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Missions

- Registration
- Information
- Payment of allowances
- Support for job seekers
- Assistance to companies for their recruitment
- Establishment of unemployment statistics



Organisation

Pôle emploi is structured with :

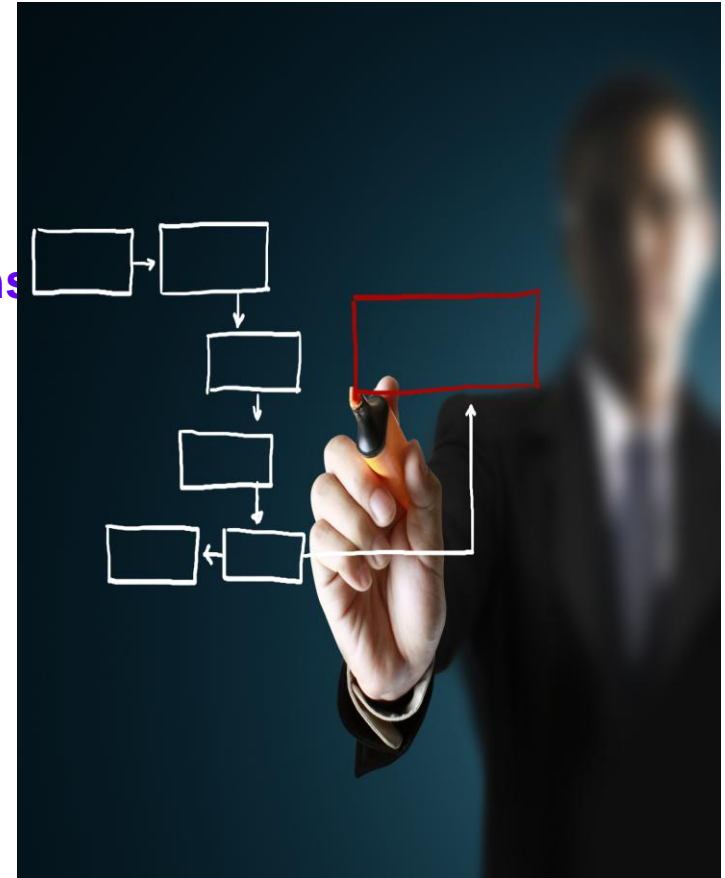
1 national authority

26 local authorities (matching french regions)

