

E-Society Applications for Citizens

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The Office of the e-Envoy

- Leading the drive to get the UK online
- The Office has three core objectives:
 - to make the UK the best environment in the world for e-commerce
 - to ensure that everyone who wants it has access to the Internet by 2005
 - to make all Government services available electronically by 2005



Leading the e-Agenda

- Tony Blair, Prime Minister
- Patricia Hewitt, e-Minister, DTI
- Lord Macdonald, Cabinet Office Minister
- Douglas Alexander, Minister for e-Commerce and Competitiveness, DTI
- Christopher Leslie, Parliamentary Secretary, Cabinet Office
- Andrew Pinder, e-Envoy



Modernising Government



Information Age Government:

100% of government services to be available electronically by 2005



e-Government strategy



e-government
 a strategic framework for public services in the Information Age
 www.e-envoy.gov.uk

- The PM's vision for a modern, efficient government, meeting the needs of citizens and businesses;
- The building blocks of Electronic Service Delivery in terms of access, components (for example channels), and interoperability; and
- The roles and responsibilities for delivery



Bridging the digital divide

- improve access at home, at work and in the community;
- embed ICT skills in the education system and throughout lifelong learning;
- work with industry to ensure a safe and secure environment and to help people trust the Internet; and
- drive up the amount and quality of social content



Trusted e-services for the citizen

- Paying tax
- Collecting benefit
- Access patient records
- Pension applications
- e-democracy



Where are we today?

- Electronic Communications Act 2000
 - legal admissibility of electronic signatures
- tScheme
 - Industry self regulation for TSPs
- First business services available
 - PAYE returns
 - Area Aid Application
- Further services in development



Barriers to e-signature use

- Registration
- Privacy
- Cost
- Mobility & channels
- Ease-of-use
- Commercial models & liability



Policies

- Digital signatures for citizens
- Digital signatures for business users
- Use of Smart Cards in UK

- Public consultation starting November/December



Summary

- Ambitious programme to deliver e-services
- Enhancing Trust is essential!
- Trust infrastructure needed to support e-government and e-commerce
- Secure services must be available to all

