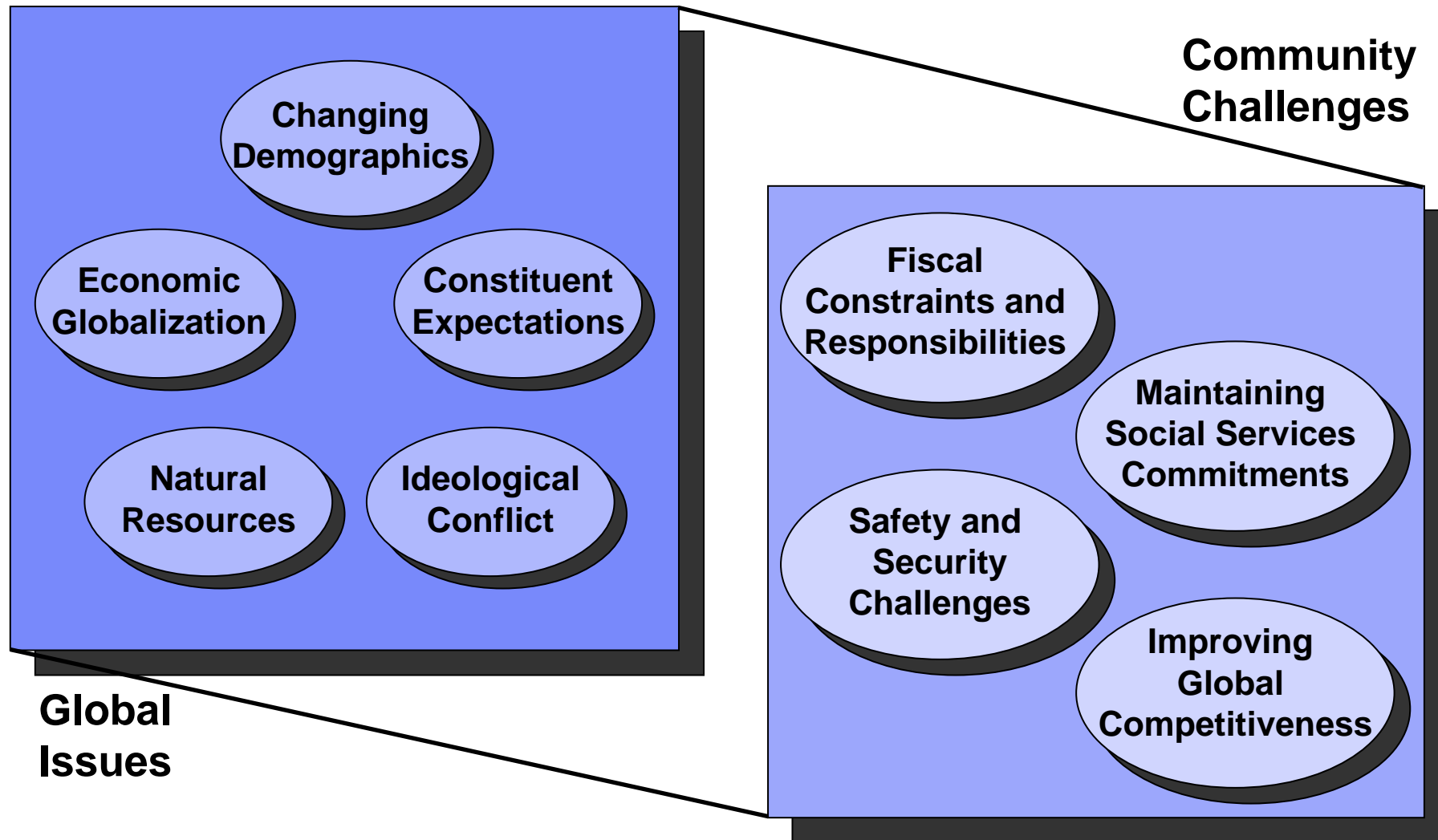




Global Forum

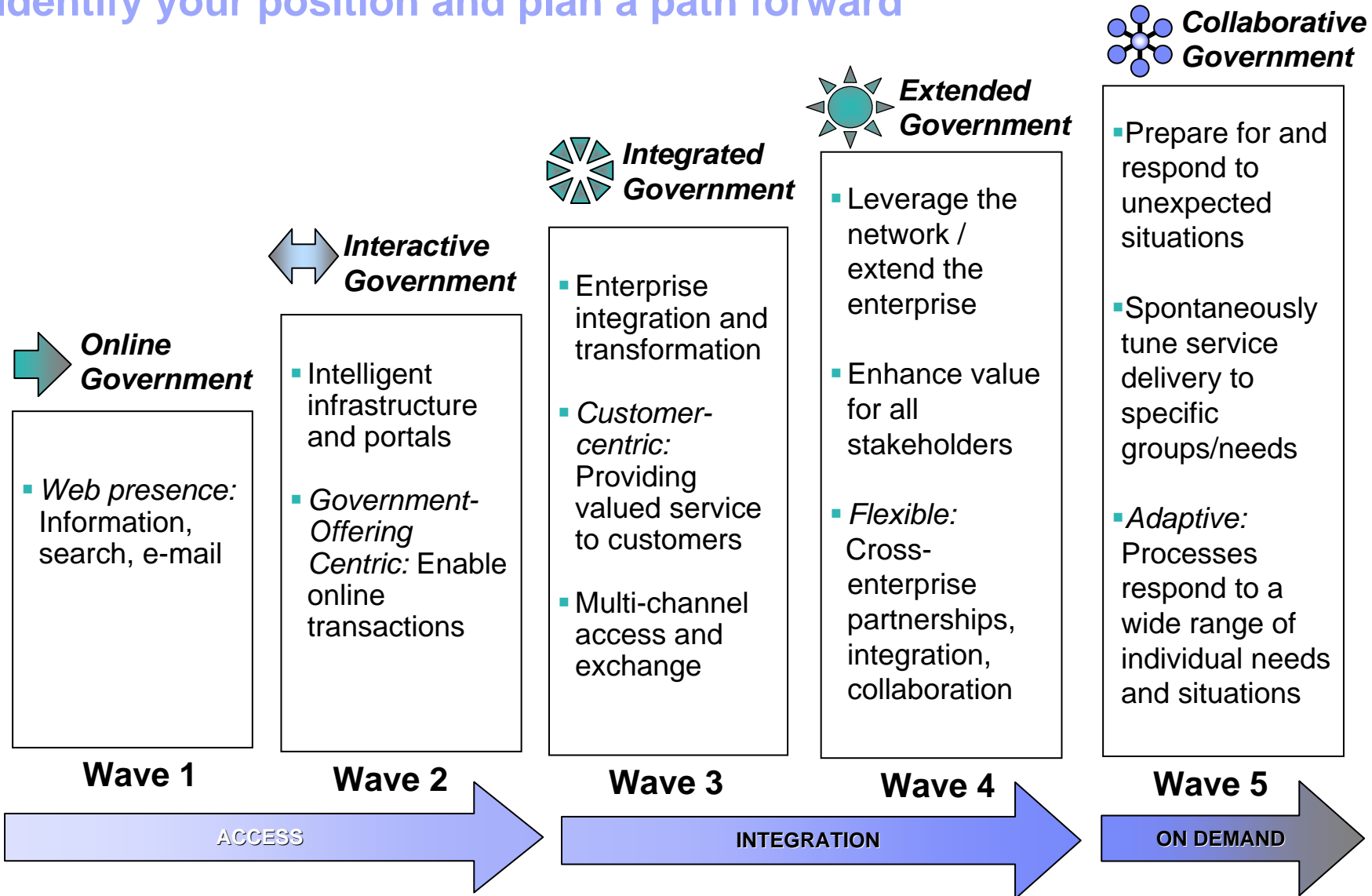
Todd Ramsey
General Manager, Global Government and Education
November 5, 2007

