

**GLOBAL
FORUM**
Shaping the Future

**2009
Romania**

19-20 October



مركز القبول الموحد
Higher Education Admission Centre

Technology Impacts in Facilitating Applicants admission in Higher Education Institutions in the Sultanate of Oman

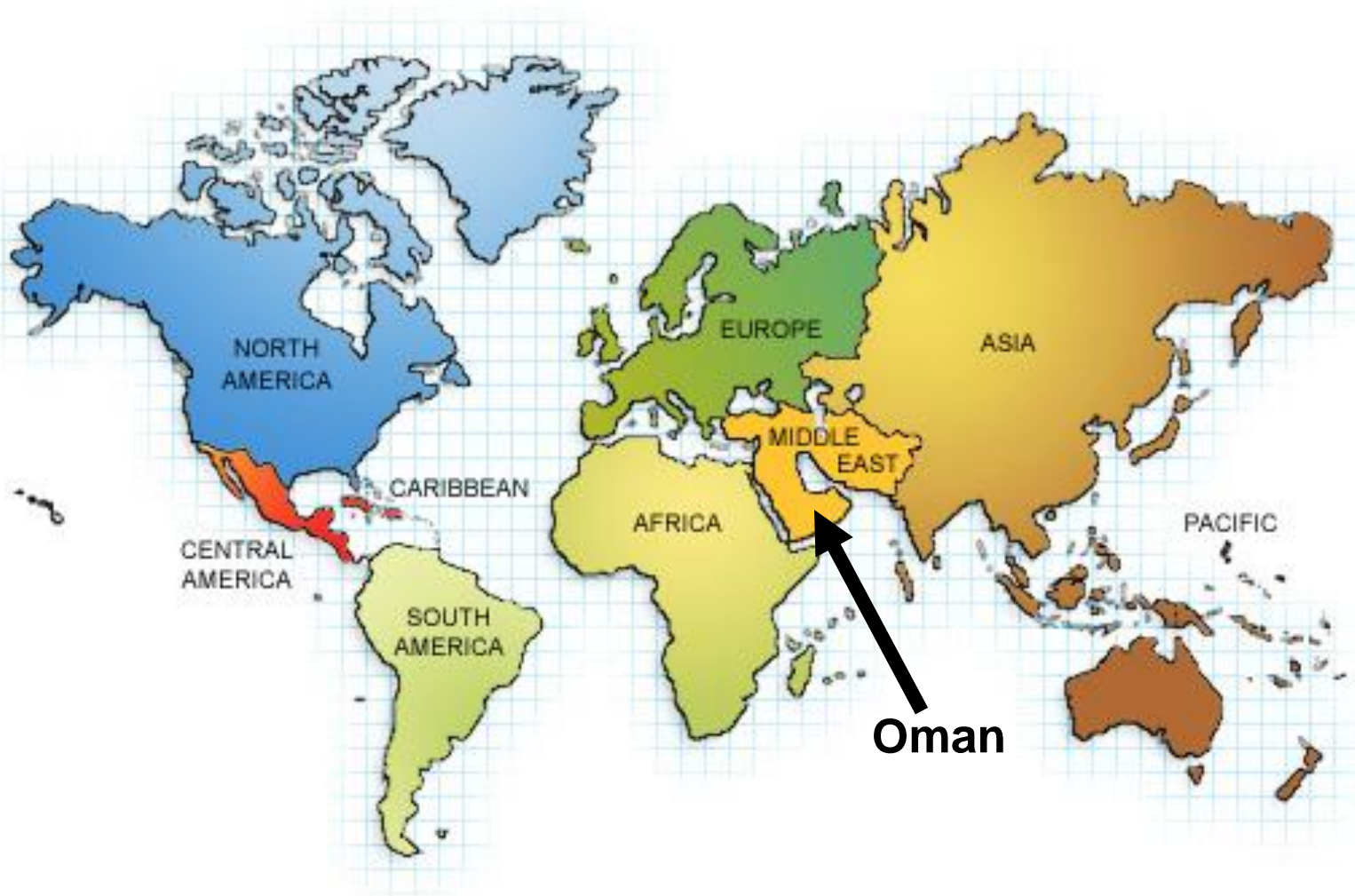
**Dr. Said Al Adawi
Director General
Said@heac.gov.om**

