Collaborative Government & Collaborative e-Procurement

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A series of recent shocks – all with global impact

- Climate change
- Energy geopolitics
- Global supply chains
- 9/11
- Financial crisis
Collaboration amongst Governments is reaching every facet of operations

- Financial & Business services
- Transportation – business and pleasure
- Education & Skills Availability
- Energy and natural resources
- Public safety within and across borders
- Healthcare – best practices, and epidemic prevention
Governments focus on the economic health and welfare of citizens and businesses. Providing needed services, creating an economically sound environment and improving the quality of life for all.
Intelligent systems gather, synthesize & apply information to change the way governments and entire industries operate.

**Healthcare**
Information sharing for advanced detection of possible pandemic outbreaks

**Public Safety**
Information sharing to better manage border traffic, and possible internal threats

**‘Business’ Operations**
Analyze current processes to identify new approaches to boost efficiency and provide better service
Supporting open access, transparency and ease of doing business;
Benefits competitiveness and innovation
A public healthcare organization, Servicio Extremeño de Salud in Spain, has built a regionally integrated system that lets patients go to many health centers within the region, knowing a doctor there can have the patients’ complete, up-to-date records for faster and more accurate treatment.
The **NYPD Crime Information Warehouse** gives officers mobile access to more than 120 million criminal complaints, arrests and 911 records, as well as 5 million criminal records, parole files and photographs—resulting in a 27% reduction in crime.

The **City of Madrid** has developed a new Emergency Response Center, which aggregates emergency call data and instantly alerts the proper authorities, including police, ambulance services and the fire brigade. The city has experienced a 25% reduction in response time as a result of the implementation.
City of Albuquerque introduced a performance management system that reduces manual data collection from disparate sources while enabling actionable, timely information for citizens, emergency personnel and others—realizing an initial cost savings of almost 2,000% ROI.

The Cheshire County Council achieved a 20% reduction in time and cost required to perform in-home senior visits, improving the ability to proactively manage the course of health and social care for senior citizens.
The new leadership requirements:

- Open standards
- Openness and innovation
- Collaboration
The new leadership requirements:

Open standards

Openness and innovation

Collaboration – both within government organizations and with citizens, businesses

These three elements are key to governments’ long-term strategy and success.