

## City of @thens:

**A Contemporary Digital Metropolis** 

Opening Session Athens, 21 October '08







#### **Konstantinos Giannatos**

Managing Director of DAeM, City of Athens IT Company



# The City of @thens









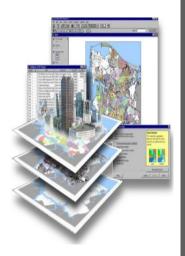
# The City of @thens















### the contemporary @thens

- ✓ Telematics Management System
- ✓ Web Sites & Portals
  - <u>www. cityofathens.gr</u> <u>www.breathtakingathens.gr</u>
- ✓ Geographical Information System (GIS)
- ✓ Integrated Information System (ERP & MIS)
- ✓ BPR for the enhancement of services' structure
- ✓ Centralized Incident Management System (PDAs)
- ✓ Public Internet Hotspots (WiFi)
- ✓ Specialized S/W applications and H/W equipment







### the digital evolution of @thens

- ✓ One Stop Service (e-KEP, e-KEA)
- ✓ Citizen Smart Card
- ✓ e-Payments
- √ e-Democracy
- ✓ Citizen Relationship Management (CRM)
- √ e-Tourism, e-Culture
- ✓ e-Accessibility (w3c)
- ✓ e-Communities
- ✓ e-Business Centers
- ✓ SttH via FttH











#### our Vision, our Commitment

To provide better citizen & visitor-oriented-services

To maximize administrative efficiency, productivity and transparency

To emerge the "next generation" global citizen

e-Government **Digital City** 

**System Integration** 

**Process Innovation** 

Service Acceleration

**Best Practices Adoption** 

Transparency

Efficiency

Globalization







#### ...towards City of Athens 2.0



The City of Athens, committed to a

human-oriented approach, is working



WITH the people FOR the people of the City, so as to provide up-to-date digital solutions & services.



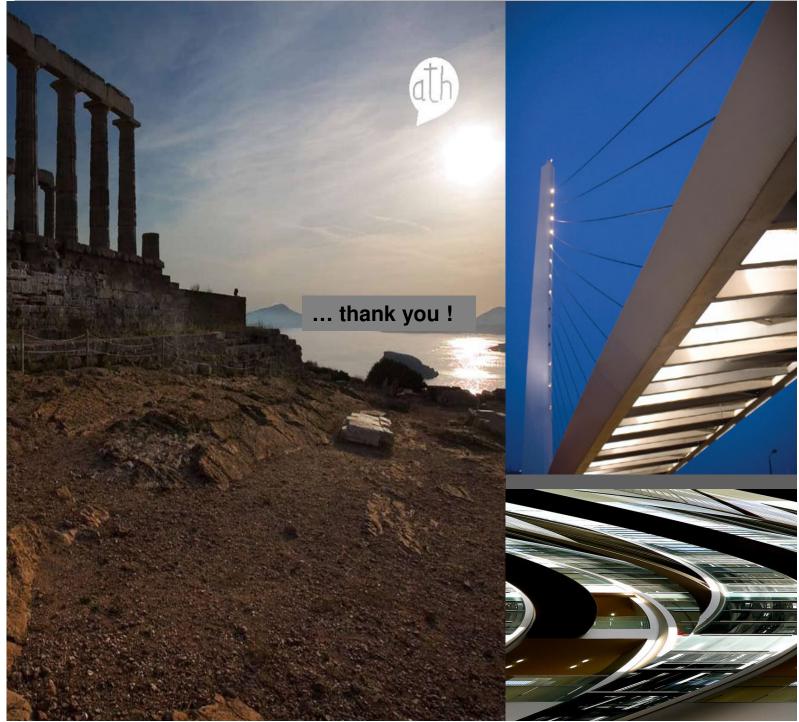




City of Athens 2.0

for the Local Society in the Global Digital Economy











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