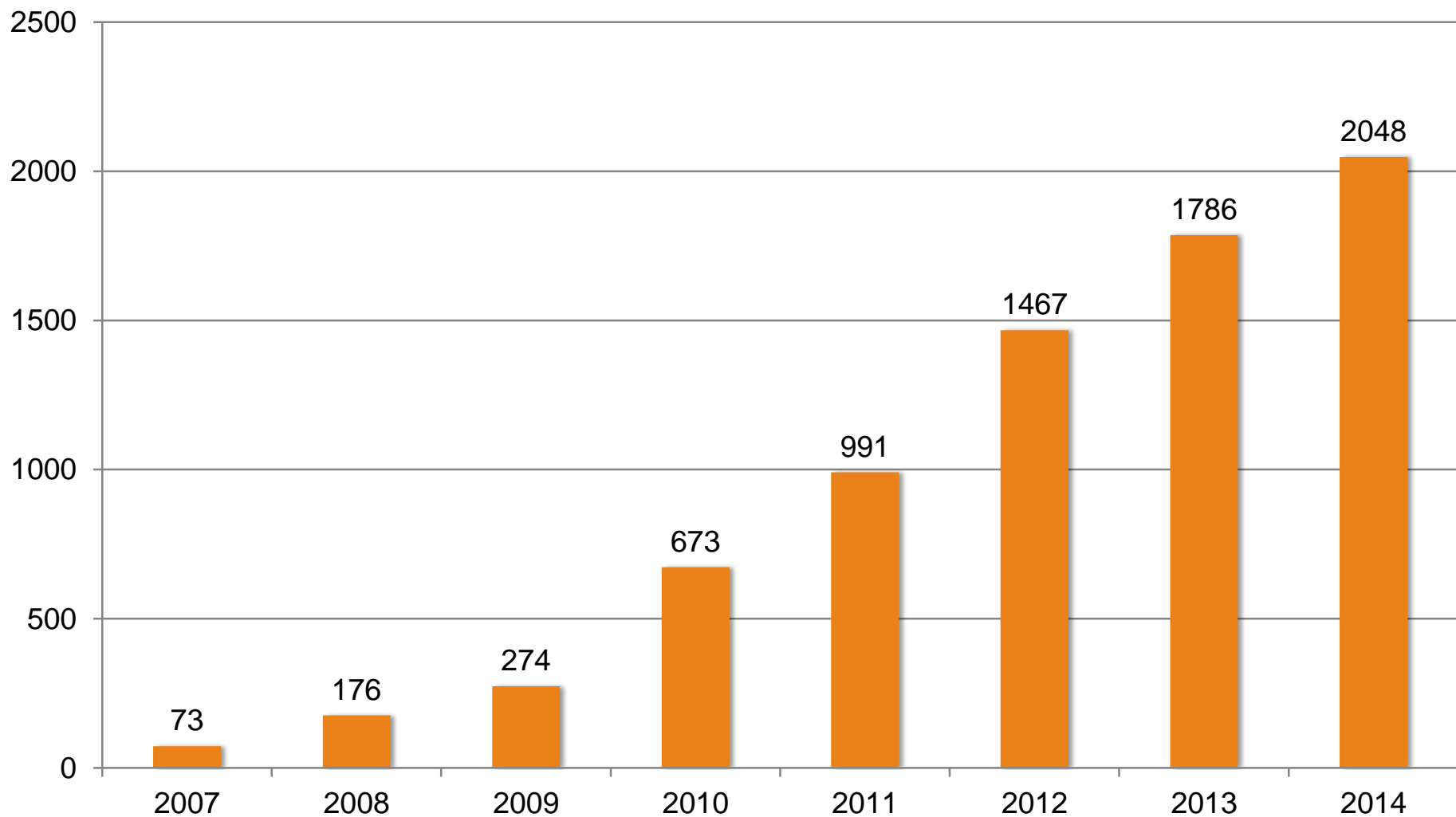
– Medimaps

– NDA

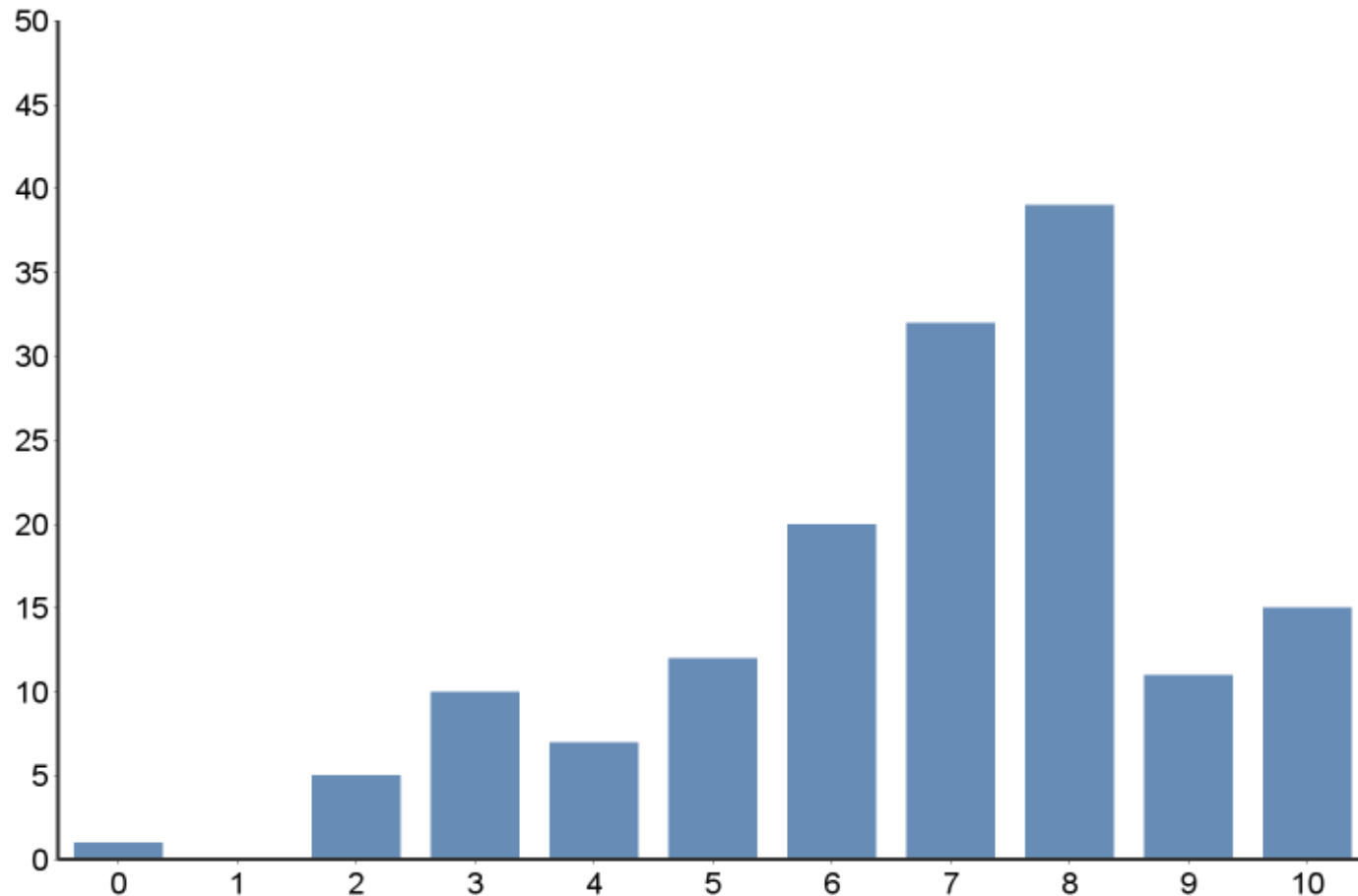
360°

Partnerships with start-up incubators & ecosystem players

INNOVATION ET RÉSEAUX SOCIAUX



On a scale from 0-10, how likely are Social Networks to foster Innovation?



