E-Government Practices and Future Direction in Sweden

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Sweden

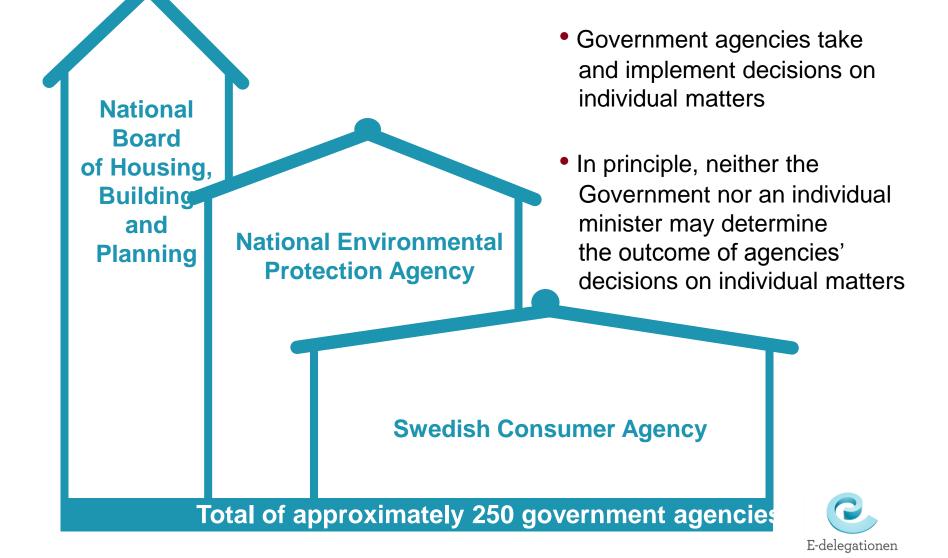
450 000 sq.km. Population 9,5 million 23 persons/sq.km.

Stockholm, pop. 2 000 000 Gothenburg, pop. 900 000 Malmö, pop. 650 000

21 counties/290 municipalities



Government Agencies



Use of computers and the Internet by individuals* in 2011

- 93 % Access to the Internet at home
- 86 % Access to broadband at home
- 5 % Never used a computer

*Individuals aged 16-74
Source: Sweden Statistics 2012



Need for a delegation

- Autonomous Government Agencies
- Duplication of work occurs
- Governance and inter-agency coordination needed
- Increase the efficiency
- Develope more user-friendly interfaces for eServices





As easy as possible for so many as possible

IT in the service of people

The eGovernment Delegation

17 of them got the challenging task...

Arbetsförmedlingen The Swedish Employment Agency

😫 Bolagsverket

The Swedish Companies **Registration Office**

K Försäkringskassan The Swedish Social Insurance Administration

> Tordbruks verket

Swedish Board of Agriculture



The Swedish mapping, cadastral and land registration authority

Migrationsverket

Myndigheten för samhällsskydd

och beredskap

The Swedish Migration Board

The Swedish Civil **Contingencies Agency**



The Swedish Tax Agency



Riksarkivet

The Swedish National Archives



The Swedish Agency for Economic and **Regional Growth**

> Sveriges Kommuner och Landsting The Swedish Association of Local Authorities and Regions

TRANSPORT STYRELSEN

The Swedish Transport Agency



Swedish Board for Study Support



The Swedish National Police Board

Riksnolisstvrelse



The Swedish Pensions Agency



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E-delegationen

Goals & Purpose

- Simplify life for individuals and businesses.
- Smarter and more transparent public sector supports innovation and participation.
- An effective and more efficient public sector.





The eGovernment Delegation

- Draw up and develop strategy
- Coordinate development projects
- Follow up impact
- Coordinate IT standardisation issues
- Assist the Government in international work
- Open data (PSI) and social media
 - Interim reports twice a year
 - Final report by 31 December 2014



Offentliga tjänster måste kontinuerligt utvecklas för att möta nya krav och förvätningar. E-förvälningen utgör en viklig del i dema utveckling. För att stärka utvecklingen av eförvälningen och skapa goda möjligheter för myndighetsövergripande samordning inrättas en delegation för e-förvälning.