Outline

- **Introduction**
- **Solution – Higher Education Admission Centre (HEAC)**
- **Application Options**
- **Students Online Application**
- **SMS Solution/Services**
- **Data Flow between HEAC and other related Organizations**
- **Factors of Success**

Introduction

Oman map



Introduction

HEAC

- **One of the directorates of the Ministry of Higher Education.**
- **Established in 2005.**
- **Responsible for processing applications from students who have completed their General Certificate Examination (or equivalent) for admission to Higher Education Institutions.**
- **Yearly applicants: 47,000**
- **Scholarships available: 15,000**
- **Registration: Free of charge**
- **Paper less**

Solution – HEAC

Purpose:

- Unify and facilitate the admission procedures of General Education Certificate holders or equivalents to the different Higher Education Institutes in the country.

Application Options

1- Online

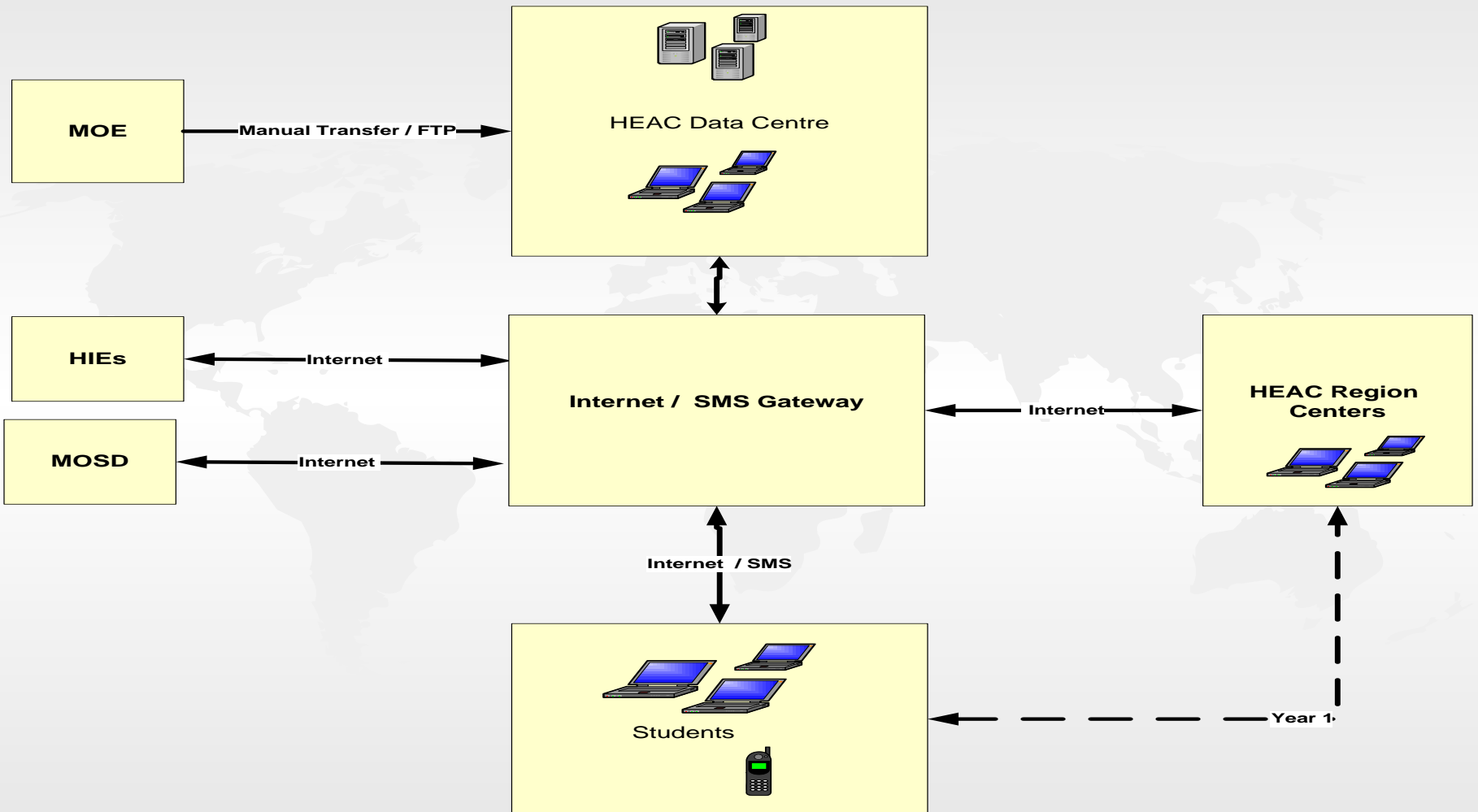
2- SMS

Application Options

1- Online

2- SMS

Students Online Application



Students Online Application

Internet Explorer

Tools Help



ov.om/heac_en/index.asp

عربي

**SULTANATE OF OMAN
MINISTRY OF HIGHER EDUCATION**



**مركز القبول الموحد
Higher Education Admissions Center**

- ▣ Institutions
- ▣ Programs
- ▣ Important Dates
- ▣ Centre Services
- ▣ Student Guide Book
- ▣ Registration *Open*

*EMPOWERING PEOPLE
THROUGH EDUCATION*

[Home](#) [About Us](#) [SMS Services](#) [Important Remarks](#) [Contact us](#) [For HEAC Staff Only](#)

Sunday, May 20, 2007

| g awareness Campaign. Developing the HEAC system to allow Higher Educator

Site Search

What is New ?

- The issuance of a new student guide [more](#)
- Public Awareness Campaign [more](#)
- Detailed information campaign to outline [more](#)
- Archives**

Sponsors

- Oman Tel
- Oman Mobile
- Arizona State

What is expected of the student at this stage ?

- ▣ Students have to read the Guide Book & understand the registration process

Centre message

We would like to welcome you to Higher Education Admission Centre website contents....

[MORE >](#)



Message to Parents

HEAC believes that you play a significant role in helping students at this stage is important ..

[MORE >](#)



Allocation System

