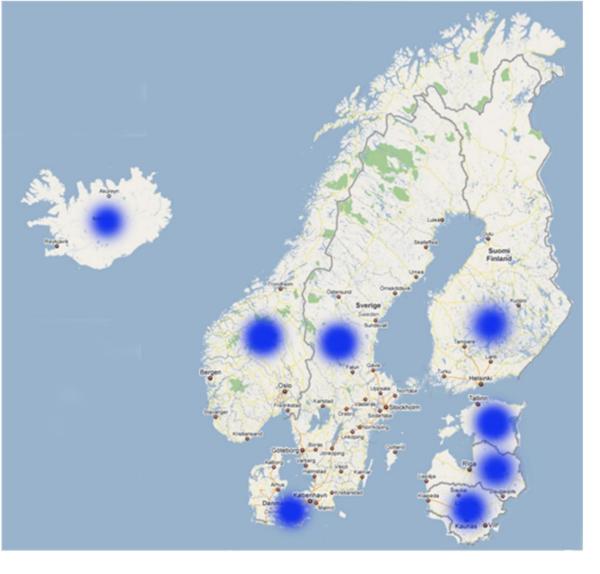
### NORIA-net Citizens Services-Turning public-private outside-in

Project co-funded by NordForsk Period Jan08-Nov09 Co-ordinator VINNOVA-Swedish Governmental Agency for Innovation Systems





# Partners

- Norway
- Iceland
- Lithuania
- Estonia
- Sweden
- Latvia

#### Candidate countries

- Denmark
- Finland



## Research's role



Research funder



Researcher



Research user: Public and private service developers





Citizen

### Nordic Baltic Research Agenda Citizen-centric Services

- Improvements in the overall service development process
- Government Structure and Culture
- Stronger conceptualization of "Service"