Delegationens forsta upprift är att utforma ett förslag till strateg för uppridgåtermas rabete med «Forvilangen Förlaget ska redovisas till regeningen senast den 30 spetember 2009. Dærefter ska delegationen koordinera et de ska stefkister för medforgare, förstagare och medathetare. Delegationen ska virdare koordinera vissa ITstandardseingriftagor samt bistå regeningen i det internationalla arbetet på området. Delegationen ska ska itten imma delaroporter med underlag

Delegationen ska ärligen lämna delrapporter med underlag och förslag till regeringen. En slutrapport ska lämnas senast den 31 december 2014.

Bakgrund

Regeringen framhöll i budgetpropositionen för 2007 (prop. 2006/07:1 utg.omr. 2, bilaga 1, avsnitt 2) sin avsikt att stärka styrningen av den förvaltningsgemensamma utvecklingen genom att



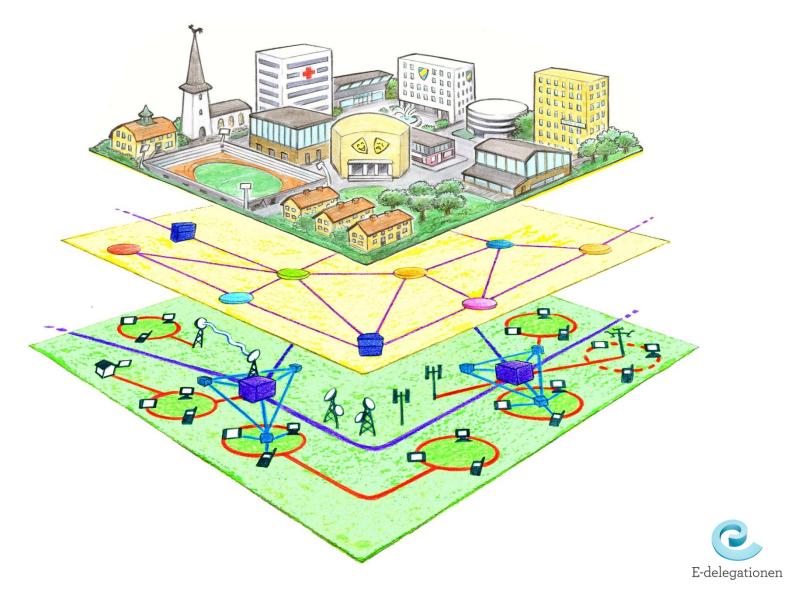
Policies

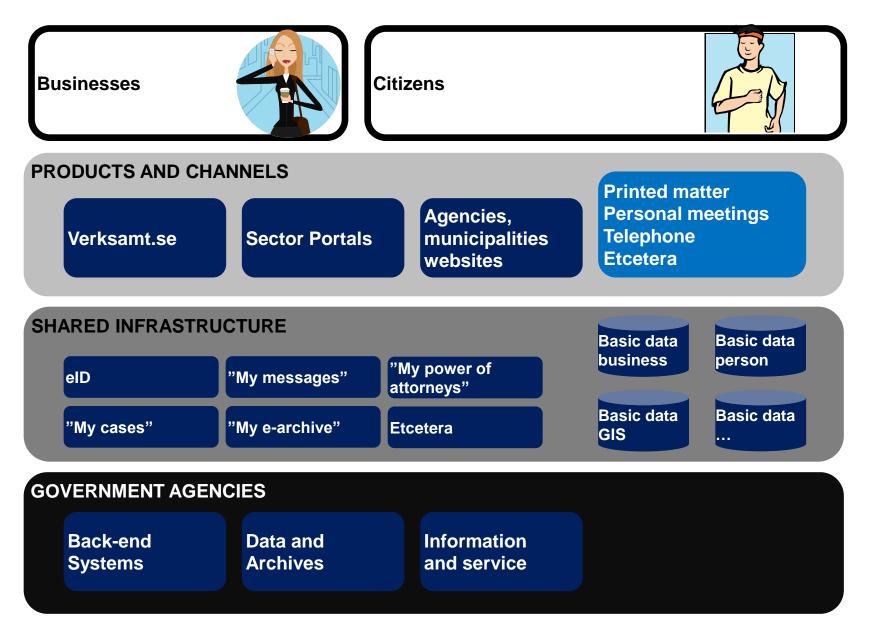
- Digital Agenda for Europe
- Digital Agenda for Sweden
- E-government strategy (upcoming)
- Coordination and joint services