In the first step, HEAC receives all the available programs and scholarships from the different ...

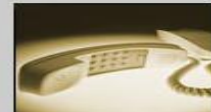
[MORE >](#)



Central Support

Our Central Support Committee which includes HEAC staff who will receive your queries...

[MORE >](#)



Feedback

Your feedback will help us improve our services. Please send your comments about the Student Guide...

[more...](#)



Non-Omani Certificate

Under Construction...

[more...](#)



Higher Education Admission Centre - HEAC

Login


 TIP
Welcome! Please login To Continue.

 [Download Student Guidebook.](#)

 [Get HEAC Number.](#)

Click here to get a User Name and a HEAC Registration Number



 [Retrieve lost or forgotten HEAC Number.](#)

Usernumber

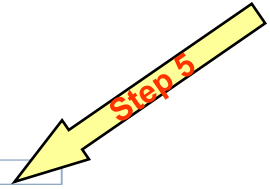
HEAC Registration Number

Add/Edit Student Details

TIP
Welcome! Here you see some of the personal details which we have obtained from the Ministry of Education.
Please enter at least your GSM Number or E-mail Id.

First Name ناصر
Second Name بن هلال
Third Name بن سعيد
Fourth Name بن ناصر
Family Name
Wilayat Name دماء والطائيين
Region Name (الشرقية شمال)
School Name مدرسة الخليل الثانوية
Date of Birth 18/01/198 9
Gender Male

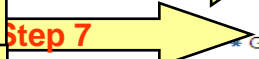
Add your Social Security number - only if you have one.



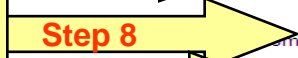
Select "yes" only if your family.



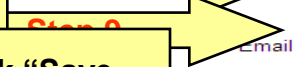
Add your GSM number



Add another GSM number



Type your e-mail address



Click "Save Changes"



Social Security Number

Whether you are from a Social Security family.

Is Low Income

Whether you are from a Low Income family with income less than OMR 400.

GSM Number

Will be used by HEAC to send important SMS. Do not enter landline number here.

Home Phone

HEAC may call you at this number.

Email Address

Will be used by HEAC to send important email. Check your mail regularly.

http://apps.heac.gov.om/Student/faces/Secure/ProgramChoicePublicConfirm.jspx?_afPfm=1

File Edit View Favorites Tools Help

Search Web

Mail My Yahoo! Shopping

Dashboard Higher Education Admission ...

Page Tools

Higher Education Admission Centre - HEAC

[الانتقال إلى اللغة العربية](#)

حمود بن محمد

[Dashboard](#)

[Sign Out](#)

[TIP](#)

WARNING: Always click on the 'Sign Out' link on top before closing this browser.

