

NORIA-net Citizens' Services- Turning public-private outside-in

Project co-funded by NordForsk

Period Jan08-Nov09

Co-ordinator

VINNOVA-Swedish Governmental Agency for
Innovation Systems



Partners

- Norway
- Iceland
- Lithuania
- Estonia
- Sweden
- Latvia

Candidate countries

- Denmark
- Finland



Research's role



Research funder



Researcher



Research user:
Public and private
service developers



Citizen

Nordic Baltic Research Agenda

Citizen-centric Services

- Improvements in the overall service development process
- Government Structure and Culture
- Stronger conceptualization of “Service”