Hypothesis resulting from empirical research : survey with over 150 Innovation professionals

- Digital Paradox - Innovation not leveraged to its full potential since less cross fertilization between heterogonous actors (due to clustering amongst homogenous groups)
- Internal social networks behave differently from public social networks, clear dichotomy success versus failure, very little middle ground
- Specific functionalities such as Video perceived as key for fostering innovation (YouTube, internal social network for large multinational group based on videos)
- Millenials/Generation Y uses social media differently than all other generations combined, thus different innovation patterns
- Social Network and Innovation patterns strongly influenced by company culture

Participatory platforms for democracy and engagement

Prof. Giovanna Di Marzo Serugendo

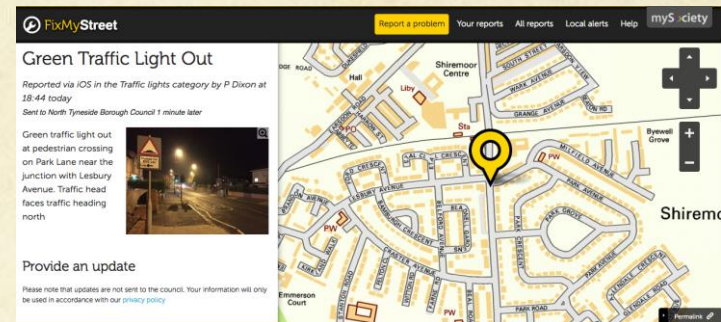
University of Geneva,
Centre Universitaire d'Informatique,
Institute of Information Service Science

Collaboration, participation, engagement

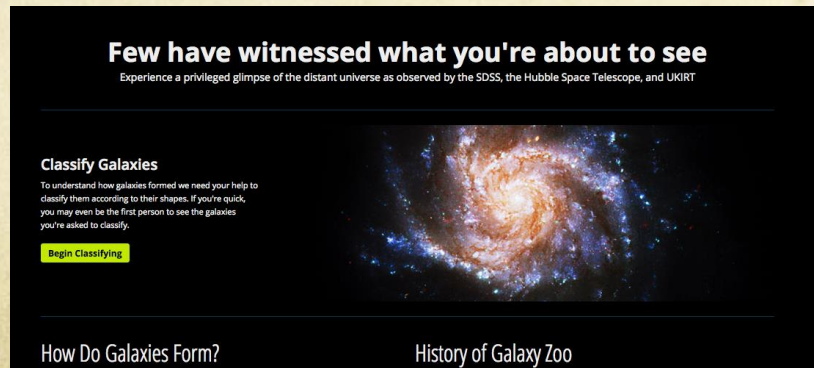
Information sharing



Citizen as a sensor



Citizen as a scientist



Democratic engagement



Technology tools

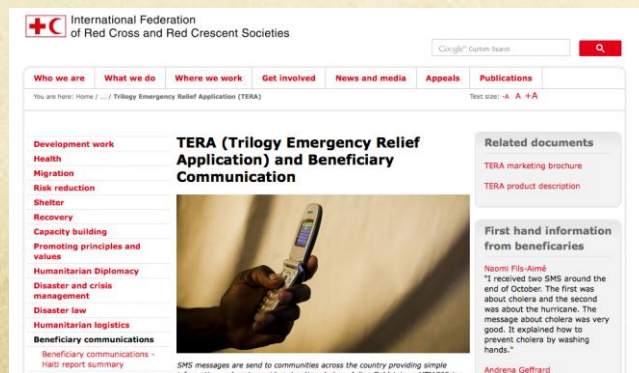
Web based platforms
Social Media



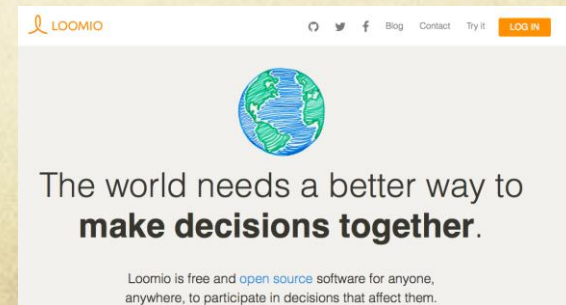
Crowdsourcing platforms



Mobile phones



Open Source Platforms /
Democracy



Platforms for democracy and engagement

Voting tools / e-signature tools



Voting advice



Preferential Voting and Opinions

LiquidFeedback

LiquidFeedback is an open-source software, powering internet platforms for proposition development and decision making.