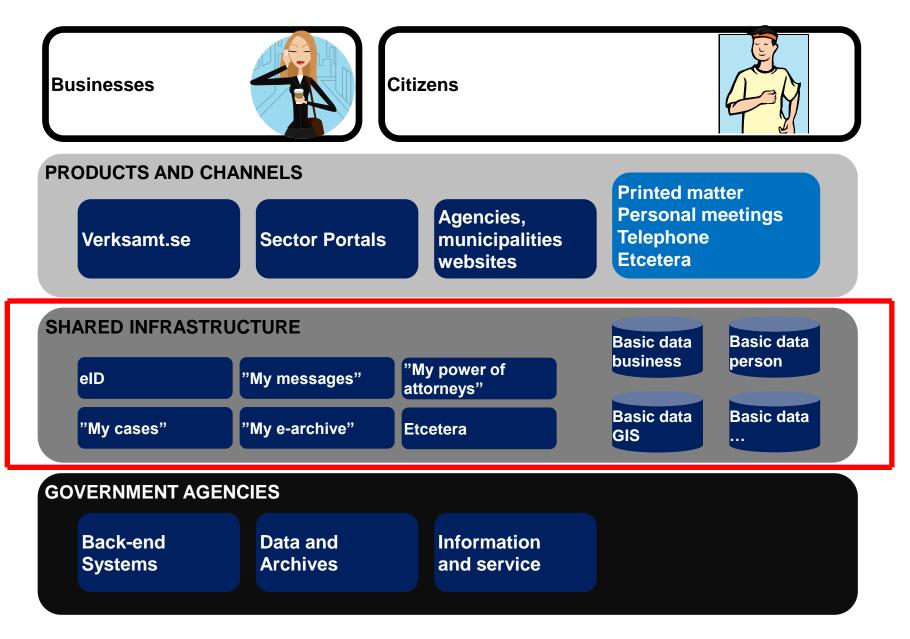


Common infrastructure











eID in Sweden

- App 4,5 million eIDs, population 9 million
- The private sector is the provider of eIDs
- The public sector purchases autentication and e-signature services on a commercial usage basis
- 250 million autentication transactions last year
- 15 million electronic signatures in public sector
- No qualified electronic signatures









What's new for eID in Sweden?

- Coordination and gradual development of the infrastructure
- New way to procure autentication and e-signature services for the public sector to meet new regulatory requirements
- Introduction of identity assertion to
 - simplify the integration for the e-service providers
 - make it possible to vary the information about the holder of the eID
 - make it possible to use eID solutions that are not PKI-based
- Introduction of a central e-signature service as a consequence of introducing identity assertion



The main challenges

- Coordination of an area that is market-driven, with many actors with different intrests
- Take into account the investments already made
- Standardized, user-friendly and technologyneutral solutions
- Cross border interoperability



A collaboration among Bolagsverket, Skatteverket and Tillväxtverket In Swedish | Content A-Z | FAQ | Contact | About the website | News

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The Swedish Business Link to Government F.se - for those who run or are about to start a business On this website three government agencies have brought together and structured information and services of value to you. Find your way using the headings Considering, Starting, Running, Developing and Closing down. Considering Developing Starting 3 Running 5 2 Be prepared! This Do it right! This section Moving forward! In this Do you want to stop? Are you considering it?

This section is an introduction to life as an entrepreneur in Sweden.

Verksamt.se is a collaboration among three government agencies:

Bolagsverket Skatteverket VERKET

section helps you to plan your start and get your business off the ground.

gives you tips about accounting and taxes and contributions.

section you find out more about funding and how to lead a growth company.

Closing down

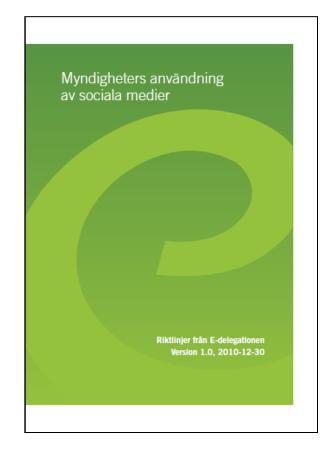
This section gives you tips about closing down your business.





Manuals

- Guidelines for social media
- Web development
- National interoperability framework
- Requirement analysis
- Benefits Realization
- Open data
- and so on...





Important pieces and challanges

Coordination

- Processes
- Connect and sharing information
- Standards
- Architecture
 - IT
 - Information
- Regulations
- Financing





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