



GCD members' experiences with mobiles services

> (some examples)









### Local news

A community SMS news program -- Alô Cidadão! (Hello Citizen! -- brings information about jobs, educational and cultural events, and local news to low-income people in Belo Horizonte

global cities dialogue

#### eGovernment

Through its mDubai portal, bi-directional communication services have been made available to the citizens. In 2006, 140,000 messages were sent to the administration by the citizens, and 2,3 million text messages were exchanged between the administration and citizens.





## **Bus Tickets**

#### Selling train and tram tickets through SMS (Antwerp, Helsinki, Luxembourg)



# global cities dialogue

# Health

A visiting nurse sending information about the patient's blood-sugar level to the doctor through a PDA. Once the doctor receives the information, the result of the bloodsugar level is sent directly to the patient so he/she could take the necessary measures.