Global Forum 2001 Expanding the Global e-Society October 18-19, 2001 Newcastle upon Tyne, UK

Panel 2. Industry Regulation and Competition Issues in the e-Economy

I. Intro Glad to be here: 3 reasons

1. Newcastle: beautiful town, thanks to sylviane (acknowledgements)

2. Recent Events, telecoms sector

Bad news

Burst bubble: \$6.3 trillion to 3.8 trillion in 18 months, 3x Asian currency crisis

Bankruptcies: Exodus, psinet, etc. leaving europe.

Debt burden: FT, DT, Verizon, (prix UMTS) \$50-60 billion each

Good News (oecd study)

Business demand still stron: investment in sector = 5x rest of economy

Steady growth of e-commerce (proxy = secure servers)

Relativiser decline in investment: still strong, \$30 billion per Q (=Wcom or FT)

3. Recent events, 9/11 events

air travel to newcastle

security to forefront of telecoms/internet policy for future

- II. topic: Designing pro-competitive regulations: comparison between Europe/North America
- 1. why regulate?

End users

Consumers: lower price, increase quality. ART rapport d'activite, voice down 30%

Corporate users: SNCM: bandwidth up by 100x, price divided by ½

Economic actors

Spur investment: despite incumbent speeches to contrary, ULL spurs investment

Investment in backbone

Investment in local access (tiresome resale of competitors offering)

Get customers, market share, revenue streams, invest to improve margins

Improve productivity, competitivity of economy/sector

2. US model

FCC since 1930's: well centered; Judge Green; Telecoms law

1984: Decision to split up monopoly and market, LD, local access

1996: Telecoms Act: 271 criteria for RBOC LD market entry

Success: LD investment: we built the internet (backbone)

Failure: Local competition: RBOC vs RBOC

3. European model

EU Directives throughout 1990's, National Law, weak/new regulators

ONP Directive 1990;

Interconnection Directive

Leased line directive

ULL Regulation

Upshot :: Independent regulators, Local access; retain integrated players (ld, local)

Success: LD investment. Tier 1 european players bypass us backbones and lease fiber

Failure: local access: PTT's refuse, NRA's can't or won't enforce obligations

III Broadband local access Is key to e-Economy

- 1. No e-Economy without broadband access (data, ip services, killer apps, etc.)
- 2. U.S. and Europe in similar, not identical, positions
- 3. key differentiator is consumer (ULL/ADSL) vs. business users (LL)

1. Consumers

US

DSL

ADSL/ULL: failure

92% DSL lines by RBOCs (total is 2 million lines, built mainly over last 2 years)

Data CLECs: Covad, Rythms, Northpoint, are bankrupt

Reason: poor regulation, then burst bubble

Cable

Driver for competition

4 million lines, 95% penetration

Europe

ADSL/ULL: failure

100% DSL lines by PTT

4 lines ULL in France (250K lines total = USA in 1999)

115 lines ULL in UK

Germany better, +/- 1 million lines, some ULL

Cable

Cable penetration mixed

Germany 80-90%

UK 60%

France 40%

Driver for competition is ULL: PTT's deploying since ULL

2. Corporate: LL US ahead of europe

US vs EU

1. LL pricing in France: 2x EU recommendations; 3x US level Competitive advantage for US firms

Increase productivity, employment, wages

2. Provisioning: very mixed (France very good, 28 days, Germany 9 mos)

- 3. PTT's in local and long haul market: discrimination, price squeeze
 - ditto by Verizon in NY (see NYPSC decision imposing fines)
- IV Conclusion/What next: similar, not identical, situations
- 1. In europe, PTT's moving aggressively into each other's territory : FT in Spain, TI, DT, BT in France :
- $2. \ \ Independence \ of \ regulators: \ in \ US, \ two \ levels \ (state \ federal), \ need \ european \ level \ to \ face \ off \ national \ champions$
- 3. Business model of future: Integrated players (FT/Orange/Global1/Equant; Verizon, Qwest, vs best in class niche players, Vodafone, WCOM.

Notes for Q's and A's

US vs Europe on internet policy

Issue Europe US

Content G protects citizens Courts protect

Liability Illegal content

Limits on Free Speech No limits on free speech

Privacy State is econ actor

Public service

Encryption Regulate first Innovate, then remedy ills

Backbone

37% internet traffic on WCOM backbone

Tier 1 players bypass US backbones via dark fiber

LDC's: PTT's dominate traffic, not US backbone providers

Mobile regulation: mixed results

EU: success: GSM single standard

Failure: UMTS standard (not ready), calendar, process (auctions vs beauty contests)

FVM Roaming

US: failure: standards (TDMA, CDMA, GSM, Nextel)

Success: interco, resale

Japan: success: service-provider based business model: I-mode