

Conditions of Transformation & Collaboration between Agencies

Newcastle City council

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Conditions

- 1. Fragmented multi agency working**
- 2. Legislation - Children's Act (2004)**
- 3. Separation of Children's and Adult Services**
- 4. Adult Services more closely aligned to Primary Health Care Service**
- 5. Inquiry into Child Safeguarding**
- 6. Creation of national information sharing tools**

Collaboration

- 1. Highly visible programme**
- 2. Complex information sharing needs**
- 3. Large number of agencies involved**
- 4. National infrastructure and resources**
- 5. Accountable body in legislation**

Challenges

- 1. Immature relationships with partners**
- 2. Disconnect between national and local levels**
- 3. Allocation of appropriate resources**
- 4. Provision of agency data**
- 5. Cultural and procedural changes**

Achievements

- 1. Closer integrated working**
- 2. Shared vision for delivery of services**
- 3. Structured communication with partners**
- 4. Commitment of resources**
- 5. Influenced the national project**

Summary

- 1. Communication**
- 2. Relationship building**
- 3. Common objectives**
- 4. Commitment of resources**
- 5. Normalise changes**