



## E-LEARNING IN HEALTH: FROM A CORPORATE SYSTEM TO A TERRITORIAL NETWORK

Luca De Marchi  
E-learning Project Manager

## ITALIAN SITUATION

Information of the use of e-learning in the  
Public Administration in the 2005:

**Participants: 26.000 public employes**

**E-learning hours supplied: 262.000 hours**

## ITALIAN SITUATION

E-learning investment: € 4.600.000



As the  
3,4% of the investment  
designed to education in general

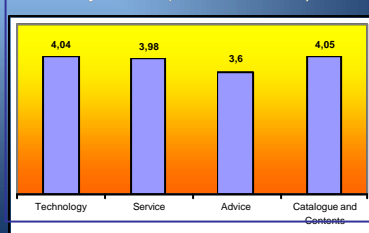
## ITALIAN SITUATION

**Contents and technology are the  
principal key factors of e-learning  
system success**



## LO SCENARIO ITALIANO

Factors of success perceived in e-learning  
system (scale 1 to 5)



NON VALET INGENIUM NISI FACTA VALEBUNT

## E-LEARNING IN PUBLIC HEALTH

### THE ULSS OF ASOLO EXPERIENCE



## DIGITAL ULSS AND THE GLOBAL VILLAGE

Created by computer science general plan

Invests 2 main areas

- **Managerial field** involving
  - \* administration sectors
  - \* managerial system
- **Clinical field** involving
  - \* health sectors



## DIGITAL ACHIEVEMENTS

- from **electronic mandate** to **digital medical report**
- from **electronic data books** with mail management into web to radiological departmental **P.A.C.S.**
- from the **optic registration** of a clinical file to the provincial **C.U.P.**

## DIGITAL ACHIEVEMENTS

- from **supplemented logistic** stock to **departmental management** of the laboratory
- from project financing **administration system** to **the management of the first aid station**
- to the **digital training**

## WHY E-LEARNING

- We attach a strategic merit to **HUMAN RESOURCES IMPROVEMENT**
- We want to support **MANAGERIAL AND ORGANIZATIONAL CHANGES** in act on ULSS Department System with high circulation of formative tools.
- In the present information society, training, educating and learning situation force us to **SEE AGAIN THE PLACES AND TECHNIQUE OF TRAINING**, as outlined by european programs.

## DIGITAL TRAINING

- **Application and Technologic** solutions (*digital platform*)
- **Organizational** solutions (*team management, organization system and system of rules*)
- Solutions for **Infrastructure** (*house-to house service, prepaid cards, classroom for computer science*)

## PRODUCING DIGITAL CONTENTS

To reach to a real and constant training of the staff, doing adaptable and flexible coursewares for every professional person



## PRODUCING DIGITAL CONTENTS

### *Digital Learning Contents in Health*



## PRODUCING DIGITAL CONTENTS

Courses both of **clinical scientific** and **management themes** have been made:

- Severe Acute Respiratory Syndrome ( SARS)
- Management changes in health
- Human resources management
- Privacy
- Industrial Safety
- Clinical risk

## E-CONTENTS: SARS



## E-CONTENTS: PRIVACY



## E-CONTENTS: CLINICAL RISK



## RESULTS

The project involved **800 operators**

In the 2004 **1/3 of the Company staff** was educated by digital training



## REWARDS

- First ranked at eContent Award Italy, e-health category, for DIGITAL LEARNING CONTENTS IN HEALTH



- Special guest at Expo E-Learning Italy 2005



## THE E-LEARNING WEB



JLSS 8 DI ASOLO  
E-LEARNING  
CONTENTS SUPPLIER



## VENETO REGIONAL HEALTH DEPARTMENT



REGIONAL HEALTH DEPARTMENT  
ACQUIRED THE COURSES AND  
SUPPLIED THEM IN THE VENETO  
HEALTH

## NEW PROJECTS: E-HEALTH EDUCATION

- The department experts are working to create "pills of health education" to the population
- Possibilities offered by technology for distance training are available to the population.