	Opening Date and Time	Closing Date and Time
1 View or Enter Program Choices for Public Higher Education Institutes (HEIs)	Now Open	01 Jun 2007 14:30
2 View or Enter Program Choices for Private Higher Education Institutes (HEIs)	Now Open	01 Jun 2007 14:30
3 View and Accept Offers of Places	02 Jun 2007 07:30	25 Jun 2007 14:30
4 View Marks List		
5 Change Your Personal Details		

Program Choices (For Public HEIs)

✘ Error

Please correct the errors shown in red and try again.

✔ TIP

Read these instructions carefully. Do no hurry.

Please enter Program Codes in the order of your preference from highest to lowest. What you enter have to be consecutive.

You have to enter at least six Program Codes.

Click the 'Commit' button to record your Choices at HEAC.

Click the 'Rollback' button to undo your changes and go back to Dashboard.

Click the 'Insert' link to insert a Program Code in between.

If you wish, you may change your choices any time before the last date.

Preference	Program Code	Program Name	Higher Education Institute Name	Offer Type
1 Insert	<input type="text" value="SQ200"/>	Engineering	Sultan Qaboos University	Public Program
2 Insert	<input type="text" value="SQ150"/>	Science	Sultan Qaboos University	Public Program
3 Insert	<input type="text" value="SQ250"/>	Commerce and Economies	Sultan Qaboos University	Public Program
4 Insert	<input type="text" value="PI005"/>	Assistant Pharmacy	Oman Assistant Pharmacy Institute	Public Program
5 Insert	<input type="text" value="PD001"/>	Geology	External Scholarships Department	External Full Scholarship
6 Insert	<input type="text" value="PD002"/>	Petroleum Engineering	External Scholarships Department	External Full Scholarship
7 Insert	<input type="text" value="SE036"/>	Network Engineering	External Scholarships Department	External Full Scholarship
8 Insert	<input type="text" value="SE108"/>	الكشف الجيولوجي	External Scholarships Department	External Full Scholarship
9 Insert	<input type="text" value="SE116"/>	Web site Desgining	External Scholarships Department	External Full Scholarship
10 Insert	<input type="text" value="IH001"/>	Medical Lab. Sciences	Institutes of Health Sciences	Public Program
11 Insert	<input type="text" value="NM001"/>	General Nursing	Muscat Nursing Institute	Public Program
12 Insert	<input type="text" value="HH123"/> <small>This Program Code is not valid.</small>			
13 Insert	<input type="text" value="SF040"/> <small>Social Security check failed.</small>	Busine		

Step 14

The program will ask you to correct errors, if any and then click on “Save Changes” button

Application Options

1- Online

2- SMS

SMS Solution

Developed to make the registration and enquiring easier for students who want to register their program choices in HEIs in Sultanate of Oman by using SMS technology.

SMS Services

- H : For **H**elp
- I : **I**nformation about HEAC
- GH: To **G**et **H**EAC number
- PI : To get student's **P**ersonal **I**nformation
- AS : To **A**dd the **S**ocial security number
- VS : For **V**iew the **S**ocial security number
- DS : **D**elate the **S**ocial security number
- AL : **A**dding **L**ow income
- VL : **V**iew **L**ow income
- DL : **D**elate **L**ow income
- CG : **C**hange **G**SM number
- RP : **R**egister **P**rograms
- IP : **I**nsert **P**rograms
- DP : **D**elate **P**rograms
- CP : **C**hange **P**rograms
- R : To know the **R**egister Number (HEAC No)
- P : To view the list of **P**rograms which student had chosen.
- S : To know The **S**ocial security situation
- G : To get The **G**rade list
- O : **O**ffer result
- A : **A**ccept offer
- C : **C**onditions of programs

Important Note: Student must use the same mobile phone which has been registered in database for any requirement or details.