1 centralized authority

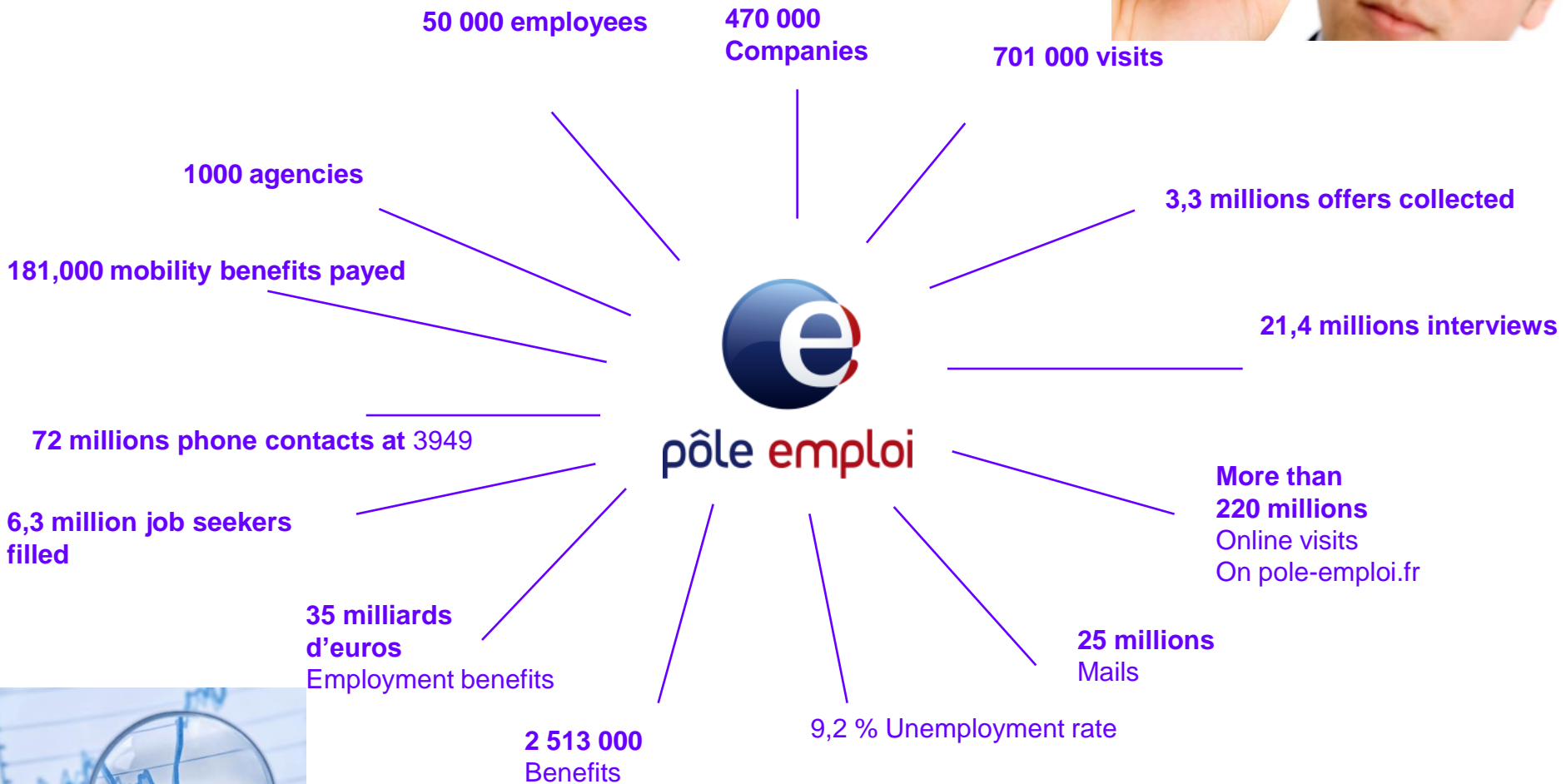
An IT Department

In terms of governance, the « conseil d'administration » with representatives from government, employers and workers, decides the major points

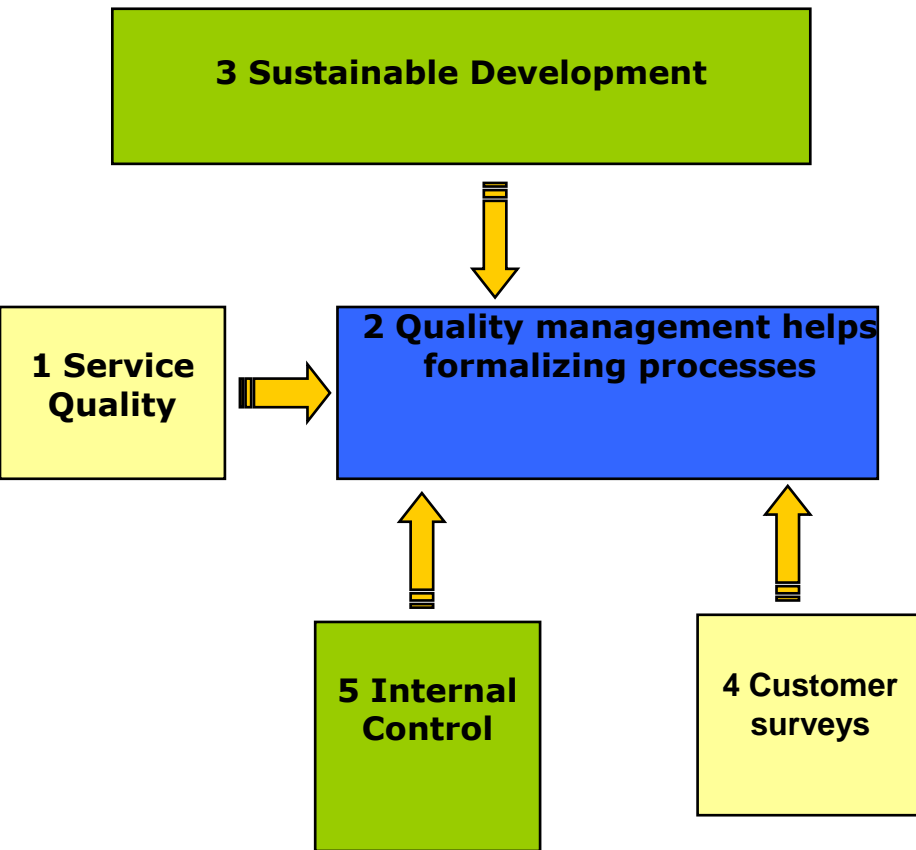


An executive in charge of quality, risk control and internal control, fraud, and sustainable development

