



**GOVERNMENT OF ROMANIA  
MINISTRY OF ADMINISTRATION AND INTERIOR  
PREFECTURE OF BUCHAREST**

# “Bucharest – Digital Prefecture”

E - Government in the citizen's interest





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## **■ Project background**

- priority in the Government Program (Chapter 22)**
- in accordance with European Services Directive 2006/123/EC**
- part of the integrated program of the Ministry of Communication and Information Technology's national portal "e-Romania"**



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- **Program objectives:**
  - - The bi-directional needs for collaboration
  - - Information needs

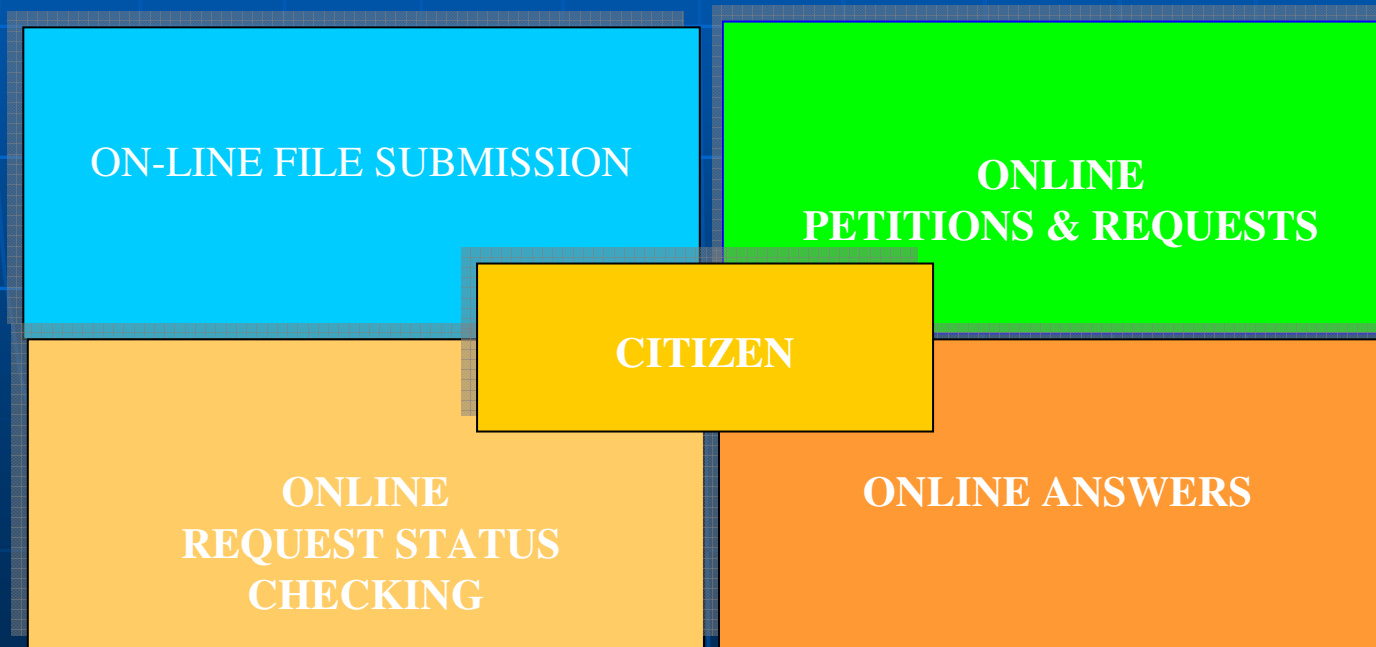




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# ON-LINE ANSWERS

- **Citizens oriented Prefecture**





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- **Short summary:**
  - „Citizen” Module
  - „Prefecture” Module
  - „Front desk” Module
  - „Online Payments” Module
  - „Forum” Module
  - „Internal” Module
  - „Management” Module





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- **Advantages for the institution as a beneficiary of the project:**
  - **Human resources savings;**
  - **Supply savings and increased environment protection;**
  - **Solutions of time management and workload distribution;**
  - **Increased visibility of prefecture activities;**
  - **Redundancy elimination.**



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- **Advantages for citizens as main beneficiaries of the project:**
  - **A faster response to requests / complaints.**
  - **24h accessibility.**
  - **Non - discriminatory access.**
  - **Access for persons with disabilities.**
  - **Economy of time.**
  - **Removing bureaucratic barriers.**
  - **Collaborative and interactive solutions.**



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**Thank you!**