LiquidFeedback is an independent open source project published under MIT license by the Public Software Group of Berlin, Germany. The developers of LiquidFeedback have teamed up in the Association for Interactive Democracy to promote the use of electronic media for democratic processes.

LiquidFeedback is more than Liquid Democracy

Liquid Democracy + Collective Moderation + Fully Transparent Decision Process + Preferential Voting

Information, conversation, vote

Tarifa Social y Abonos para el Subte

Despacho 3035 / 2013

Este proyecto apunta, por un lado, a la ampliación de la Tarifa Social del Subte y Premetro, destinada a usuarios en situación de "vulnerabilidad socioeconómica". Esta Tarifa equivale al 60% de la tarifa ordinaria.

Además, el proyecto establece la gratuidad del pasaje para alumnos de escuelas públicas, inicial, primaria y secundaria e incorpora 3 tipos de abonos del Subte: el "Abono por pago

Cross-cutting Aspects / Issues

Ethics Issues / Risks

- Privacy and Data Protection
- Freedom of expression
- Surveillance
- Manipulations by government (propaganda)
- Transparency

Platforms for democracy

- Aggregation of opinions
- Preferential vote
- Collaboration instead of actual participation

Usage Issues

- Cultural aspects
- Digital divide
- Lack of incentives

Vision for the future – How to go further?

What Requirements?

- Open source software
- Extreme citizen science: collaborate, define problem, analyse
- Shaping and designing policies: citizen as a policy maker
- Incentives (e.g. laws/policies brought to parliament)
- Ethics and privacy

What Research Aspects?

- Emerging trends in discussion
- Informed decisions involving expert advice
- Ethics and privacy by design



