



Israel e-Gov Strategy

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Our Mission :

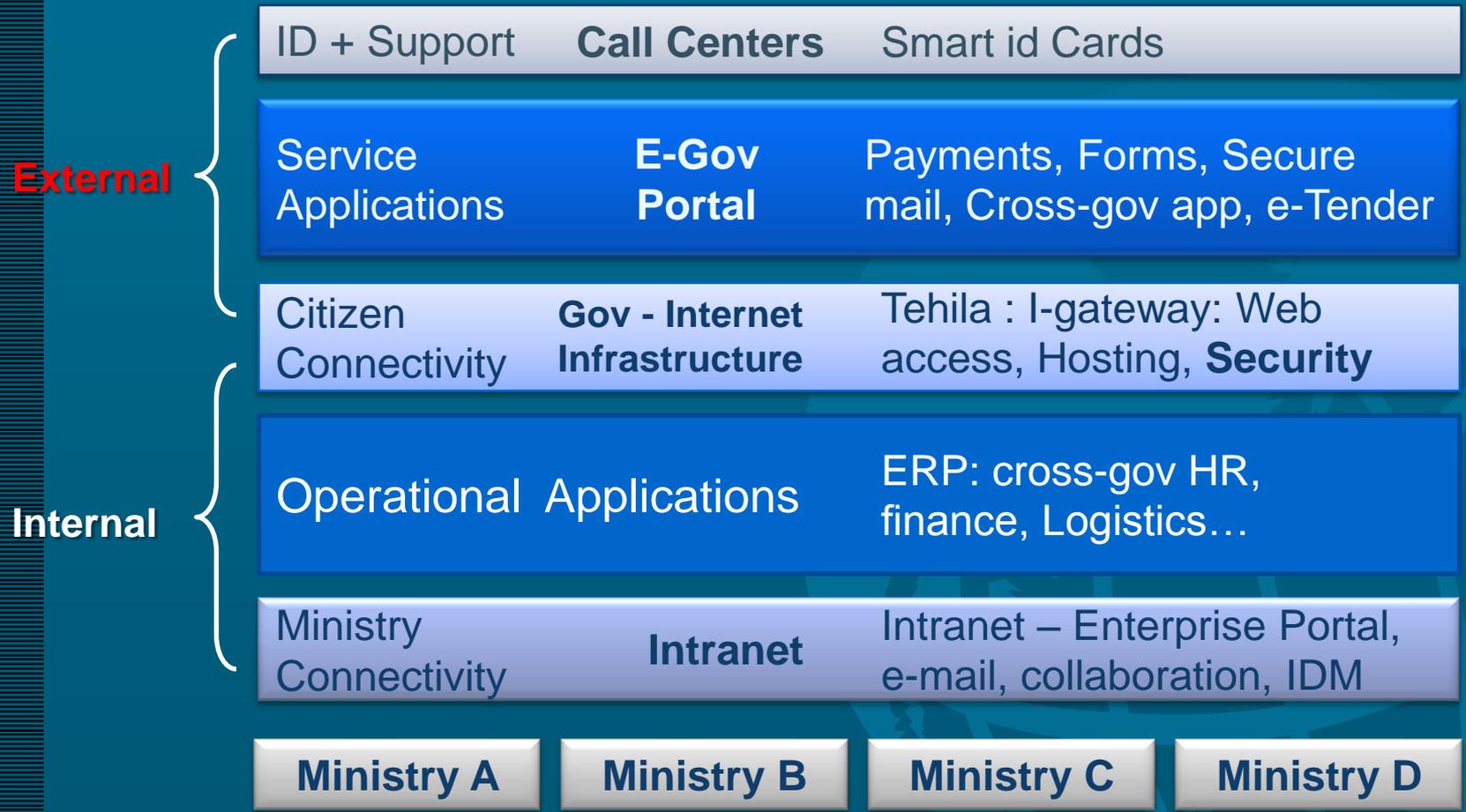
- **Cutting Red Tape** – “Available service desk” open 24 hours a day, 7 days a week
- **Improvement of ROI** and resource utilization in the Government
- **Developing New Online Cross-Gov Services** for citizens and businesses (example: business licensing)
- **Citizen Centered services.**

Israel Basic Statistics

- 67% of all the citizens are connected to the internet (95% in broadband connection – (>1.5 MB))
- 80%- 90% of all children have computers at home
- The price of a PC in Israel is : 250-600\$
- 95% of all businesses are connected to the internet
- All the citizens have cellular phones (100%)
- 3.2 million visitors per month at e-Gov websites
- 250,000 Forms submitted on-line each month
- 21% of all government transactions are done online
- Israel UN E-Readiness Rank : 17 out of 183 (2008)

E-Gov Services Diagram

Israel E-gov 6 layer model



E-Gov Services

- E-Gov Portal: Gateway to gov services
- E-Payments service : taxes, tolls, fines, registration...
- E-Forms service: Filling and submitting forms *
- E-Tender service : Dynamic on-line gov tenders*
- E-voting : Develop and test secure e-voting system
- PKI : Smart card and digital signature
- Xml Gateway : Cross gov secure data connection
- Gov Web sites infrastructure : Special upgrade team
- * Developed in Israel

2010 Israel E-gov Tasks

- Open My.gov services to the public
- Deploy Smart-ID card for all citizens
- Develop new cross-gov applications
- Develop infrastructure for cellular e-Gov
- Deploy Digital Signature in all Gov forms
- Upgrade all gov websites with web 2.0 tools and standard UI

Challenges and Opportunities

- Cellular (smart phones) will replace computer based applications – we, as governments must prepare ourselves
- Cross government applications: political challenge
- Broad band – critical infrastructure developing a fiber optic or 4g network to enable implementation of new applications in partnership with the private sector
- Strong E-id with digital signature – a must for developing more effective e-gov applications
- Social networks – big challenge on how to create a working model in G2C model.



**Thank You !
Have a great Forum**