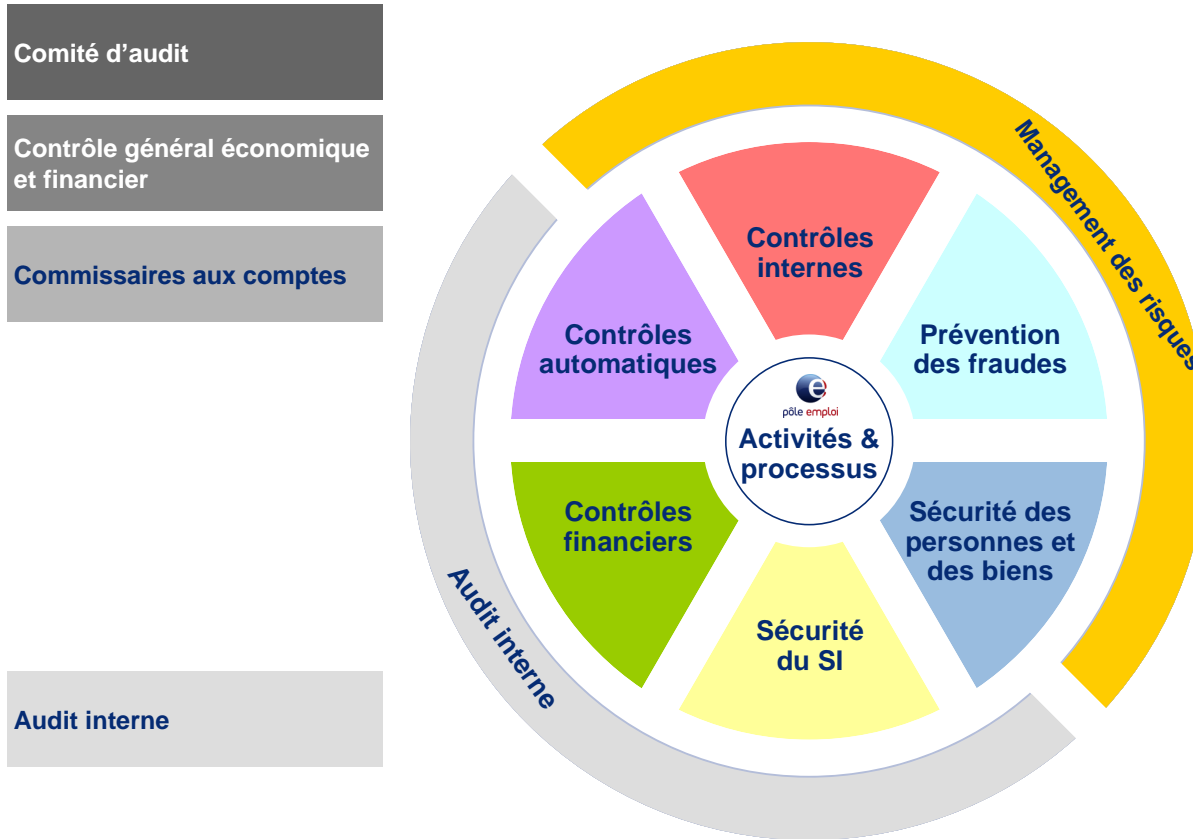
Pôle emploi : a few figures in 2010



Risque Management and internal control



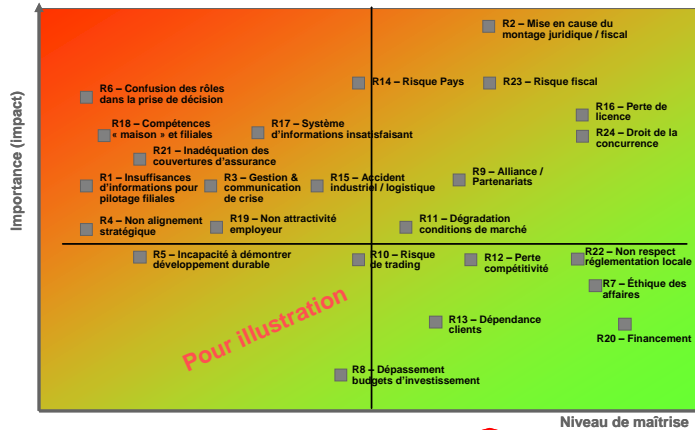
Global picture of the Risk Management System



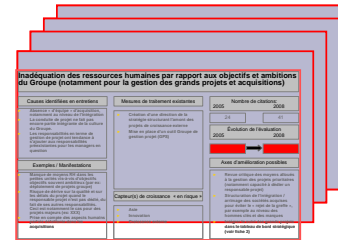
Risk Management and Internal Control : Management and anticipation of Risks

Niveau national

Cartographie des risques majeurs



Fiches synoptiques pour les risques majeurs