Thank you

Giovanna.dimarzo@unige.ch

GovDelivery

Ismael Dia

Sen. Dir. Government Accounts, GovDelivery Europe

GovDelivery

GovDelivery Communications Cloud



Messaging



Network



Automation



Mobile



Insight



Segmentation



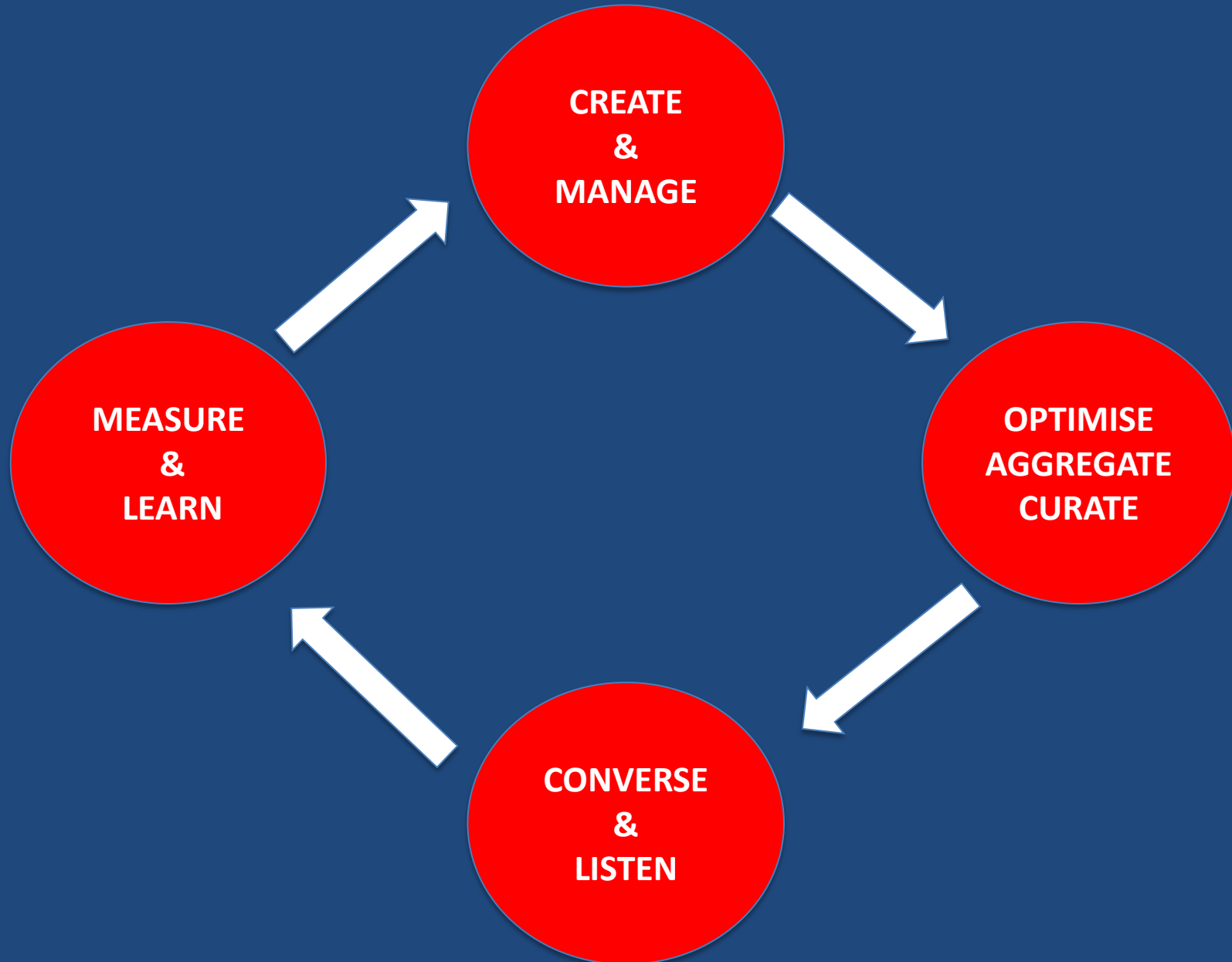
Social

Program Services

10 QUESTIONS EVERY RESILIENT COMMUNITY SHOULD ASK

1. What kind of data is important to our organization?
2. Have we prioritized our data?
3. How is data currently accessible to employees during a crisis? What can we do to improve?
4. What location based solutions already exist to start addressing my problem?
5. What role does technology play and what's our technology roadmap?
6. How often are we planning and preparing for a crisis?
7. How do we become more agile and proactive to address complex problems our community faces?
8. How have we encouraged collaboration? Have we engaged the right stakeholders to discuss how to become more resilient?
9. What are the biggest threats to our community? Environmental, infrastructure, transportation, climate change, other? How do we mitigate the threats?
10. What kinds of opportunities exist for us?

CONTENT PROCESS







Thank You

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@scarabee8

(+32)(0)497594568


All news is global...

Irene Toporkoff


Co-founder & CEO WORLDCRUNCH

Worldcrunch

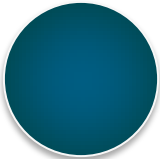
all news is global



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WORLD CRUNCH selects, translates, and edits the **most relevant content** from the best global publications **everyday**, making top-shelf international journalism **available in English for the first time.**



WE BELIEVE THAT LANGUAGE AND GEOGRAPHY SHOULD NEVER STAND
IN THE WAY OF A **GOOD STORY**

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BETA

SYRIA:direct

SYFIA 
International

LE TEMPS

Kommersant 

Süddeutsche Zeitung

LE SOIR

Le nouveau
Observateur

Hürriyet

Radikal 

PortalKBR.com
Dari Indonesia untuk Anda

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Abroad

Isabel Esterman - MADA MASR

In Search Of Unity On Latin
America Trade

Laura Villahermosa - AMERICA ECONOMIA

Using Animals To Warn Of Natural
Disasters



EXPLORE MAP

MONDO

The comet in question (photo)