Data Flow between HEAC and other related Organizations

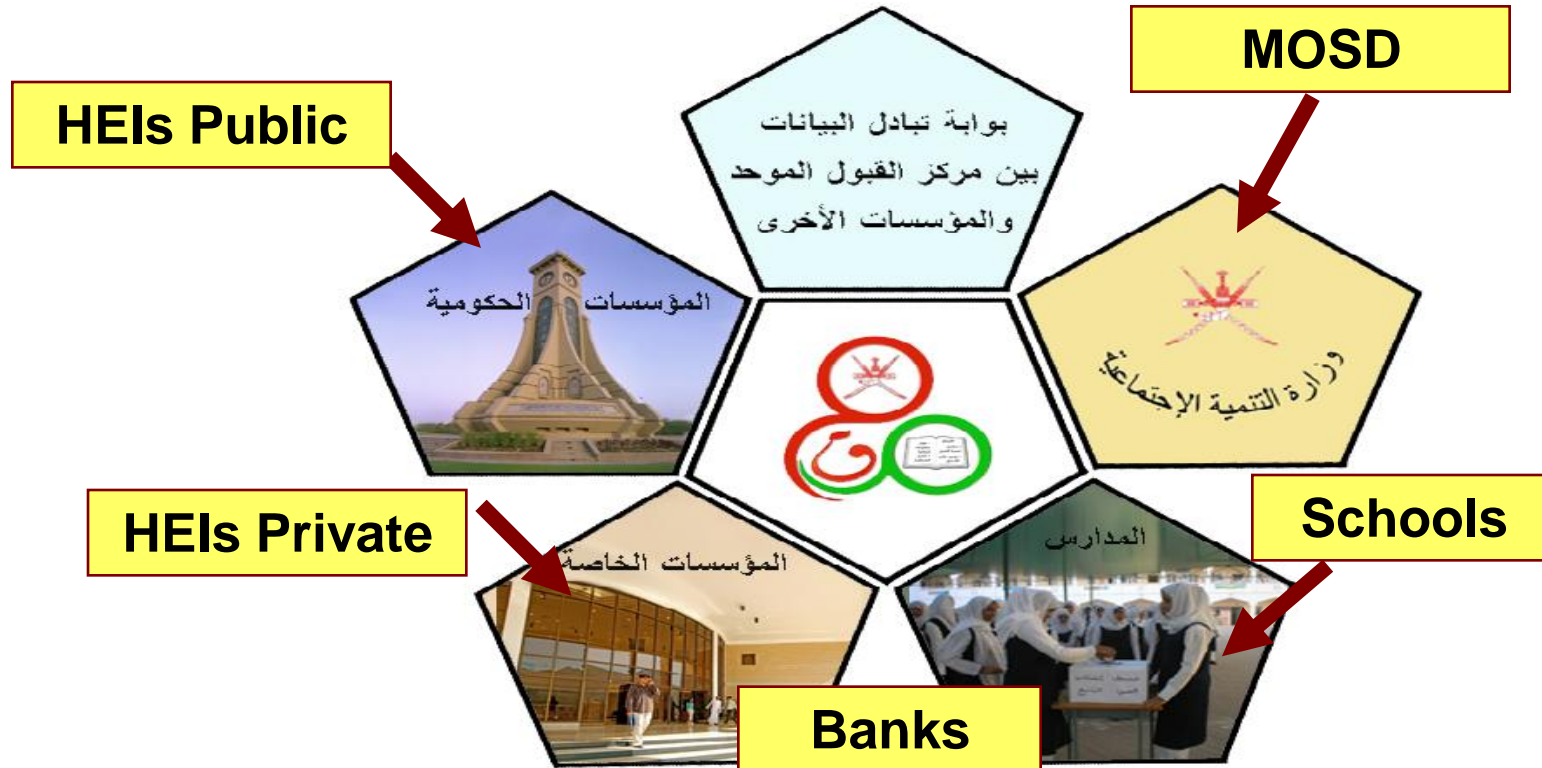


Registrations Closed

Registrations closed for Omani and Foreign students for the academic year 2007-2008

Allocations in progress

Allocation of seats for Omani and Foreign students for the academic year 2007-2008 in progress



Login to portal

Ministry of Higher Education
Higher Education Admission Center - HEAC



Home

Username

Login:

User Name

Password

Password

Data Flow between HEAC and HEIs

HEIs Public & Private


Higher Education Admission Centre - HEAC

Welcome


To

[Switch To Arabic](#) [[Sign Out](#)]

[Dashboard](#) > [HEI Details](#)

 [Institute Details](#)

HEI Code	<input type="text"/>	HEI Name	<input type="text"/>
Description	<input type="text"/>	Address 1	<input type="text"/>
Address 2	<input type="text"/>	Address 3	<input type="text"/>
Phone	<input type="text"/>	Fax	<input type="text"/>
Email Id	<input type="text"/>	Web Site	<input type="text"/>