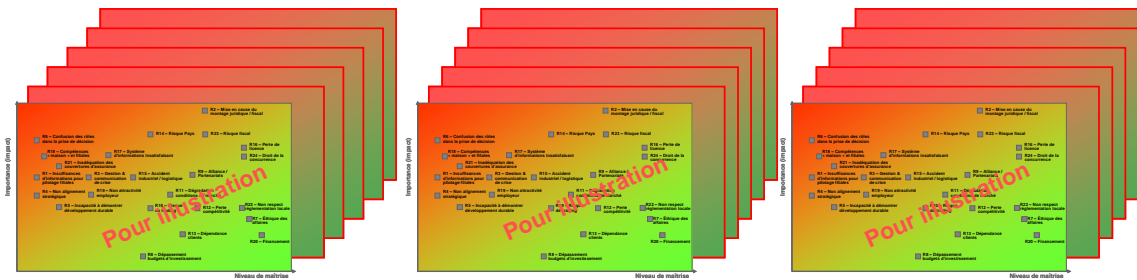


Plans national de sécurisation des risques majeurs



Niveau régional

Cartographies des risques de chacune des structures régionales (et PES) dans le cadre du dialogue de performance

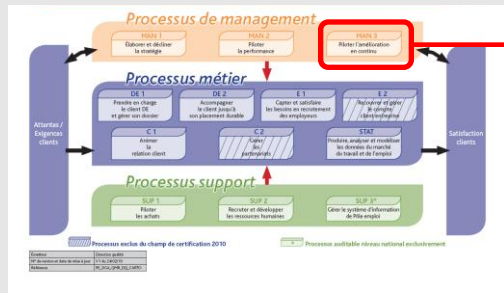


Plans régionaux de sécurisation des risques



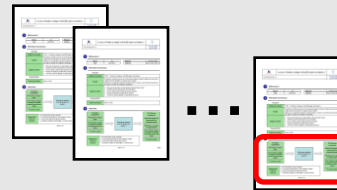
Risk Management and Internal Control : Management and anticipation of Risks