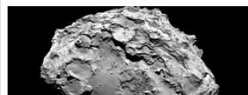
W. to Jeb: Run in 2016

Afghan opium's new high

India's botched sterilizations

BREAKING NEWS: [european... pic.twitter.com/NL8weqvmlk](#)

Detroit gets the OK from federal judge to begin bankruptcy exit plan immediately - [@chicago Tribune trib.in](#)



MOST POPULAR

1. By The Numbers: Monet Record, Falling
Birds, Botched Sterilization

Le Monde

América
economia

财新传媒
Caixin media

הארץ
CALCALIST

ClarínX

DIE WELT

经济观察报 economic observer



EL ESPECTADOR

FOLHA DE S. PAULO

gazeta

Les Echos

5 Worldcrunch Notable Facts

1. Featured on Washington Post, Time.com, Business Insider, BBC, +
2. Syndication partnerships with 
3. Advertising partnership with 
4. Kickstarter funded by Nicholas Negroponte, Sree Sreenivasan, Dario Meli and +
5. Nominated for Digital Innovation of the Year in the 2013 Newspaper Awards

FOCUS ON SMART CITIES



Success And Failure As Moscow Pushes Digital Apps

MOSCOW — Over the past two years, this city's government has proudly launched several mobile applications meant to improve the lives

2014-11-12 [SHARE](#) [READ LATER](#)



A City Should Force You Off Your Arse

-Essay- BUENOS AIRES — Since the time Homo became sapiens, we have tried to find the means to move as little as possible. And now we

2014-11-11 [SHARE](#) [READ LATER](#)



When A Remote Indonesian Village Plugs Into The Internet

MELUNG — In Indonesia, not everyone has access to the Internet, and it is quite rare to be able to connect in rural and mo...

2014-10-13 [SHARE](#) [READ LATER](#)



As Fuel Prices Rise, Egyptians Turn To Alternative Transport

CAIRO — KarTag, a mobile phone application designed to help people organize carpools through their networks of Facebook friends, was

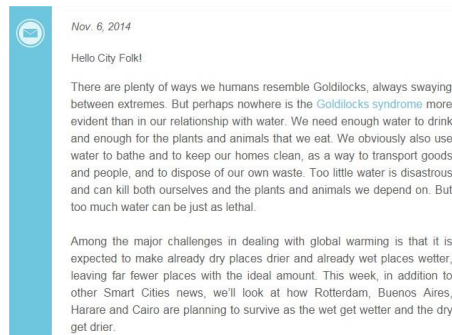
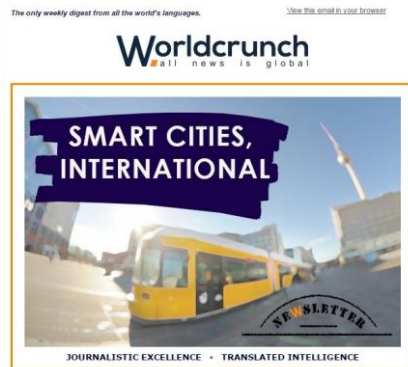
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SMARTER CITIES DOSSIER

FOCUS SMART CITIES

New premium weekly newsletter from Worldcrunch:
to keep up-to-date and stay inspired by
Smart City innovations from around the world.