 [Person Details](#)

Person Name	<input type="text"/>	Phone No	<input type="text"/>
GSM No	<input type="text"/>	Email	<input type="text"/>

[Edit](#)

[Programs](#)

[Applied Students](#)

[Allocated Students](#)

[Accepted Students](#)

[Result Of Rounds](#)

[Test Allocation](#)

Data Flow between HEAC and HEIs

Higher Education Admission Centre - HEAC

Welcome To MOH [Switch To Arabic](#) [[Sign Out](#)]

[Dashboard](#) > [Programs](#)

List of Programs at MOH

Records: 13

Program Code	Program Name	Eligibility Criteria	Quota	Ranking Criteria
IH001	Medical Lab. Sciences	[Eligibility Criteria]	[Quota]	[Ranking Criteria]
IH002	Diagnostic Radiograph	[Eligibility Criteria]	[Quota]	[Ranking Criteria]
IH003	Physiotherapy	[Eligibility Criteria]	[Quota]	[Ranking Criteria]
IH004	Dental Surgery Assistant	[Eligibility Criteria]	[Quota]	[Ranking Criteria]
NA001	General Nursing	[Eligibility Criteria]	[Quota]	[Ranking Criteria]
NH001	General Nursing	[Eligibility Criteria]	[Quota]	[Ranking Criteria]
NI001	General Nursing	[Eligibility Criteria]	[Quota]	[Ranking Criteria]
NM001	General Nursing	[Eligibility Criteria]	[Quota]	[Ranking Criteria]
NN001	General Nursing	[Eligibility Criteria]	[Quota]	[Ranking Criteria]
NR001	General Nursing	[Eligibility Criteria]	[Quota]	[Ranking Criteria]
NS001	Nursing Instit. Sohar	[Eligibility Criteria]	[Quota]	[Ranking Criteria]
NU001	General Nursing	[Eligibility Criteria]	[Quota]	[Ranking Criteria]
PI005	Assistant Pharmacy	[Eligibility Criteria]	[Quota]	[Ranking Criteria]

- HEIs Can confirm their eligibility criteria, quota and ranking criteria online without need of direct contact to HEAC**
- Know the number of students applied for each program.**
- Can view and confirm the student who accepted the offer and rejected.**

Data Flow between HEAC and Ministry of Social Development (MOSD)

Social Status - Windows Internet Explorer

http://apps.heac.gov.om/HEAC/social_status.jsp?Lang=Eng

File Edit View Favorites Tools Help

Search Web

Welcome to Tabbed Browsing Social Status

Higher Education Admission Centre - HEAC

Welcome To MOSD

[Dashboard](#) > [Student Details](#)

Student Details

Enter Civil No:

Student Id	<input type="text" value="2007118217"/>	Student Name	<input type="text" value=""/>
Civil Number	<input type="text" value=""/>	Date of Birth	<input type="text" value="1989-10-30"/>
Place Of Birth	<input type="text" value="الريشاق"/>	Gender	<input type="text" value="Male"/>
School Seat Number	<input type="text" value="31215"/>	Mobile Number (GSM)	<input type="text" value=""/>
Social Security Number	<input type="text" value="-"/>	Social Status	<input type="checkbox"/>

- **MOSD can now change the social security information for students online or through SMS.**

Data Flow between HEAC and Ministry of Education

Dashboard > Regions Details

Region Name	Registered	Not Registered
Musandam	502	553

- Region Level

Dashboard > Regions Details > School Details

School Name	Registered	Not Registered
(أمنة بنت وهب للتعليم الاساسي للبنات الصفوف ١٢-٥)	33	6
أمنة بنت وهب للتعليم الاساسي بنات ١٢-٥	33	6

- Schools Level

Dashboard > Regions Details > Schools List > Students List

List of Students At أمنة بنت وهب للتعليم الاساسي بنات ١٢-٥

Search By: Registered Not Registered All Registered Not Registered

Student Name	Seat Number	Registered
أمنة بنت زيد بن محمد الشحي	18496	✓
أمنة بنت عبد الله بن محمد الشحي	18497	✓
أمنة بنت أحمد بن محمد الشحي	18495	✓