Pôle Emploi process

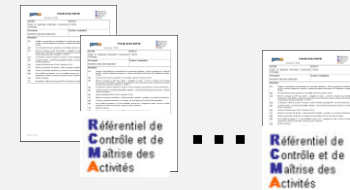


Major Risks

Processus

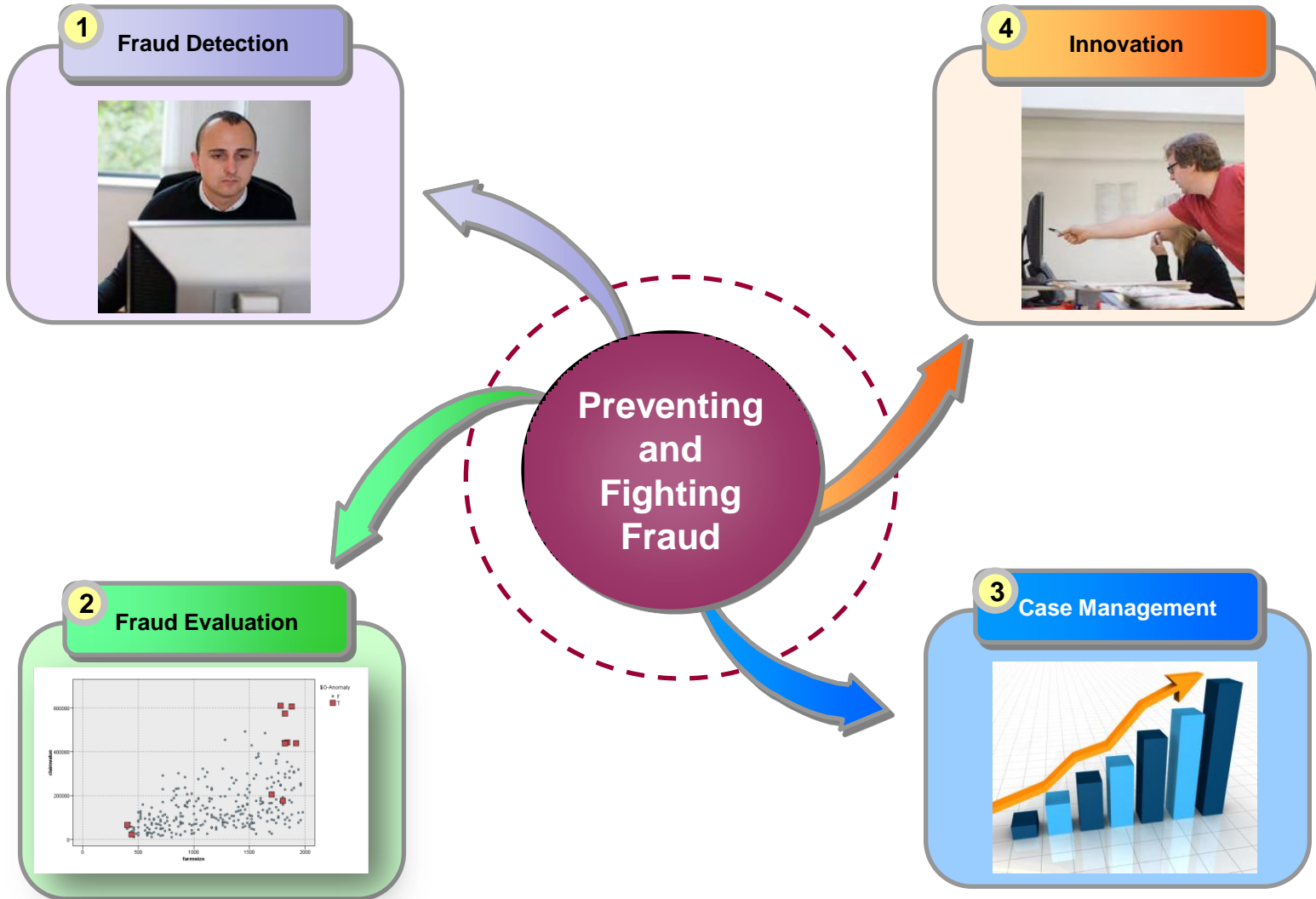


Activités



Operational Risks

Zoom on Fraud Mitigation



Zoom on Fraud Mitigation

1 Risk Universe and documentation



4 Exchange of Data



Preventing
and
Fighting
Fraud

2 Dedicated organization

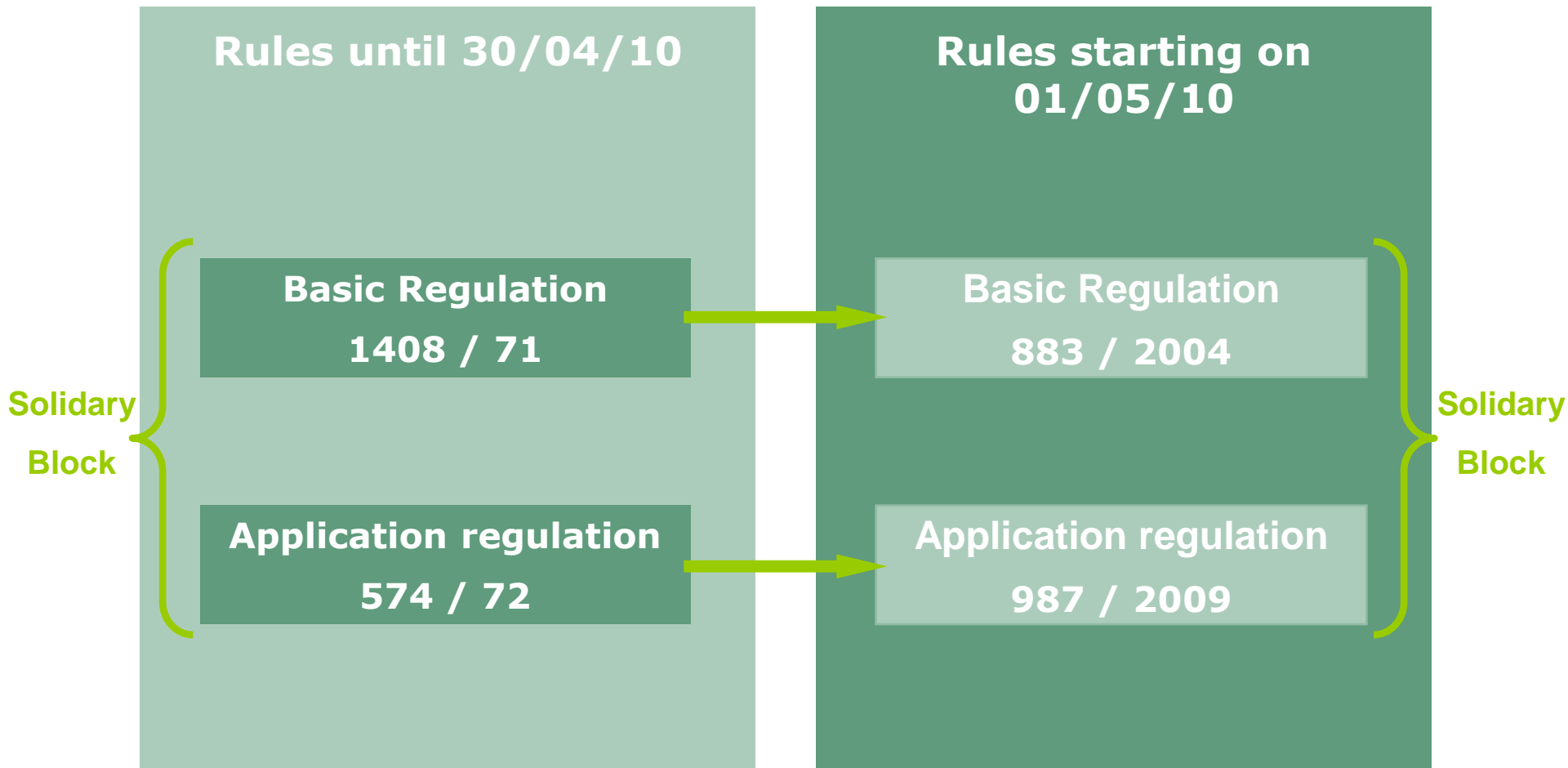


3 IT Infrastructure



New EU directives between State Members : EFSS

Two new directives replace two old directives



Territorial scope of regulations 883/2004 et 987/2009

A scope limited to 27 Member States of the European Union.

- **These regulations do not apply for now for :**
 - **Switzerland,**
 - **Norway,**
 - **Islande,**
 - **Liechtenstein,**

For these countries the old rules will be applied. We will retain the forms E301 and E303 for these countries and for non-EU job seekers

In unemployment, there are three key rules

1. **All periods of contributions** in the EU are used to calculate the affiliation and the benefits
2. The possibility of **maintaining services** in another Member State for three, even up to 6 months
3. Specific rules for frontier workers:
 1. **Register as a complementary**
 2. **Reimbursement between member states**

Example of Aggregation

No Change



Worked in UK



Worked in Greece

IDE* With Pole
Emploi



- ⇒ Rejection of the application review
- ⇒ The aggregation principle do not apply



Worked in Cyprus



Worked in Austria



Worked in France
1 day

IDE* With Pôle
emploi



- ⇒ Review the case
- ⇒ The aggregation principle do apply

* **Register as a jobseeker**

questions