MISSION: discover what the smartest cities and enterprises are
doing to improve life, and **chart a new urban future together.**



WEEKLY NEWSLETTER

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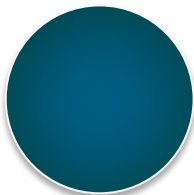
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Humanities 2.0 in Venice: The e-Museum of Medical Science

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SCUOLA GRANDE DI SAN MARCO



SMARTTEST
Digital Solution

Humanities 2.0 in Venice: The e-Museum of Medical Science



Azienda ULSS 12 Veneziana

Geneve, 11/17/2014



The Venetian museum of Medical Science

- ❖ Venice is one of the worldwide cities that best represents, in its secular history, innovation, challenge, creativity, sustainability.
- ❖ Venice is also the summit of a culture, an art and a science like no other.
- ❖ Landmarks of this priceless value are those which refer to San Marco: the Basilica, the Bell Tower, the San Marco Square, and near to the border of the lagoon, the ancient Scuola Grande of San Marco (SGSM).
- ❖ This school, that has been for centuries the most powerful private organization in Venice, is today a very important museum centre for the medical science history.
- ❖ This historical pole of human sciences that has accumulated culture for seven centuries, today, thanks to technological innovation, can also spread it and multiply it with the opportunities of the network, respecting the compatibility of this complex place.



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From Open Data to Linked Open Data



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❖ To fully benefit from Open Data, it is crucial to put information and data into a context that creates new knowledge and enables powerful services and applications. As LOD facilitates innovation and knowledge creation from interlinked data, it is an important mechanism for information management and integration.

❖ 5 Stars Model

- * Information is available on the Web (any format) under an open license
- ** Information is available as structured data (e.g. Excel instead of an image scan of a table)
- *** Non-proprietary formats are used (e.g. CSV instead of Excel)
- **** URI identification is used so that people can point at individual data
- ***** Data is linked to other data to provide context

❖ The power of linked open data

❖ Linked Data?

❖ Why should we link data on the web and how do we do it?



Linked open data for cultural heritage

Linked Open Data (LOD) projects are happening all around the world, expanding the way that we access cultural heritage. Libraries, museums, and archives are figuring out new ways to export their data in triples, integrate external linked datasets into their collections, and develop new interfaces for users to experience cultural heritage.



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Several organizations and informal groups have made headway in developing new user interfaces that allow those interested in culture heritage to experience open and linked collections in new ways. Many of these projects are still at a proposal stage, but highlight the work that has yet to be done and the challenges that will have to be met in order to integrate linked open data into every cultural heritage users experience.



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Humanities 2.0: Use Case

- ❖ Why is Linked Open Data important for Humanities 2.0 and its community?
- ❖ The goal of the LOD program is to publish its library data on the Web in a way that makes its semantic relationships available to other data sources. The SGSM describes linked data as the appropriate conceptual framework for achieving this goal.
- ❖ The SGSM will release a Linked Object Datasets comprised of 10,000 medical objects reflecting the evolution of cultural history of the Medical Science since 1190 to 1850; It linked 5 datasets containing information about the historical medical-library, Archival documents of hospital since 1190, Museum of pathological anatomy, museum of medical instruments, and an eighteenth – century historical pharmacy . The metadata, serialized in RDF-XML format, are available with a **web service** interface.