Data Flow between HEAC and Ministry of Education

Higher Education Admission Centre - HEAC

Welcome To الصديقة بنت الصديق للتعليم العام بنات

[Switch To Arabic](#) | [Sign Out](#)

[Dashboard](#) > [Regions Details](#) > [Schools List](#) > [Students List](#)

List of Students At الصديقة بنت الصديق للتعليم العام بنات

Search By: Registered Not Registered All Registered Not Registered

Student Name	Seat Number	Registered
أمل بنت سعيد بن مرهون السعدي	3968	Registered ✓
أمل بنت محمد بن راشد الحوسني	3969	Registered ✓
إنتصار بنت سيف بن خالد اليبوسعدي	3970	Registered ✓
إيمان بنت عبدالله بن علي السعدي	3971	Registered ✓
إيمان بنت محمد بن علي الفطيطي	3972	Registered ✓
بدرية بنت خاطر بن ناصر المخمري	3973	Registered ✓
بدرية بنت عامر بن حمدان السناني	3974	Registered ✓
بشرى بنت سالم بن عبدالله السعدي	3975	Registered ✓
ثريا بنت علي بن محمد المخمري	3976	Registered ✓
حنان بنت سالم بن مرهون السعدي	3977	Registered ✓
رحمة بنت سعيد بن صالح البلوشي	3978	Registered ✓
رحمة بنت ناصر بن سعيد السعدي	3979	Not Registered ✗
رقية بنت سيف بن مرهون السعدي	3980	Not Registered ✗
روية بنت سالم بن سيف السعدي	3981	Registered ✓
زكية بنت علي بن محمد المخمري	3982	Registered ✓
زويذة بنت محمد بن علي السعدي	3983	Not Registered ✗
سالمة بنت خلفان بن غريب الحوسني	3984	Registered ✓
سامية بنت خميس بن خلفان الحوسني	3985	Registered ✓
سلمية بنت سالم بن سيف السعدي	3986	Not Registered ✗
سمية بنت خلفان بن علي السعدي	3987	Registered ✓
شمسة بنت علي بن سالم السعدي	3990	Registered ✓
شمسة بنت سالم بن علي الحوسني	3988	Registered ✓
شمسة بنت عبدالله بن سالم السعدي	3989	Registered ✓
شبيخة بنت حمد بن سالم السعدي	3991	Registered ✓
عائشة بنت سالم بن محمد السعدي	3993	Registered ✓
عائشة بنت سالم بن سيف السعدي	3992	Not Registered ✗
علياء بنت راشد بن مصباح السعدي	3994	Not Registered ✗

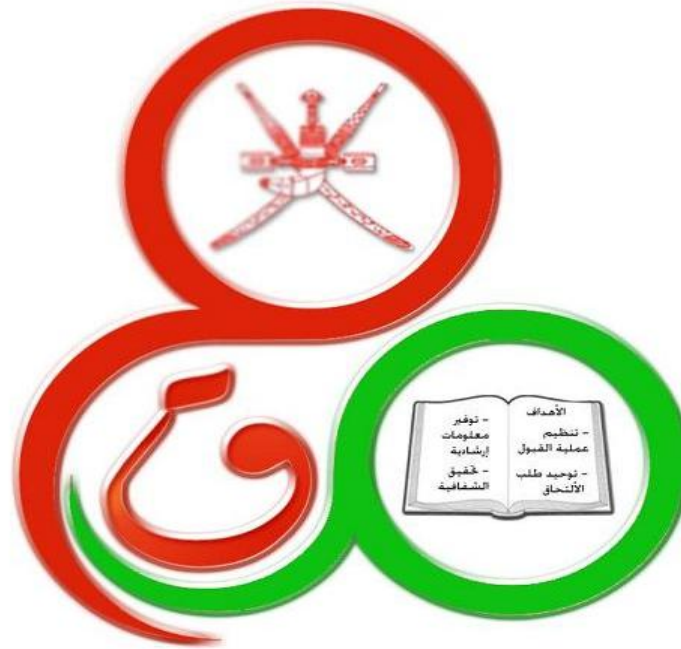
Schools can find out how many students have registered and how many did not.