Global issues shape community challenges

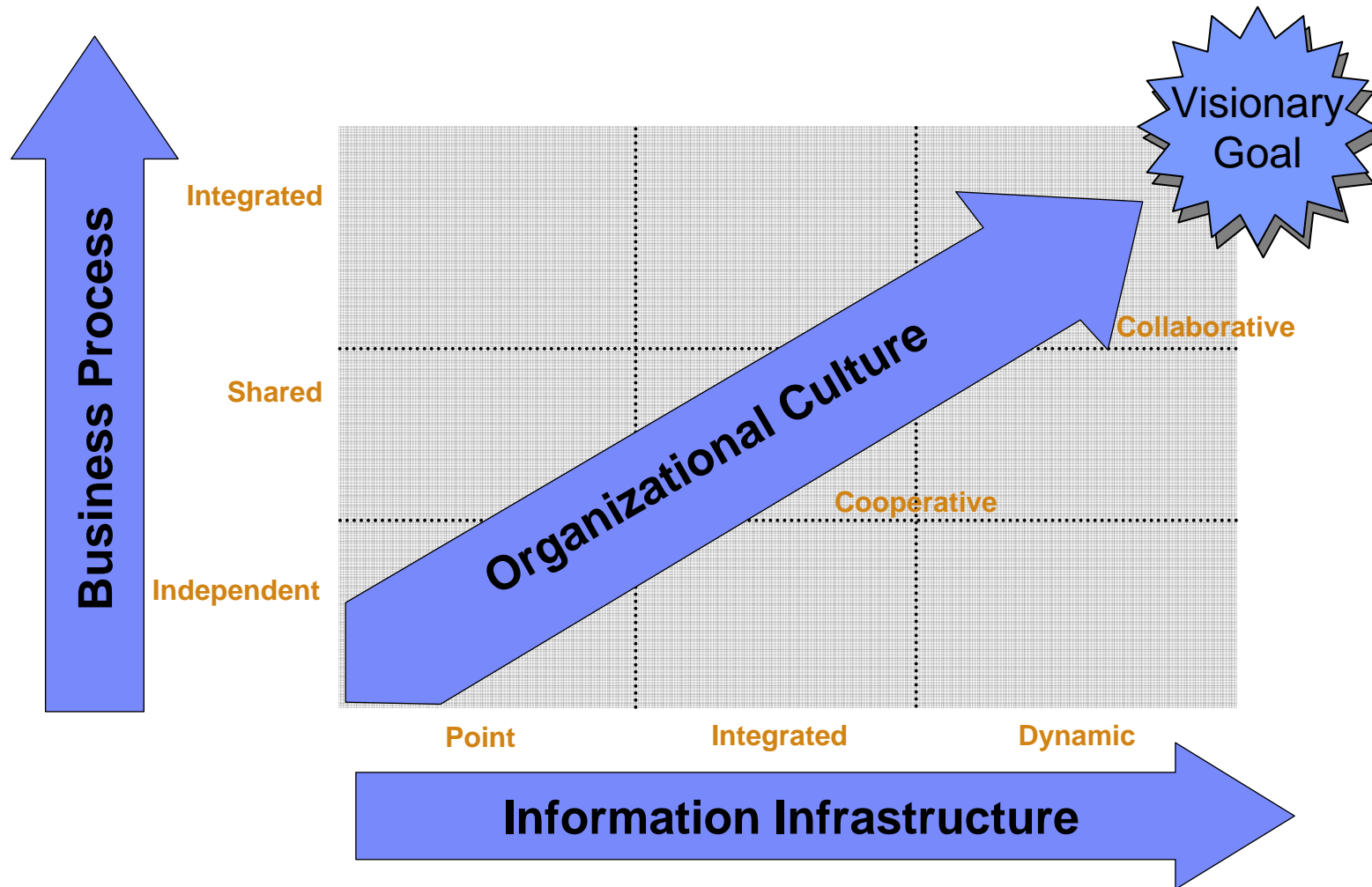


The Government Innovation Journey

Identify your position and plan a path forward



Organizations maximize the value of their IT investments by coordinating change in three areas



Critical Success Factors for Innovation in Communities

- Proactive and committed senior leadership
- Customer-centric, outcome-based objectives
- Effective governance models:
 - Intra-
 - Inter- and
 - Extra-organizational
- Focused, deliberate use of innovation, integration and collaboration
- A dynamic and integrated infrastructure

Build, fund and manage strategies with focus on *Organizational Culture, Business Processes and Information Infrastructure*