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Project's steps

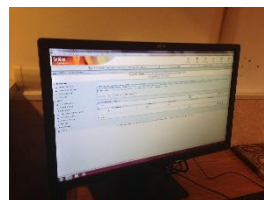
Library Archive



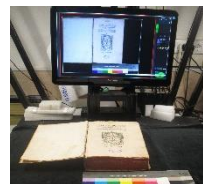
Preservativ Restoration



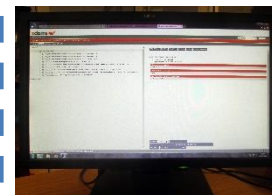
Cataloging Filing



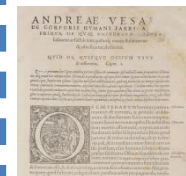
Digitization



Metadating



Publishing



1

2

3

4

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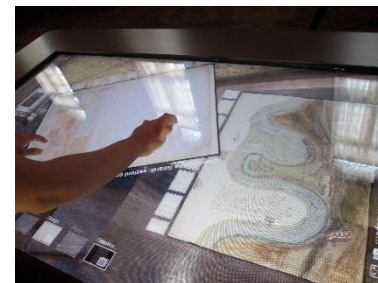
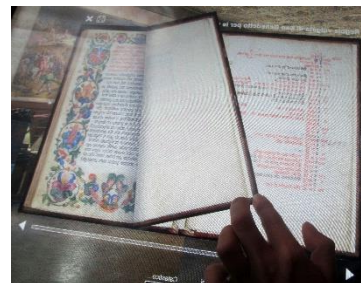
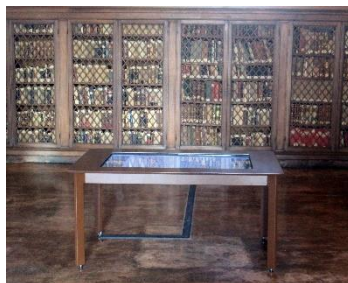
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Consumption Perspective

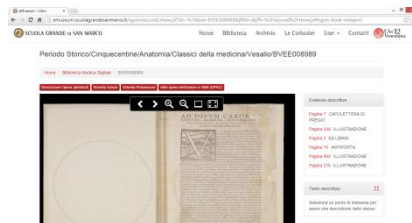
ON SITE

55" and 36" multimedial Touch Screen



ON LINE Open Data

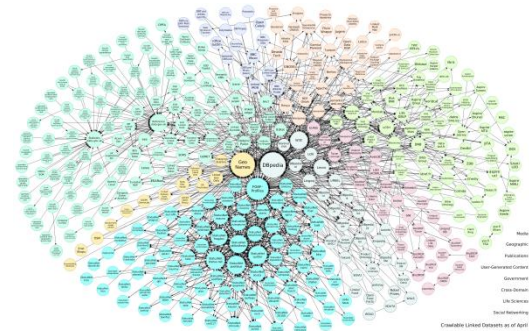
<http://emuseum.scuolagrandesanmarco.it/>



ON LINE Linked Open Data



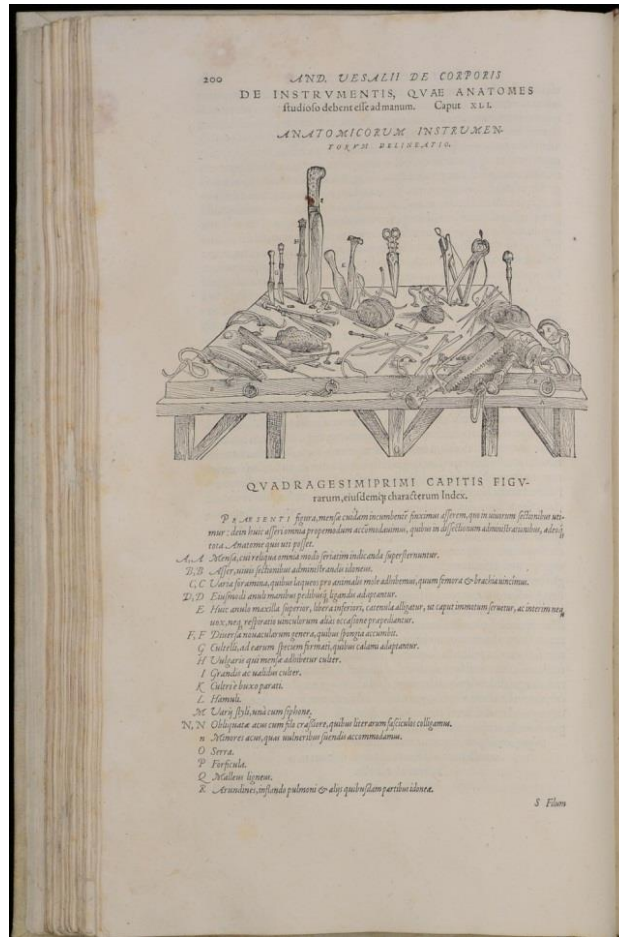
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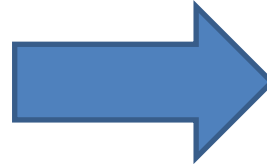
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Tools for anatomical studies according to Vesalius and their link to the tools which are in the museum.



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Questions?