Data Flow between HEAC and Banks

[Change Password](#) | [Bank Details](#)

- [Student Bank Details](#)

Dashboard



Data Flow between HEAC and Banks

[Change Password](#)

* Current Password

* New Password

* Re-type Password

[Dashboard](#)

Designed for Internet Explorer or Mozilla Firefox.
Version 2009. Server T14



Data Flow between HEAC and Banks

Higher Education Admission Centre - HEAC

الأنتقال إلى اللغة العربية
Welcome NATIONAL BANK OF OMAN LLC
[Sign Out](#)
[Dashboard](#)

Bank Details

Bank Details

Bank Name	National Bank of Oman	Bank Name	البنك الوطني العماني
------------------	-----------------------	------------------	----------------------

[Save Changes](#)

Data Flow between HEAC and Banks

Student Bank Details

Search On All Valid Account Details Not Verified Not Valid Account Details

Previous 1-20 of 96 Next 20

Sr. No.	Civil Number	First Name	Second Name	Third Name	Fourth Name	Family Name	Date of Birth	Gender	Account Number	Verified Date	Status	Click here to Validate Student
1							Feb 15, 1991	Male			Not Verified	<input type="button" value="Valid Account Details"/> <input type="button" value="Not Valid Account Details"/>
2							Nov 7, 1974	Female			Not Verified	<input type="button" value="Valid Account Details"/> <input type="button" value="Not Valid Account Details"/>
3							Apr 2, 1991	Female			Not Verified	<input type="button" value="Valid Account Details"/> <input type="button" value="Not Valid Account Details"/>
4							Mar 9, 1991	Female			Not Verified	<input type="button" value="Valid Account Details"/> <input type="button" value="Not Valid Account Details"/>
5							Oct 9, 1990	Female			Not Verified	<input type="button" value="Valid Account Details"/> <input type="button" value="Not Valid Account Details"/>
6							Jun 11, 1991	Female			Not Verified	<input type="button" value="Valid Account Details"/> <input type="button" value="Not Valid Account Details"/>
7							Jan 23, 1991	Female			Not Verified	<input type="button" value="Valid Account Details"/> <input type="button" value="Not Valid Account Details"/>
8							Sep 5, 1991	Female			Not Verified	<input type="button" value="Valid Account Details"/> <input type="button" value="Not Valid Account Details"/>
9							Jan 13, 1991	Male			Not Verified	<input type="button" value="Valid Account Details"/> <input type="button" value="Not Valid Account Details"/>

Factors of success

Selecting component students

Example:

Subject	Examination mark	
	Student A	Student B
Math	70	90
Physics	75	91
Chemistry	80	85
Biology	80	85
History	96	75
Arabic	80	80
English	70	80
Fine Arts	98	70
Islamic Study	95	80
Total	744	736
Average of examination marks	82.7	81.8
HEAC's weighted average= ((Average of all examination marks)*40%) + ((Average of program requirements examination marks)*60%)	77.8	85.9

Factors of success

Selecting component students

The previous admission systems:

- Lecturers' difficulty to cope with both types of students.
- Substantial number of failures and drop outs of students weak in math, physics and chemistry.
- Had to repeat certain courses and thus wasting resources.

The HEAC system:

- Students will be of almost same level of abilities and this makes easier for lecturers to teach.
- Small number of failures and drop outs.
- Less wastage of resources

Factors of success

Social success:

- equity for all students in a transparent application process
- students register through the HEAC system and submit their applications from anywhere in-country or abroad through different mechanisms, including SMS text messages, for convenient communication
- students have the opportunity to apply before and after they receive their exam results which give them more time to decide on what is the best suitable program for them.

Factors of success

Administrative success:

- eliminates queues for submitting applications at registration offices in different HEIs.
- reduces administrative practices and paper work for HEI registration staff.
- provides accurate and immediate information.
- creates an opportunity to compare student enrolment intakes among the HEIs; and provides other accurate statistics which was difficult to get.

Factors of success

Psychological success:

- provides information on HEI programs in one document, to raise students' confidence in their choices.
- provides students a friendly environment in which to select their programs in HEIs by using the Internet and SMS systems.
- gives students the opportunity to choose their HEI programs both before and after they receive their exam results, thereby providing them adequate time to consult teachers, friends and parents.

Factors of success

Economic success:

- reduces transportation and traveling costs for students in repeatedly traveling to apply and register at different HEIs.
- reduces the number of committees and staff required during the application and registration period at all HEIs.
- saves time for students and parents during the application and registration periods at HEIs.

Q&A

Thank you for Listening

